

v5.6_ZINV_NORL_0932_17122020

MATTHEW GEMMELL
7 FAIRFIELD STREET
FAIRFIELD
L7 0JY



Bill date: 08 January 2021
Supply address: 7, FAIRFIELD STREET, FAIRFIELD, L7 0JY

Account number:
1610 4321 179

Estimated meter reading used

Action required

Here to help

0800 027 0072

Monday to Friday: 8.30am - 7pm
Saturday: 8.30am - 1pm

Smell gas? 0800 111 999 (24hrs)
Lost power? Call free: 105 (24hrs)

Your gas and electricity bill for: 10 October 2020 - 08 January 2021
Your current tariff: Basic Energy V2 Online

Your amount to pay

£148.37 in debit

Please pay by

22 January 2021

Your last meter readings

Electricity	08 Jan 21	8236 (E)
Gas	08 Jan 21	2921 (E)

Your last bill	£0.00
You've paid	£0.00
Your new costs	£148.37

You can pay via scottishpower.co.uk/myaccount, **YourEnergy App**, our 24hr automated payment line on **0800 001 5115** or by **Bank Giro**.

Keep your meter readings up to date via scottishpower.co.uk/myaccount, **ScottishPower App** or our free 24hr automated service on **0800 027 8000**.

(A) = Actual | (E) = Estimated | (S) = Smart

! Please make your payment by the date shown above and update your meter readings. Avoid estimated readings - register for a smart meter at

1 Could you pay less on a different ScottishPower tariff?

Your estimated annual costs (Personal Projection) on your current tariff are £330.46 for gas and £336.97 for electricity.

We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Gas	Electricity	
Our cheapest similar tariff	Save £1.88 per year with Standard Online	Good news! You're already on our cheapest similar tariff	You could save a total of £1.88 per year

You may also be able to save more with our cheapest overall tariff.

	Gas	Electricity	
Our cheapest overall tariff	Save £13.55 per year with Super Saver January 2022 B2	Save £15.11 per year with Super Saver January 2022 B2	You could save a total of £28.66 per year

Remember, you can move between our tariffs at any time without paying exit fees - simply visit or call 0800 027 0072. Subject to availability. Different terms & conditions may apply. *See section 2 for more details.

Your estimated annual cost is based on your annual consumption, current tariff prices, discounts and VAT (excluding your current balance). See overleaf for more information about your current tariff. **Remember, it might be worth thinking about switching your tariff or supplier.** No meter changes/costs will apply.

Thank you for being a ScottishPower customer

This is not a tax invoice

2 Other important information

About your tariff

Gas

Tariff name	Basic Energy v2 Online
Payment method	Quarterly Cash
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your estimated usage in the last 12 months	7,754 kWh

Electricity

Tariff name	Basic Energy v2 Online
Payment method	Quarterly Cash
Tariff end date	Not applicable
Exit fee (if you switch supplier more than 49 days before the tariff end date)	Not applicable
Your estimated usage in the last 12 months	1,425 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Calculating your gas charge

We charge gas in kWh (kilowatt-hrs). To convert gas units to kWh we use the following calculation:

$$\begin{array}{|c|} \hline \text{gas units} \\ \hline \text{used} \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{calorific value} \\ \hline 39.5 \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{volume correction} \\ \hline 1.02264 \\ \hline \end{array} \div \begin{array}{|c|} \hline 3.6 \\ \hline \end{array} = \begin{array}{|c|} \hline \text{gas units} \\ \hline \text{expressed in kWh} \\ \hline \end{array}$$

Supply problems

Smell gas?

Call 0800 111 999 (24 hrs) immediately.
Your gas transporter is E.S. Pipelines.
They can be contacted at: Hazeldean, Station Road, Leatherhead,
Surrey, KT22, 7AA.

Lost power?

ScottishPower Energy Networks
ScottishPower Energy Networks, Customer Contact Team, SP Energy
Networks, 3 Prenton Way, Prenton, CH43 3ET
Call free: 105 (24hrs)

3 How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your last bill		£0.00
Your balance carried forward		£0.00
Electricity costs	Credit	Debit
Meter number: L312J27596		
Basic Energy V2 Online		
10 Oct 2020	Estimated read: 7833	
08 Jan 2021	Estimated read: 8236	
Electricity units used	403 = 403 kWh	
Unit rate	403 kWh x 17.667p	£71.20
Standing Charge	91 days x 18.950p	£17.24
Total electricity costs		£88.44
Gas costs	Credit	Debit
Meter number: U6S03191941602		
Basic Energy V2 Online		
10 Oct 2020	Actual read: 2667	
08 Jan 2021	Estimated read: 2921	
Gas units used	254 = 2850.04 kWh	
Unit rate	2850.04 kWh x 3.012p	£85.84
Standing Charge	91 days x 22.220p	£20.22
Total gas costs		£106.06
Other credits and debits	Credit	Debit
Final Credit from Tonik Energy	£55.85	
Total	£55.85	
Summary	Credit	Debit
Total gas and electricity costs		£194.50
VAT 5.00% on £194.50		£9.72
Total other credits and debits	£55.85	
Total costs for this period		£148.37
Your balance carried forward		£0.00
Your amount to pay		£148.37

Meter type: Standard
Your electricity supply number:

S	01	801	101
13	0006	0656	400

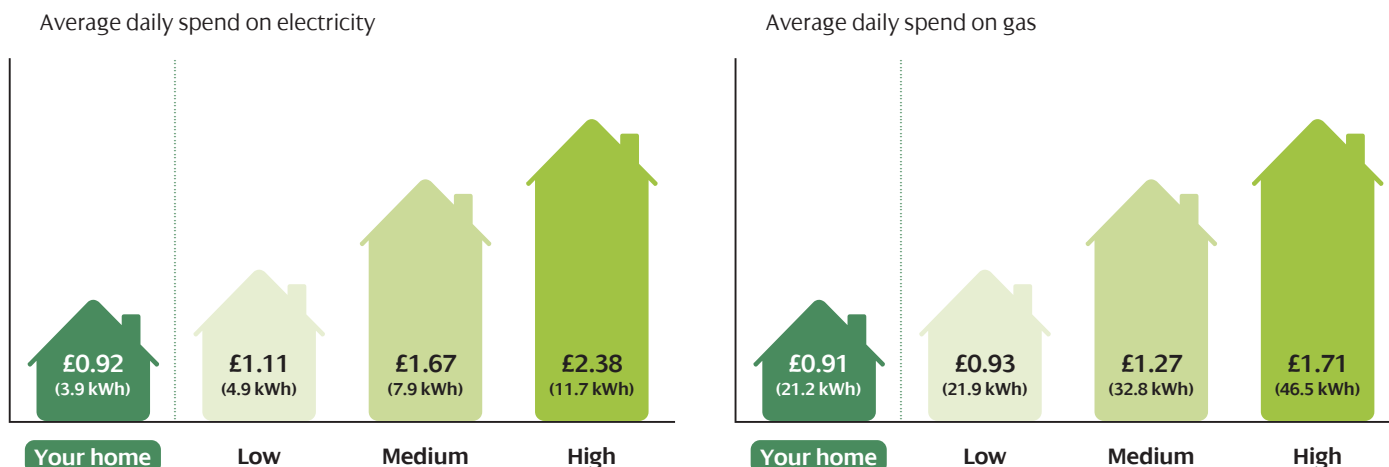
Your gas meter point reference number:

7736049602

4 Helping you take more control of your energy

How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.



Here's some typical examples of how energy is used each day:

1. Tumble Dryer
One hour cycle:
27p (1.5kWh)



2. Washing Machine
One wash:
13p (0.7kWh)
(40° cycle)



3. Dishwasher
One load:
23p (1.25kWh)
(65° cycle)



4. Mobile devices
12 hour overnight charge:
1p (0.06kWh)



5. Laptop
Two hours use:
2p (0.09kWh)



6. Games Console
Two hours play:
5p (0.28kWh)



Note: Costs shown are based on an **average of our Standard tariff quarterly cash/cheque** unit rates for Single Rate electricity and include VAT at 5%. Energy use figures were provided by ONZO who undertook appliance research in May 2016 (onzo.com).

Energy Efficiency Advice line

For energy saving advice, please visit or call **0800 332233**. Lines open Monday to Friday 8.30am - 4.45pm.

5 Making life easier for you

Download the free YourEnergy App

Manage your account and more with our YourEnergy App.



6 Ways to pay

You can pay your bill easily via scottishpower.co.uk/myaccount, YourEnergy App, our 24 hour automated payment line on 0800 001 5115 or by Bank Giro. We accept Visa Debit, Maestro, Solo, Visa Credit and Electron payments.

Banking Direct

Please advise your Bank or Building Society to pay to **sort code 83-07-06; account number for Domestic & Microbusiness is 00674713/account number for Large Business is 00693882**. You'll need to give them your **customer account number** shown below.

Post Office



You can pay by cash at any Post Office, however they no longer accept cheques. If you wish to pay by cheque, please make it payable to 'ScottishPower' and send it to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT.

At a Bank



Fill in the Bank Giro slip below and take it to the bank with your payment. Cheques should be made payable to 'ScottishPower'. Write your name, address and 11 digit account number on the back. You may have to pay a charge.

Paypoint



Please take your bill with the bar coded payment slip to any PayPoint outlet (cash payments only).

By Post



Along with your cheque made payable to 'ScottishPower', please send the Bank Giro slip to ScottishPower Group, Payment Collection Centre, PO Box 4740, Worthing BN11 9LT. Please DO NOT send cash through the post.

Other payment options

If you're not able to pay this now there may be other payment options that suit you, for example you could add your account balance onto a Direct Debit plan or prepayment meter so that you can pay it off over a longer period. Alternatively, you could choose a weekly or monthly repayment plan. Please call us on **0800 027 0072** for more information.

158
208
24

Reference (Account number)

16104321179

Credit account number

584 0651



Energy Account

Amount due
No fee payable at PO counter

£148.37

Bank Giro Credit



Signature

Date

Cashier's stamp
and initials

MATTHEW GEMMELL
7 FAIRFIELD STREET
FAIRFIELD
L7 0JY

RBS Collection Account

84-06-51



6332265161043211797

CASH

CHEQUES

£

Please do not write or mark below this line or fold this counterfoil

161043211792 V4245840651 000148377 74 X

IMPORTANT

Coronavirus (COVID-19) information for ScottishPower Domestic & Small Business customers

We're here to help.

To find out how we can support you during this challenging time, please visit scottishpower.co.uk/coronavirus. You'll find the latest information relating to COVID-19 and how we can help you manage your energy bills.

Register online

If you register online, we can keep you updated via email and SMS. Available 24/7, online services give you the ability to manage your bill, make and amend regular payments and provide meter readings. Domestic customers can also renew or change their tariff. Both domestic and small business customers can register for online services at scottishpower.co.uk/register

Collecting your meter readings

Rest assured, we're doing everything we can to ensure your safety if we call to get a meter reading from you. We're following government guidance and have introduced precautions when we visit your property such as wearing face masks and sanitising on entering and leaving your home or business. Gloves will be used whenever necessary.

Boiler Breakdown | Plumbing Drains & Electric | Appliance Care | EV Charging | Smart Thermostat

If you have a plumbing, drains or electrics emergency or a problem with your boiler, heating or hot water that is covered by your policy or plan, or any other enquiry relating to these products; then you can continue to phone the contact numbers provided, where we continue to provide a full service to our customers. Installations of Electric Vehicle chargers and Smart Thermostats will continue in line with the government directions for each region.