

# MODELING AND SIMULATION VOLUME 15

Part 4: Computers and Applications

Proceedings of the Fifteenth Annual  
Pittsburgh Conference

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School of Engineering

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# MODELING AND SIMULATION

## VOLUME 15

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LEARNING ALGORITHM FOR PRIORITY ASSIGNMENT IN A  
QUEUING SYSTEM WITH UNKNOWN CHARACTERISTICS

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ABSTRACT

An application of learning algorithm of the type studied in the context of learning automata to the priority assignment in a queuing system with unknown characteristics is presented. As a consequence, a learning algorithm for assigning priorities for a two and three-class M/M/1 queuing system is given. It is formally shown that the system would asymptotically converge to the classical priority assignment with a probability as close to unity as desired. That is, the proposed system will asymptotically assign the highest priority to the class with the shortest service time. The learning algorithm is modified to minimize total average waiting cost for the system. A number of interesting simulations are also presented.

INTRODUCTION

An important subject in queuing theory is that of priorities. In a priority queuing system there are  $k$  ( $k > 1$ ) different classes of jobs and an arriving job belongs to one of these  $k$  different classes. These classes may be distinguished according to some measure of importance, and to indicate the relative measure of importance a priority index  $i$  is associated to each class. It is conventional that the larger the value of the index associated with a class, the lower is the priority associated with that class, that is, preferential treatment is given to the class with the lower priority index. The discipline according to which the server selects the next unit from these classes is called a priority discipline.

Priority discipline is specified by two rules. The first rule indicates the manner in which a unit is selected for service. This rule may depend only on the knowledge of the priority class to which a unit belongs, or it may depend solely or partially on other considerations relating to the existing state of the system, e.g., the type of unit last served or the waiting time of units present. The former disciplines are called exogenous priority disciplines while the latter are called endogenous priority disciplines. In exogenous priority disciplines the decision to select the next unit for service depends only on the priority class: a unit of the  $i^{\text{th}}$  class of present is always taken for service prior to the unit of  $j^{\text{th}}$  class ( $i < j$ ).

The second rule specifies the manner in which the unit is served after entering service. This rule may also be state-independent or state dependent.

Below, we briefly summarize some major results on priority queuing that are pertinent to our present study.

It is shown [1] that so long as the queuing discipline selects jobs in a way that is independent of their service time or any measure of their service time, then the distribution of the number of jobs in the system and average waiting time will be invariant to the order of service.

Cox and Smith [2] considered a priority system with  $k$  independent Poisson streams and arbitrary service time distribution for each of the classes. Assuming a waiting cost per unit time of  $c_i$  units for each class  $i$  job and a nonpreemptive service discipline, they showed that a policy that ranks classes according to the "uc rule"

$$(1) \quad u_1 c_1 \geq u_2 c_2 \geq \dots \geq u_i c_i \geq \dots \geq u_k c_k$$

will minimize the average waiting cost. In (1)  $u_1 = \frac{1}{\mu_1^{-1}}$ , where  $\mu_1^{-1}$  is the mean service

requirements of class  $i$  jobs. So the optimal priority assignment is in the decreasing order of  $\mu_i c_i$ , with the highest priority for the class with the highest value of  $\mu_i c_i$ . This policy will minimize the average cost of the system for preemptive resume discipline providing service time distributions are exponential [3]. Evidently if the unit delay costs for different classes of jobs are equal, assignment of priorities in increasing order of mean service time requirement will also minimize the waiting cost. This should be noted that if the unit delay cost is 1 for all the classes, total delay cost is essentially the same as total waiting time, so ordering according to average service time will minimize the average waiting time. Novva and Ponamarenko [4] analyzed an (M/M/C) priority system with  $k$  independent Poisson streams by means of Markov decision processes. They showed, by a numerical example, that the simple uc rule does not hold for a system with finite queue size, and that the optimal priority depends on the number of jobs in the system as well as on the arrival rates of all classes. The optimal stationary priority policy was computed by linear programming.

In order to develop a meaningful priority scheme, we need to know the probabilistic characteristics of the jobs in various classes, such as the arrival and service time distributions. But in many practical situations this information may not be known in advance. An interesting question in this connection is that, if the probabilistic (arrival and service time) characteristics of jobs in various classes are not known in advance, how to go about developing a meaningful priority assignment among the various classes. That is, how to design a priority queuing system in which the priorities are worked out directly without a priori knowledge of the input and service characteristics of the system.

Varshavskii, Meleshina and Tsetlin [5] first considered this problem and proposed a solution using fixed structure learning automata where one automaton is used for each class. This latter class of algorithm was developed by Tsetlin [6] in the context of modelling of collective behaviors. The state transitions of automaton are indirectly controlled by the service requirements of jobs in each class. At any given instance the class corresponding to the automata with highest state number is chosen for service.

This approach leads to a Markov chain with very complex transition structure which does not lend itself to formal analysis. In view of this difficulty Varshavskii et al. [5] resorted to simulation to evaluate the effectiveness of this approach. They showed through extensive simulation that if the number of states of each automaton is chosen to be large to start with, their algorithm would asymptotically approach the priority assignment that would be used if the probabilistic characteristics of the system to be known.

Meybodi and Lakshminarahan [10] used a class of learning algorithm very similar to those that are used in Mathematical Psychology [7, 11, 12] and formally showed that a randomized choice of classes for service would indeed asymptotically converge to the classical priority assignment rule with a probability as close to unity as desired. That is the proposed system will asymptotically assign the higher priority to the class with the shortest average service time. They modelled this in the framework of single server priority queuing system when there are only two classes of jobs and preemption of the service is not allowed. In this paper, the result in [10] is extended to more than two classes. Number of interesting simulations for the case of two classes is presented.

#### THE MODEL

The priority assignment queuing system considered in this paper is represented schematically in Figure 1. There are  $m$  classes of jobs. There is only one server, no preemption and queue length of each class is allowed to be infinite. Within each class, the service is on a first come first served basis. Jobs arrive into  $m$  queues from a group of  $m$  different classes of infinite population according the independent Poisson process with constant rate  $\lambda_i > 0$ ,  $i=1, 2, \dots, m$ . The service time requirement for jobs in different classes are independent. Further, within each class the service times are independent and are identically distributed with exponential distribution having mean  $\mu_i^{-1}$ ,  $i=1, 2, \dots, m$ . The following assumption is very crucial in our analysis.

(A1) The parameters  $\lambda_i$  and  $\mu_i^{-1}$ ,  $i=1, 2, \dots, m$  are not known. Without loss of generality let  $\mu_1^{-1} < \mu_2^{-1} < \mu_3^{-1} < \dots < \mu_m^{-1}$ .

Let  $\gamma^{(i)}$  be the random service time of a typical job from  $i=1, 2, \dots, m$ . Consider a stage when  $k_i$  jobs from class  $i$  have been served. Then,  $k=k_1+k_2+\dots+k_m$  is the total number of jobs served by the system. Define a dynamic threshold

$$T(k)=\frac{1}{m} \left[ \sum_{i=1}^m \gamma^{(i)}(k_i) \right] \quad \text{where } T$$

and  $\gamma^{(i)}(j)$  is the random service time for the average service time taken over both  $c$

it is evident that for large  $k_1, k_2, \dots, k$  is small with a very high probability.

It is assumed that class  $i$  has a service  $t = \mu_i^{-1}$ . Given that  $k$  jobs have bee

$$\begin{cases} x(k)=1 & \text{if } \gamma^{(i)}(k+1) \leq T(k) \\ x(k)=0 & \text{otherwise.} \end{cases}$$

Clearly

$$d_i(k)=\text{Prob}[x(k)=1]=\int_0^{\infty} f_i(t) dt = i^{-1}$$

Since  $T(k)$  is a random variable, so is  $d_i$  probability that  $(k+1)^{th}$  job will have it from class  $i$ . Define  $d(k)=(d_1(k), d_2(k), \dots, d_m(k))$ , for  $i=1, 2, \dots, m$ , and all  $k \geq 1$ . Further easily seen that  $d_1(k) > d_2(k) > d_3(k) > \dots > d_m(k)$  follows that  $\eta = \sup(d_j(k)/d_1(k)) < 1$ ,  $j=1, 2, \dots, m$ .

Also for large  $k_i$ ,  $i=1, 2, \dots, m$ , the  $d_i$  high probability.

Remark 1: Dynamic threshold at any time to two regions. Depending on in which region one of the values 0 or 1 (0 is call threshold before the operation of the system, process of partitioning will be done at the system.

#### 3. Learning Algorithm

##### 3.1 Case 1: Two classes

Let  $p_j(k)$  be probability with which the  $j^{th}$  service from class  $j$ . Define  $p(k) = (p_1, p_2, \dots, p_m)$ . Initially,  $p_1(0) = p_2(0) = \frac{1}{2}$  with probability  $\frac{1}{2}$ .

With the above preliminaries, basic operations are defined. Increase the probability of choosing the  $i^{th}$  class if the class has service time less than  $T(k)$  (rather than choosing the  $i^{th}$  class if a job selected  $T(k)$  resulted in failure). The increase is proportional to the probability of choosing another class equal to one. How these probabilities are updated is discussed in [7], when they are updated. That is, updating algorithm update timing algorithm decides as to whether  $p_1$  and  $p_2$  according to the probability vector  $p$  to the currently begin serviced job update timing algorithms. It can be shown that linear reward-inaction updating algorithm is desired class.

Updating algorithm: Linear reward-inaction  $p_1(k+1) = p_1(k) + \alpha (1-p_1(k)) J_s$ , where  $J_s$  denotes the indicator of the event

is in the decreasing order of value of  $\nu_i c_i$ . This policy resume discipline providing service discipline providing service in the unit delay costs for different increasing order of mean service time should be noted that if the unit delay is the same as total waiting time minimize the average waiting time. system with  $k$  independent Poisson arrived, by a numerical example, that the queue size, and that the optimal as well as on the arrival rates of all computed by linear programming.

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ex transition structure which does not faculty Varshavskii et al. [5] resorted approach. They showed through extensive work is chosen to be large to start the priority assignment that would be known.

ing algorithm very similar to those that formally showed that a randomized choice converge to the classical priority assigned. That is the proposed system will with the shortest average service time, priority queuing system when there are no ties is allowed. In this paper, the Number of interesting simulations for

this paper is represented schematically: only one server, no preemption and queueing in each class, the service is on a first come from a group of  $m$  different classes of in process with constant rate. The jobs in different classes are independent and are identically distributed  $\nu_i^{-1}$ ,  $i=1, 2, \dots, m$ . The following

are not known. Without loss

$\nu_m^{-1} = 1$ .

from  $i=1, 2, \dots, m$ . Consider a stage  $\kappa = k_1 + k_2 + \dots + k_m$  is the total number of jobs

$$T(k) = 1/m [\sum_{i=1}^m T^{(i)}(k_i)] \quad \text{where} \quad T^{(i)}(k_i) = \frac{1}{k_i} \sum_{j=1}^{k_i} \gamma^{(i)}(j), \quad T^{(i)}(0)=0$$

and  $\gamma^{(i)}(j)$  is the random service time for the  $j^{\text{th}}$  job in the  $i^{\text{th}}$  class.  $T(k)$  is essentially the average service time taken over both classes up to time  $k$ . From estimation theory [17] it is evident that for large  $k_1, k_2, \dots, k_m$ , the difference between  $T(k)$  and  $1/m [\sum_{i=1}^m \nu_i^{-1}]$  is small with a very high probability.

It is assumed that class  $i$  has a service time distribution with exponential density function  $f_i(t) = \nu_i e^{-\nu_i t}$ . Given that  $k$  jobs have been given service,  $k=1, 2, \dots$ , define

$$\begin{cases} x(k)=1 & \text{if } \gamma^{(i)}(k+1) \leq T(k) \\ x(k)=0 & \text{otherwise.} \end{cases}$$

Clearly

$$d_i(k) = \text{Prob}[x(k)=1] = \int_0^{T(k)} f_i(t) dt = e^{-\nu_i T(k)}, \quad \text{and} \quad c_i(k) = 1 - d_i(k) = e^{-\nu_i T(k)}.$$

Since  $T(k)$  is a random variable, so is  $d_i(k)$ ,  $i=1, 2, \dots, m$ . Clearly,  $d_i(k)[c_i(k)]$  is the probability that  $(k+1)^{\text{th}}$  job will have its service time less (more) than  $T(k)$  if that job is from class  $i$ . Define  $d(k) = (d_1(k), d_2(k), \dots, d_m(k))$ . Notice  $0 < d_i(k) < 1$  with probability one for  $i=1, 2, \dots, m$ , and all  $k \geq 1$ . Further, since  $\nu_1^{-1} < \nu_2^{-1} < \dots < \nu_m^{-1}$  (assumption A1) it is easily seen that  $d_1(k) > d_2(k) > d_3(k) > \dots > d_m(k)$  with probability one for all  $k$ . From this it follows that  $\max_k (d_j(k)/d_1(k)) < 1$ ,  $j=1, 2, \dots, m$ .

Also for large  $k_i$ ,  $i=1, 2, \dots, m$ , the difference  $d_i(k)$  and  $1 - e^{-\nu_i T(k)}$  is small with a high probability.

Remark 1: Dynamic threshold at any time will partition the service time density function into two regions. Depending on in which region the service time of  $(k+1)^{\text{th}}$  job lies,  $x(k+1)$  takes one of the values 0 or 1 (0 is called failure and 1 is called success). If we fix the threshold before the operation of the system starts, using information from the past experience, process of partitioning will be done only once and remain fixed throughout the operation of the system.

### 3. Learning Algorithm

#### 3.1 Case 1: Two classes

Let  $p_j(k)$  be probability with which the DD in figure 2 decides to pick up the  $(k+1)^{\text{th}}$  job for service from class  $j$ . Define  $p(k) = (p_1(k), p_2(k))$  where  $p_1(k) + p_2(k) = 1$  and  $k \geq 0$ . Initially,  $p_1(0) = p_2(0) = \frac{1}{2}$  with probability one.

With the above preliminaries, basic operation of DD can be explained as follows:

Increase the probability of choosing the  $i^{\text{th}}$  class at time  $(k+1)$  if a job selected from  $i^{\text{th}}$  class has service time less than  $T(k)$  (resulted in success), and decrease the probability of choosing the  $i^{\text{th}}$  class if a job selected from that class has service time greater than  $T(k)$  (resulted in failure). The increase and decrease are called reward and penalty, respectively. The probability of choosing another class is adjusted to keep total probability equal to one. How these probabilities are adjusted is dictated by an updating algorithm of the type discussed in [7], when they are updated is dictated by a timing updating algorithm. That is, updating algorithm decides how to update  $p(k)$  if to be updated, and the update timing algorithm decides as to when to update  $p(k)$ . Jobs are selected from class 1 and 2 according to the probability vector  $P$ . Dynamic threshold  $T(k)$  is updated whenever services to the currently begin serviced job is finished. In this paper we use two different update timing algorithms. It can be shown that any of these two algorithms together with the linear reward-inaction updating algorithm [7] will guarantee convergence of the system to the desired class.

Updating algorithm: Linear reward-inaction updating algorithm is given below:

$$P_i(k+1) = P_i(k) + \beta (1 - P_i(k)) J_i - \beta P_i(k) J_j, \quad j \neq i,$$

where  $J_s$  denotes the indicator of the event and  $0 < \beta < 1$  is step length parameter.

$J_s = 1$  if the probability of choosing class  $s$  is increased  
 $= 0$  otherwise.  
 Linear reward-inaction algorithm is the only linear algorithm which is strongly absolutely expedient [8] [9].

Update Timing Algorithm 1: If a class is chosen as a sample realization from distribution  $P$ , and is found to be non-empty, update the probability of choosing that class provided another class is also non-empty. If the selected class is empty, choose a job from another class and do not update the probability vector  $P$ .

Update Timing Algorithm 2: If a class is selected as a sample realization from distribution  $P$  and is found to be non-empty, update the probability of choosing that class. If the selected class is empty, select a job from another class and do not update the probability vector  $P$ .

In timing algorithm 2, the probability of choosing a class is updated regardless of the status (being empty or non-empty) of the other class, whereas in timing algorithm 1, the status of the other class affects updating of the probability of choosing the selected class. In both algorithms whenever a class is chosen for job selection and is found to be empty, DD will select a job from another class without adjusting the probability vector  $P$ . If both classes are empty, DD remains off until it receives a signal that a job is entered into one of the classes. DD will be off during serving a job and also during updating dynamic threshold.

The following algorithm (L1) describes the operation of the system when the system uses timing algorithm 1 and the linear reward-inaction updating algorithm.

#### Algorithm L1:

Step 1: Let  $i$  be the class from which the  $(k+1)^{th}$  job is chosen for service as a sample realization from  $p(k)$ , for  $k \geq 0$ . At this instant, if the queue of this chosen class is non-empty, then select the job in front of the queue for service. Otherwise, choose the job in front of the other queue. Complete the service and note  $\gamma^{(1)}(k+1)$ .

#### Step 2: The update timing algorithm

At the instant class  $i$  is chosen for service (in step 1 as a sample realization for  $p(k)$ ) if the queues corresponding to both class  $i$  as well as that of class  $j$  ( $\neq i$ ) are both non-empty then update  $p(k)$  using step 3. Otherwise  $p(k+1)=p(k)$  and go to step 4.

#### Step 3: Update Algorithm for $p(k)$ :

If the class  $i$  is chosen for service, then

$$p_i(k+1) = p_i(k) + \alpha(1-p_i(k)) \quad \text{if } \gamma^{(1)}(k+1) > T(k)$$

$$p_j(k+1) = p_j(k) - \alpha p_j(k), \quad j \neq i$$

and

$$p(k+1) = p(k) \quad \text{if } \gamma^{(1)}(k+1) > T(k).$$

#### Step 4: Update $T(k)$ using $\gamma^{(1)}(k+1)$ as follows:

$$T(k+1) = 1/2[T^{(1)}(k+1) + T^{(j)}(k_j)] \quad i \neq j$$

where

$$T^{(1)}(k+1) = \frac{1}{k+1} \sum_{i=1}^{k+1} \gamma^{(1)}(i).$$

Step 5: Go to step 1 until one of the components of  $p(k)$  is unity. The following restrictive assumption is needed to simplify the analysis.

(A2): Except for the actual service needed by the jobs in step 1 all other overhead operations such as the decision to pick a class from  $p(k)$ , checking whether the two queues are non-empty, the updating of  $p(k)$  and  $T(k)$  are all instantaneous. In other words there is no time delay involved in these overhead operations. Obviously this is a restrictive assumption. However, by employing fast microprocessors, the overall overhead operation can be made very small, if not zero.

Theorem 1: Under the assumptions A1 and A2, if  $p(k)$  evolves according to the above learning algorithm (L1) then for every  $\epsilon > 0$ , there exists a  $\bar{k}$  such that

$$0 < \bar{k} < 1 \text{ and for all } 0 < k < \bar{k}$$

$$\text{Prob} [\lim_{k \rightarrow \infty} p_i(k) = 1] \geq 1 - \epsilon.$$

Proof: refer to [10].

States in word: the above theorem asserts that the above learning algorithm L1 would evolve

to the now classical assignment rule with the new classical assignment rule with Remark 2: Obviously, there are other update algorithm has been extensively studied and in the context of learning automata been applied to the two-person zero sum decentralized routing in telephone networks.

Now consider the update timing algorithm for service (as a sample realization for using step 3, otherwise  $p(k+1) = p(k)$  according to this modified update rule is

$$p_2(k) = \gamma_1(k) p_1(k) d_1(k) + \gamma_2(k) +$$

Since  $0 < p_i(k) < 1$ , it follows that

fixed rule  $p(k)$  is updated more frequently than algorithm L1 with step 2 replaced by algorithm L2. Admittedly, update timing is not without further problems. We

$$(C1) \quad \gamma_1(k) > \gamma_2(k) \quad \text{for all } k$$

for theorem 1 to be true.  $\gamma_1(k)$  is the

Theorem 2: Under the assumption (A1) according to the learning algorithm L2, then for all  $0 < k < \bar{k}$  Prob [ limit  $k \rightarrow \infty$

Remark 3: The process  $\{p(k), k \geq 1\}$  converges to an absorbing barrier only one converges with a positive probability to  $e$ . It is evident that there is a trade-off converging to the desired class. Thus, high probability converge to an undesirable convergence for the system, but at the expense to the right class.

Remark 4: The priority system reported the probabilities of choosing class 1 a probability that one of the class has no time. Exogenous priority discipline is paper, and can be obtained by setting  $p_1(k) = 0$  and  $p_2(k) = 1$  for all  $k$  after first class or second class.

Extensive computer simulation has been of learning algorithm L1 and L2 under a selected set of these simulation results assertions put forward in this paper for  $p_1(k)$  and  $p_2(k)$  versus  $k$  for the various choices 3-a, to 3-f. A fact about learning algorithm L2 is that if  $\gamma_1/\gamma_2$  is greater than  $1/k$ , it will always converge to class 1 where  $k$

Remark 5: When the system uses learning algorithm L1, the probabilities that  $p_1$  is increased and  $p_2$  is decreased. If  $\gamma_1/\gamma_2$  is greater than  $1/k$ ,  $p_1(k)$  may cause the system to converge to class 1. For example, if due to first class,  $p_1(k)$  is very small, the convergence time is large. If learning algorithm L1 is used,  $p_1$  is increased and  $p_2(k)$  is decreased. In this case, low value of  $\gamma_1(k)$  may cause the system to converge to class 2. Figure 4 illustrates the convergence time of the convergence of the two classes.

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the jobs in step 1 all other overhead  
a class from  $p(k)$ , checking whether the  
of  $p(k)$  and  $T(k)$  are all instantaneous.  
these overhead operations. Obviously this  
fast microprocessors, the overall over-

) evolves according to the above learning  
such that

above learning algorithm (L1) would evolve

to the now classical assignment rule with a probability as close to unity as desired.

Remark 1: Obviously, there are other possible choices for update algorithms. The above update algorithm has been extensively studied in the context of Mathematical Psychology [11] and in the context of learning automata [12]. Very recently similar learning algorithms have been applied to the two-person zero sum games [13], two person decentralized team [14] and centralized routing in telephone networks [15].

Now consider the update timing algorithm 2 for  $p(k)$ . That is in step 2, if the class chosen for service (as a sample realization from  $p(k)$  in step 1) is non-empty, then update  $p(k)$  using step 3, otherwise  $p(k+1) = p(k)$ . The probability  $\omega_2(k)$  with which  $p(k)$  is updated according to this modified update rule is

$$\omega_2(k) = \omega_1(k) p_1(k) d_1(k) + \omega_2(k) p_2(k) d_2(k).$$

Since  $0 < \omega_i(k) < 1$   $i = 1, 2$ , it follows that  $\omega_1(k) < \omega_2(k)$ . That is, according to this modified rule  $p(k)$  is updated more frequently compared to update timing algorithm 1. Learning algorithm L1 with step 2 replaced by update learning algorithm 2 is called learning algorithm L2. Admittedly, update timing algorithm 2 results in a faster convergence. However, it is not without further problems. We need an extra condition such as

$$(C1) \quad \omega_1(k) > \omega_2(k) \quad \text{for all } k$$

for theorem 1 to be true.  $\omega_i(k)$  is the probability that class  $i$  is nonempty at time  $k$ .

Theorem 2: Under the assumption (A1) and (A2), and condition (C1), if  $p(k)$  evolves according to the learning algorithm L2, then for every  $\epsilon > 0$ , there exists a  $\delta^*$  such that  $0 < \delta^* < 1$  and for all  $0 < \delta < \delta^*$   $\lim_{k \rightarrow \infty} p_1(k) = 1 \geq 1 - \epsilon$ .

Remark 3: The process  $\{p(k), k \geq 1\}$  corresponding to the linear reward-inaction update algorithm and timing update algorithm 1 and 2 is a process with two absorbing barriers. Out of these absorbing barriers only one corresponds to the desired class. In fact, the system converges with a positive probability to each one of these absorbing states. From theorem (1) it is evident that there is a trade-off between the speed of convergence and probability of converging to the desired class. Thus, a fastly converging learning algorithm may with a high probability converge to an undesired class. Larger value for  $\delta$  will result in faster convergence for the system, but at the same time will decrease the probability of convergence to the right class.

Remark 4: The priority system reported here is an endogenous type priority system because the probabilities of choosing class 1 and 2 are changing over time; in other words, the probability that one of the class has higher priority over the other class is changing with time. Exogenous priority discipline is a special case priority discipline conceived in this paper, and can be obtained by setting  $p_1(k) = 1$  and  $p_2(k) = 0$  for all  $k$  or by setting  $p_1(k) = 0$  and  $p_2(k) = 1$  for all  $k$  depending on whether the higher priority is given to the first class or second class.

Extensive computer simulation has been carried out to investigate the convergence properties of learning algorithm L1 and L2 under various choice of parameters  $\lambda_i, \mu_i^{-1}$  ( $i=1,2$ ). A selected set of these simulation results is presented to validate some of the theoretical assertions put forward in this paper for learning algorithm L1 and L2. The plots for  $p_1(k)$  and  $p_2(k)$  versus  $k$  for the various choice of parameters  $\lambda_i, \mu_i^{-1}$  ( $i=1,2$ ) are given in Figures 3a, b, c, d, e, f. A fact about learning algorithm L2 which is brought out from these simulation is that if  $\lambda_i/\mu_i$  is greater than  $\lambda_j/\mu_j$  ( $i \neq j$ ) and for relatively small value of  $\delta$ , the system will always converge to class  $i$  where  $\omega_i = \min(\omega_j)$ .

Remark 5: When the system uses learning algorithm L2,  $\omega_1(k)p_1(k)d_1(k)$  and  $\omega_2(k)p_2(k)d_2(k)$  are probabilities that  $p_1$  is increased and decreased respectively. So a small value of  $\omega_1(k)$  may cause the system to converge to the wrong class or result in prolonging the convergence time. For example, if due to long interarrival time of jobs entering into the first class,  $p_1(k)$  is very small, the system may converge to the class with longer service time. If learning algorithm L1 is used,  $\omega_1(k)p_2(k)p_1(k)d_1(k)$  is the probability that  $p_1$  is increased and  $\omega_1(k)p_2(k)p_1(k)d_2(k)$  is the probability that  $p_1$  is decreased at time  $k$ . In this case low value of  $\omega_1(k)$  may only result in prolonging the convergence time. Figure 4 illustrates the effect of interarrival time of jobs in the class with smaller service time on the convergence of the system.

Remark 6: The difference  $(\mu_2^{-1} - \nu_1^{-1})$  affects the behavior of the system. If changes in  $\nu_1^{-1}$  or  $\nu_2^{-1}$  result in an increase in the difference  $(d_1(k) - d_2(k))$ , the system converges faster. It should be noted that a larger value for  $(\nu_2^{-1} - \nu_1^{-1})$  does not always imply a larger value for  $(d_2(k) - d_1(k))$  because the difference  $(d_1(k) - d_2(k))$  depends not only on  $\nu_1^{-1}$  and  $\nu_2^{-1}$  but on the behavior of  $T(k)$  over time. Changing  $\nu_1^{-1}$  and  $\nu_2^{-1}$  may also change  $p_1(k)$  and  $p_2(k)$  which in turn will affect the convergence behavior of the system.

The following remark gives some insight into the behavior of  $p_i$ ,  $i = 1, 2$ , during the operation of the system.

Remark 7: It was earlier said (Remark 4) that the exogenous priority scheme corresponds to  $\{p_1(k) = 1\}$  and  $\{p_2(k) = 0\}$  for all  $k$  or  $\{p_1(k) = 0\}$  and  $\{p_2(k) = 1\}$  for all  $k$ , depending on whether the highest priority is assigned to the first or second class. Let  $\gamma_i^*$  be the probability that class 1 is nonempty when  $\{p_1(k) = 1\}$  and  $\{p_2(k) = 0\}$  for all  $k$ . Now consider the case where  $p_1(k) = a$  and  $p_2(k) = 1-a$  for all  $k$ , where  $a$  is a positive constant less than one. Let  $\gamma_i^a$  be the probability that class  $i$  is nonempty when  $p_1(k)$  is fixed to constant  $a$  throughout the operation of the system. It is clear that  $\gamma_1^a > \gamma_1^*$  and  $\gamma_2^a < \gamma_2^*$ . Because by decreasing (increasing) the probability of choosing class 1 (class 2) from 1 (0) to  $a(1-a)$ , the probability that class 1 (class 2) is nonempty will increase (decrease). In view of the fact that  $\{p_1(k)\}$  is a sub-martingale and  $\{p_2(k)\}$  is a super-martingale, we have

$$E[\gamma_1(k+1) | p_1(k)] < \gamma_1^a \quad \text{and} \quad E[\gamma_2(k+1) | p_2(k)] > \gamma_2^a.$$

That is,  $\{\gamma_1(k+1)\}$  and  $\{\gamma_2(k+1)\}$  are super and sub-martingale, respectively. And since  $\lim_{k \rightarrow \infty} p_1(k) = 1$  and  $\lim_{k \rightarrow \infty} p_2(k) = 0$

we have  $\lim_{k \rightarrow \infty} \gamma_1(k) = \gamma_1^*$ ,  $\lim_{k \rightarrow \infty} \gamma_2(k) = \gamma_2^*$ ,

Remark 8: If  $w_1^*$  and  $w_2^*$  are the average waiting time for the exogenous priority scheme and the case where  $p_1(k) = a$  for all  $k$  where  $0 < a < 1$ , respectively, then we have

$$\begin{aligned} w_1^* &= \frac{(\lambda_1/\mu_1^2) + (\lambda_2/\mu_2^2)}{(1-\lambda_1/\mu_1)}, \quad \text{and} \quad w_2^* = \frac{(\lambda_1/\mu_1^2) + (\lambda_2/\mu_2^2)}{(1-\lambda_1/\mu_1)(1-\lambda_1/\mu_1 - \lambda_2/\mu_2)} \quad \text{and also} \\ w_1^a &= w_1^* \quad \text{and} \quad w_2^a < w_2^*. \end{aligned}$$

In view of the fact that  $\{p_1(k)\}$  is a submartingale and  $\{p_2(k)\}$  is a supermartingale, we have

$E[W_1(k+1) | p(k)] = W_1(k)$ ,  $E[W_2(k+1) | p(k)] > W_2(k)$ , where  $W_i(k)$ ,  $i = 1, 2$ , is the average waiting time for class  $i$  at time  $k$ . Also  $\lim_{k \rightarrow \infty} W_1(k) = W_1^*$ . Since

$$\lim_{k \rightarrow \infty} p_1(k) = 1 \quad \text{and} \quad \lim_{k \rightarrow \infty} p_2(k) = 0.$$

Simulation studies were conducted and it was discovered that the speed of convergence of  $W_i(k)$ ,  $i = 1, 2$ , to  $W_i^*$ ,  $i = 1, 2$ , is very dependent on the speed of convergence of the learning algorithm.

### 3.2 Case 2: Three classes

All the assumptions which we made for the previous case are also made for this case. Without loss of generality, assume

$$\nu_1^{-1} < \nu_2^{-1} < \nu_3^{-1} \quad (A4)$$

Define the following:

- Probability vector  $p(k) = (p_1(k), p_2(k), p_3(k))$ , where  $\sum_{i=1}^3 p_i = 1$ ,  $p_j(k)$  is the probability that the system decides to pick up the  $(k+1)^{th}$  job for service from class  $j$  when all the classes are non-empty. Initially  $p_1(0) = p_2(0) = p_3(0) = 1/3$  with probability one.

- Probability vector  $p^i(k) = (p_r^{(1)}, p_j^{(i)}(k))$  for all  $i$ .  $p_j^{(i)}(k)$  is the probability that class  $i$  is empty. Initially  $p_r^{(1)} = 1$ .

- $T(k) = 1/3 \sum_{i=1}^3 T^{(i)}(k_i)$

and

$$T^{(i)}(k) = 1/2 [T^{(r)}(k_r) + T^{(i)}(k_i)]$$

where

$$T^{(i)}(k_i) = \frac{1}{k_i} \sum_{i=1}^{k_i} \gamma^{(i)}(i)$$

and

$$T^{(r)}(k_r) = \frac{1}{k_r} \sum_{i=1}^{k_r} \gamma^{(r)}(i)$$

Where  $k_i$  is the number of jobs actual service time of the  $i^{th}$

### Learning Algorithm GL1

Let  $i$  be the class from which  $(k+1)^{th}$  job  $p(k)$  for  $k \geq 0$ .

- If the queue of this chosen class is not empty choose a job from in front of the queue and update timing and update  $\gamma^{(i)}(k+1)$ .

The update timing and update are

If the queues corresponding to  $p(k)$  using the following update

$$p_1(k+1) = p_1(k) + 0.1 - p_1(k)$$

$$p_2(k+1) = p_2(k) - 0.1 - p_2(k)$$

and

$$p_3(k+1) = p_3(k) \quad \text{if } \gamma^{(1)}(k) \neq 0$$

else

$$p(k+1) = p(k)$$

Update  $T(k)$  and  $T^{(j)}(k)$  if  $j \neq i$

goto 1 }

else

Let  $n$  be the class from which the realization from  $p^{(i)}(k)$ .

If the queue of this chosen class is not empty select the job from in front of the queue and note  $\gamma^{(n)}(k+1)$ .

The update timing and update are

At the instant when class  $n$  is selected both the class  $n$  as well as

update  $p^{(i)}(k)$  using the formula

$$p_n^{(i)}(k+1) = p_n^{(i)}(k) + 0.1 - p_n^{(i)}(k)$$

$$p_m^{(i)}(k+1) = p_m^{(i)}(k) - 0.1 - p_m^{(i)}(k)$$

and

of the system. If changes in  $\mu_2(k)$ , the system converges if  $\mu_1^{(1)} = \mu_2^{(1)}$  does not always imply a  $\mu_1(k) = \mu_2(k)$  depends not only on learning  $\mu_1$  and  $\mu_2$  may also change once behavior of the system.

prior of  $\mu_i$ ,  $i = 1, 2$ , during the operation of the exogenous priority scheme corresponds to  $p_2(k) = 1$  for all  $k$ , depending on  $\mu_1(k)$  or second class. Let  $\mu_1^*$  be the and  $\mu_2^*$  for all  $k$ . Now consider where  $a$  is a positive constant less than empty when  $\mu_1(k)$  is fixed to constant  $a$  that  $\mu_1^* > \mu_1^*$  and  $\mu_2^* < \mu_2^*$ . choosing class 1 (class 2) from 1 (0) nonempty will increase (decrease). In  $\{p_2(k)\}$  is a super-martingale, we have  $|p_2(k)| > p_1(k)$ . martingale, respectively. And since

for the exogenous priority scheme and respectively, then we have

$$\frac{1 + (\mu_2^*/\mu_2^*)}{1 - (\mu_1^*/\mu_1^* - \mu_2^*/\mu_2^*)} \quad \text{and also}$$

and  $\mu_2(k)$  is a supermartingale, we have  $\mu_2(k)$ , where  $\mu_i(k)$ ,  $i = 1, 2$ , is the  $\mu_1(k) = \mu_2^*$ . Since

that the speed of convergence of the speed of convergence of the learning

are also made for this case. With-

$\sum_{i=1}^3 p_i = 1$ .  $p_j(k)$  is the up the  $(k+1)^{\text{th}}$  job for service from Initially  $p_1(0) = p_2(0) = p_3(0) = 1/3$

2. Probability vector  $p^{(1)}(k) = (p_r^{(1)}(k) + p_s^{(1)}(k))$   $r \neq s \neq i$ , where  $p_r^{(1)}(k) + p_s^{(1)}(k) = 1$  for all  $i$ .  $p_j^{(1)}(k)$  is the probability of choosing class  $j$  for service when the  $i^{\text{th}}$  class is empty. Initially  $p_r^{(1)}(0) = 1$  for all  $i, r$ ,  $r \neq i$  with probability one.
3.  $T(k) = \frac{1}{2} \sum_{i=1}^3 T^{(i)}(k_i)$   
and  
 $T^{(r)}(k_r) = 1/2 [T^{(r)}_{(1)}(k_r) + T^{(s)}_{(1)}(k_s)]$   $s \neq r \neq i$ ,  
where  
 $T^{(i)}_{(1)}(k_i) = \frac{1}{k_i} \sum_{l=1}^{k_i} \gamma^{(i)}(l)$   $i = 1, 2, 3$ ,  
and  
 $T^{(q)}_{(1)}(k_r) = \frac{1}{k_q} \sum_{l=1}^{k_q} \gamma^{(q)}(l)$   $q \neq i$ ,  
where  $k_i$  is the number of jobs which are served from class  $j$  and  $\gamma^{(i)}(l)$  is the actual service time of the  $i^{\text{th}}$  job from class  $i$ .

#### Learning Algorithm GL1

Let  $i$  be the class from which  $(k+1)^{\text{th}}$  job is chosen for service as a sample realization from  $p(k)$  for  $k \geq 0$ .

1. If the queue of this chosen class is non-empty then  
{ choose a job from in front of the queue for service, complete the service and note  $\gamma^{(i)}(k+1)$ .

The update timing and update algorithm for  $p(k)$ :

If the queues corresponding to the other two classes are also nonempty then update  $p(k)$  using the following update algorithm.

$$p_i(k+1) = p_i(k) + \gamma^{(i)}(k+1) \quad \text{if } \gamma^{(i)}(k+1) \leq T(k)$$

$$p_j(k+1) = p_j(k) - \gamma^{(j)}(k+1) \quad j \neq i$$

and

$$p(k+1) = p(k) \quad \text{if } \gamma^{(1)}(k+1) > T(k)$$

else

$$p(k+1) = p(k)$$

Update  $T(k)$  and  $T_{(j)}(k)$   $j \neq i$  using  $\gamma^{(i)}(k+1)$ ,  
goto 1 }

else

Let  $n$  be the class from which  $(k+1)^{\text{th}}$  job is chosen for service as a sample realization from  $p^{(1)}(k)$ .

- If the queue of this chosen class is non-empty, then

i select the job from in front of the chosen queue for service, complete the service and note  $\gamma^{(n)}(k+1)$ .

The update timing and update algorithm for  $p^{(1)}(k)$ :

At the instant when class  $i$  is chosen for service if the queue corresponding to both the class  $n$  as well as that of class  $m$  ( $m \neq n \neq i$ ) are both non-empty then update  $p^{(1)}(k)$  using the following update algorithm:

$$p_n^{(1)}(k+1) = p_n^{(1)}(k) + \gamma^{(n)}(k+1) \quad \text{if}$$

$$p_m^{(1)}(k+1) = p_m^{(1)}(k) - \gamma^{(m)}(k+1) \quad m \neq n \neq i \quad \gamma^{(n)}(k+1) \leq T(k)$$

and

```

 $p^{(i)}(k+1) = p^{(i)}(k)$  if  $\gamma_j^{(n)}(k+1) < T(k)$ 
else
 $p^{(i)}(k+1) = p^{(i)}(k)$ 
update  $T_j(k)$ ,  $j \neq n$  and  $T(k)$  using  $\gamma_j^{(n)}(k+1)$ , go to 1
else
  select the job from in front of class m ( $m \neq n \neq i$ ) complete the service and
  note  $\gamma_j^{(n)}(k+1)$ . Update  $T(k)$  and  $T_j(k)$   $j \neq m$  using  $\gamma_j^{(m)}(k+1)$ , goto 1
}

```

**Theorem 3:** Under the assumptions (A2) and (A4) if the system evolves according to the learning algorithm CL1, then for every  $\epsilon, \epsilon' > 0$ ,  $r = 1, 2, 3$ , there exists  $\gamma^*, \gamma_r^*$ ,  $r = 1, 2, 3$ , such that  $0 < \gamma_r^* < 1$ ,  $r = 1, 2, 3$ , and for all  $0 < \gamma < \gamma^*$ ,  $0 < \theta_r < \theta_r^*$ ,  $r = 1, 2, 3$ .

- Prob [ limit  $p_i(k) \geq 1 - \epsilon$  if  $\gamma_i^* = \min_{j \neq i} (\gamma_j^*)$ ,  $k \rightarrow \infty$  ]
- Prob [ limit  $p_i^{(r)}(k) \geq 1 - \epsilon$ ,  $r = 1, 2, 3$  if  $\gamma_i^* = \min_{\substack{j \neq i \\ j \neq r}} (\gamma_j^*)$ ,  $k \rightarrow \infty$  ]

Proof: Proof is immediate from theorem 1.

Remark 9: While the result of this paper can be generalized to priority assignment system with any number of classes, the learning algorithm needed becomes more complex and messy as the number of classes increases. Due to this problem, a more efficient algorithm (timing and update algorithm) must be searched for.

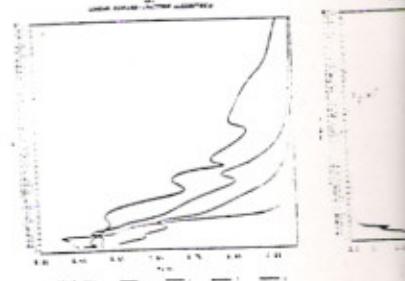
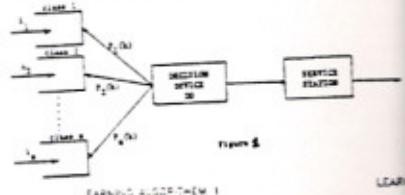
#### 4. Conclusions

An application of variable structure learning automata to priority assignment in a queuing system with unknown parameters has been studied. As a consequence, a learning algorithm for assigning priorities is presented.

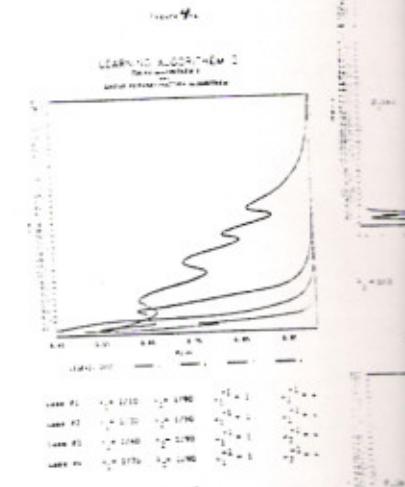
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CASE 1:  $\gamma_1 = 0.1$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.1$ ,  $\gamma_4 = 0.15$   
CASE 2:  $\gamma_1 = 0.1$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.15$ ,  $\gamma_4 = 0.15$   
CASE 3:  $\gamma_1 = 0.15$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.15$ ,  $\gamma_4 = 0.15$   
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CASE 1:  $\gamma_1 = 0.15$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.15$ ,  $\gamma_4 = 0.15$   
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CASE 3:  $\gamma_1 = 0.15$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.15$ ,  $\gamma_4 = 0.15$   
CASE 4:  $\gamma_1 = 0.15$ ,  $\gamma_2 = 0.15$ ,  $\gamma_3 = 0.15$ ,  $\gamma_4 = 0.15$

$(k+1) \geq T(k)$

$\text{if } (m) (k+1), \text{ go to 1}$

less  $m$  ( $m \neq n \neq 1$ ) complete the service and  
 $(k) j \neq m$  using  $(m) (k+1)$ , goto 1.

If the system evolves according to the  
serv. r,  $r > 0$ ,  $r = 1, 2, 3$ , there exists  
 $< 1, r = 1, 2, 3$ , and for all  $0 < \epsilon < 1$ ,

$$v_i^{-1} = \min_{j \neq i} (v_j^{-1}),$$

$r=1, 2, 3$

if  $v_i^{-1} = \min_{j \neq i} (v_j^{-1})$   
 $j \neq r$

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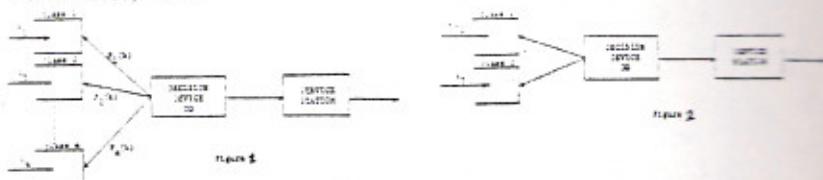
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LEARNING ALGORITHM I  
ONE-STEP LEARNING

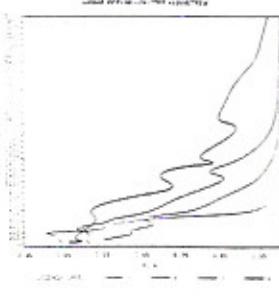


Figure 3a  
LEARNING ALGORITHM I  
ONE-STEP LEARNING

LEARNING ALGORITHM II  
TWO-STEP LEARNING

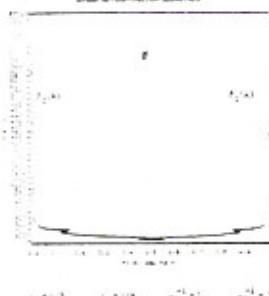


Figure 3b  
LEARNING ALGORITHM II  
TWO-STEP LEARNING

LEARNING ALGORITHM III  
THREE-STEP LEARNING

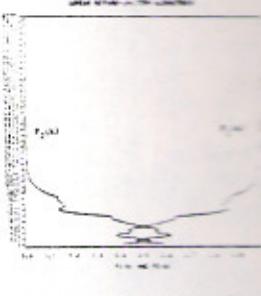


Figure 3c  
LEARNING ALGORITHM III  
THREE-STEP LEARNING

LEARNING ALGORITHM IV  
ONE-STEP LEARNING

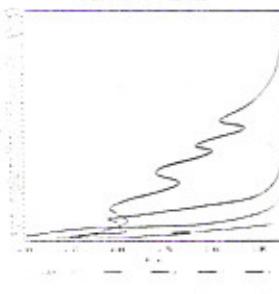


Figure 3d  
LEARNING ALGORITHM IV  
ONE-STEP LEARNING

LEARNING ALGORITHM V  
TWO-STEP LEARNING



Figure 3e  
LEARNING ALGORITHM V  
TWO-STEP LEARNING

LEARNING ALGORITHM VI  
THREE-STEP LEARNING

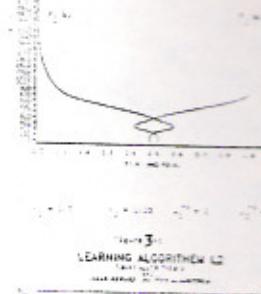


Figure 3f  
LEARNING ALGORITHM VI  
THREE-STEP LEARNING