



Morgan Sherrill

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[Portfolio](#)
[GitHub](#)
[LinkedIn](#)

SUMMARY

Motivated Junior Developer with strong educational and practical backgrounds. Employs technical and programming knowledge to build and enhance successful **interfaces**. Expertise includes multiple languages with extensive use of **JavaScript** and **CSS**. Previously a long time Operations Manager with excellent troubleshooting, problem solving, and process development experience.

SKILLS

Web Development

- JavaScript
- CSS
- jQuery
- Bootstrap CSS
- Materialize CSS

Operations/Business

- Microsoft Office
- Systems implementation
- Process improvement strategies
- Procurement
- Accounts receivable

EXPERIENCE

Operations Manager

Redmond, WA

Cartridge World/ Jun 2008 to Current

- Directed day-to-day operations by spearheading implementation of short-term and long-term strategies to achieve business plan and profitability goals.
- Relationship building, troubleshooting, order processing, and general customer service for personal and business customers.
- Vendor management including researching new suppliers, price negotiation, and building a quality long-term relationship.
- Daily dispatching of deliveries around the Puget Sound.
- Expert-level printer troubleshooting experience. In-person and over the phone.
- Participated in our corporate POS Committee, working closely with developers building a proprietary cloud point-of-sale interface available to franchises.

Front Line Supervisor

Redmond, WA

Marshall's/ Feb 2008 to Nov 2008

- Directing traffic for checkout and maintaining a low customer to cashier ratio.
- Addressed customer service concerns promptly to deliver consistent, positive guest experiences.
- Break schedule management for entire staff daily to ensure an appropriate number of employees available to work throughout the day.

EDUCATION AND TRAINING

Bachelor of Science: Business Administration with Accounting

Columbia College Online Jan 2014

CERTIFICATIONS

University of Washington Coding Bootcamp, 2022