

# TLRA

The Collection Division of CHRISTUS Health  
2900 North Loop West • Suite 1300  
Houston, TX 77092  
Toll Free 1-800-877-8572  
Mon – Fri: 8:00 am – 7:00 pm CST

Letter Date: January 16, 2025  
Customer ID #: REDACTED  
Patient N#: REDACTED  
Account #: REDACTED

Your account has been placed with TLRA, the collection division of CHRISTUS Health, for collections. We are trying to collect a debt that you owe to CHRISTUS Good Shepherd Med Ctr Longview. We will use any information you give us to help collect the debt.

#### Our information shows:

|  |   |
|--|---|
| You had a past due obligation from CHRISTUS Good Shepherd Med Ctr Longview with account number | <span style="background-color: white; border-radius: 50%; padding: 2px 10px;">REDACTED</span> |
| As of April 17, 2023, you owed   | \$1841.00   |
| Between April 17, 2023 and today:  |   |
| You were charged this amount in interest:  | + \$0.00  |
| You were charged this amount in fees:  | + \$0.00  |
| You were credited this amount toward the debt:   | - \$757.54  |
| Total amount of the debt now:  | \$1083.46   |

#### How can you dispute the debt?

- Call or write to us by February 25, 2025, to dispute all or part of the debt. If you do not, we will assume that our information is correct.
- If you write to us by February 25, 2025, we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or write to us without the form. You may also include supporting documents.

#### What else can you do?

- Write to ask for the name and address of the original creditor, if different from the current creditor. If you write by February 25, 2025, we must stop collection until we send you that information. You may use the form below or write to us without the form.
- Go to [www.cfpb.gov/debt-collection](http://www.cfpb.gov/debt-collection) to learn more about your rights under federal law. For instance, you have the right to stop or limit how we contact you.
- Contact us about your payment options and/or to update insurance information.

#### Notice: See reverse side for important information.

TLRA is an unincorporated organization owned by CHRISTUS Health, an international Catholic, Not-for-profit health system based in Irving, Texas

Detach and Return

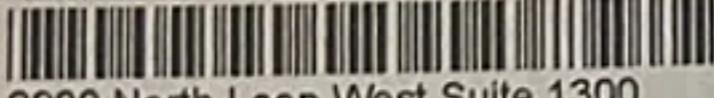
#### How do you want to respond?

Check all that apply:

- I want to dispute the debt because I think:  
 This is not my debt.  
 The amount is wrong.  
 Other (please describe on reverse or attach additional information.)
- I want you to send me the name and address of the original creditor.
- I enclosed this amount: \$ REDACTED

Make your check payable to TLRA. Include the customer ID number 52154353.

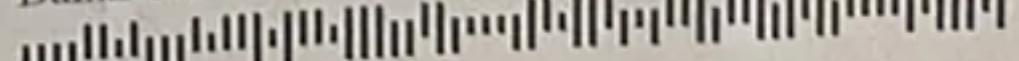
N1HC 232176248

  
2900 North Loop West Suite 1300  
Houston TX 77092-8815

CHANGE SERVICE REQUESTED

#### MAIL THIS FORM TO:

TLRA  
PO Box 650576  
Dallas TX 75265-0576



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