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Risk Categorization in the AI Act: Perspectives and Practical Approaches

This poster shows the perception of different stakeholder groups concerning the classification criteria under the AI Act and challenges related to their feasibility and operability. Regulation (EU) 2024/1689 of the European Parliament and of the Council laying down harmonised rules on artificial intelligence - the so-called AI Act - puts in place a risk-based classification framework that should assure accountability, compliance, and oversight while encouraging innovation in AI systems with social interests in focus [1]. It categorizes AI systems into unacceptable, high-risk, limited risk, and low/no risk, defining requirements based on potential effects caused to health, safety, or fundamental rights [1, 2].

This study showed large differences among the perceptions of stakeholders. Policy-makers seek a balance between safety, ethics, and market competitiveness [2]. Simultaneously, they are concerned about ambiguities in definitions and their impact on global competitiveness [6]. Businesses, particularly SMEs, stress the difficulties of compliance with the Act and the principle of fair treatment [8], while large firms raise the issue of effective obligation management [7]. Developers need clear criteria and conciseness of rules to guide them in handling regulatory challenges without losing innovation [9]. Users would like AI systems to be transparent, fair, and trustworthy, with a focus on privacy. Civil society organizations are advocating for stronger oversight and the inclusion of societal hazards and ethical considerations in the framework [7, 10]. The major challenges involve uncertainties in terminology [12, 14], subjective interpretations of risks [12], and trade-offs between underand over-regulation [13]. Besides, the dynamic and sophisticated nature of AI systems complicates compliance issues [16], and a lack of harmonization within the EU member states results in discrepancies in enforcement [13]. The problems are magnified by the low resources and experience of regulatory organizations [14].

Results indicated that what was called for are clear classification guidelines, continuous updating in response to changes in technology, and harmonized technical standards [16, 17]. Other measures may be necessary to further support SMEs in accessing technical assistance centers for comprehensive regulatory training [13, 15]. This research, therefore, also underlines the need for dynamic risk assessment frameworks facilitated by stakeholder collaboration for the effective operation of the AI Act [18]. By understanding these problems, the Act will be able to achieve its dual objectives of promotion and support for innovation, trustworthy AI respectful of fundamental rights, ensuring safety, and being consistent with

societal values. These findings have some useful suggestions for strengthening AI governance to ensure long-term inclusion into critical domains.

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