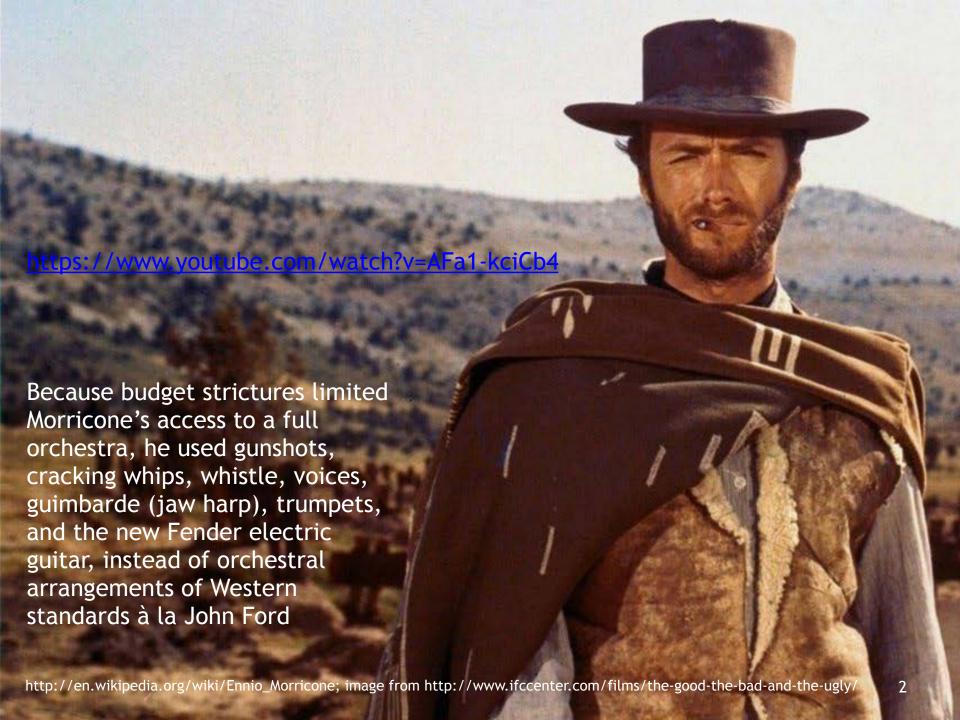
The Strategist: Strategy from Constraint

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"Strategy Needs Creativity"
Adam Brandenburger
Harvard Business Review, March-April 2019

Constraint — how to begin?

List the "incompetencies" (rather than the competencies) of your organization — and test whether they can in fact be turned into strengths

Consider deliberately imposing some constraints to encourage people to find new ways of thinking and acting

Constraint — what to watch our for?

Successful businesses face few obvious constraints; people may feel no need to explore how new ones might create new opportunities

Internal Strengths Internal Weaknesses

External Threats

External Opportunities

Strengths Weaknesses of self of self **Threats Opportunities** Weaknesses **Strengths** of others of others

Which is which?

Strategy from constraint

Core rigidities

Judo strategy

Disruptive innovation

Dorothy Leonard-Barton, "Core Capabilities and Core Rigidities: A Paradox in Managing New Product Development," Strategic Management Review, 13, 1992, 118; Judith Gelman and Steven Salop, "Judo Economics: Capacity Limitation and Coupon Competition," The Bell Journal of Economics, 14, 1983, 315-325; Clay Christensen, The Innovator's Dilemma, Harvard Business School Press, 1997



Pepsi vs. Coke: The Early Days

1934: Pepsi priced its 12-ounce bottle the same as Coke charged for its 6.5-ounce bottle (called the "kitchen cola")

1940: Created first nationally broadcast advertising jingle ("Pepsi-Cola hits the spot/Twelve full ounces that's a lot/Twice as much for a nickel, too/Pepsi-Cola is the drink for you")

1950s: Tracked the growth of supermarkets (introduced 26- ounce bottles) and suburbia — Coke was slower and faced channel conflict

1958: Targeted young, fashionable consumers with the "Be sociable, have a Pepsi" theme (and replaced its straight-sided bottle with the "swirl" bottle) — Coke could not copy without risking its 'heartland' image

1962: Launched its "Pepsi Generation" ad campaign to post-WWII baby boomers

A Beautiful Constraint
Adam Morgan and Mark Barden
Wiley, 2015

What different kinds of constraints are mentioned?

Spatial, financial, technical, people

Rule-/brand-/challenger-/competition-based

Also, constraints of foundation/resource/time/method

Where do constraints come from?

They can be externally imposed (e.g. financial)

They can be self-imposed (e.g. brand-based)

They can be both (e.g. a challenger mindset)

断捨離

danshari



Hideko Yamashita

- ... to cut out
- ... to throw away
- ... to step away

"Break Free from the Product Life Cycle" Young Moon Harvard Business Review, 2005

What different kinds of positioning strategies are mentioned?

Reverse positioning — eliminate some benefits or options in exchange for simplicity and surprising perks

Breakaway positioning — associate a product with a radically new category

Stealth positioning — introduce a complex new product in an easy context to acclimate the market

How are these strategies constraint-based?

Reverse positioning — the constraint is the requirement of removing some features

Breakaway positioning — the constraint is the requirement of giving up the obvious choice of category

Stealth positioning — the constraint is the requirement of over-simplifying

In-Class Exercise I

- (i) Divide into three groups where each group will own a board: reverse positioning, breakaway positioning, stealth positioning
- (ii) Each group will come up with its own examples of its respective kind of positioning
- (iii) Groups can also propose new moves, i.e. make proposals for how some existing product or service should re-position itself in the respective fashion

When you present, tell us both about the examples and proposals you came up with and the process that led to them



A languid boy like Bram Stoker, showing signs of chronic motor weakness, would have been a prime candidate for phlebotomy.
Bloodletting physicians no longer invoked the principle of balancing "humors," an idea dating from antiquity, but the similarly ancient idea of "plethora," or excess blood, as a cause of illness was still very much in vogue.



Johan Cruyff: Totaalvoetbal

"Leder nadeel heb z'n voordeel" (Every disadvantage has its advantage)

In-Class Exercise II

Each group will:

- (i) come up with a proposed fifth ingredient to add to the 4 C's framework we are exploring
- (ii) operate under the constraint that its proposed additional ingredient must begin with the letter "c"
- (iii) produce a mini-presentation arguing that its ingredient adds usefully to the 4 C's

When you present, tell us both about the idea you came up with and the process that led to it