



FY25

December

Metro LA (Families) Data Quality Report

12/01/24 - 12/31/24
Data & Evaluation Division
Quality Assurance and Compliance Department
Prepared January 2025



Glossary

Name

Client Doesn't Know or Prefers Not to Answer	Quality of Name is set as client doesn't know or client prefers not to answer
Information Missing	Quality of Name is set as data not collected
Data Issue	Quality of Name is set as partial, street name, or code name reported

Social Security Number

Client Doesn't Know or Prefers Not to Answer	Quality of SSN is set as client doesn't know or client prefers not to answer
Information Missing	Quality of SSN is set as data not collected
Data Issue	Social Security Number entered violates rules for a valid SSN or Quality of SSN is set as approximate or partial SSN has been reported

Date of Birth

Client Doesn't Know or Prefers Not to Answer	Quality of DOB is set as client doesn't know or client prefers not to answer
Information Missing	Quality of DOB is set as data not collected
Data Issue	Date of Birth is prior to 01/01/1915, date of birth is after entry date, or Quality of DOB is set as approximate or partial DOB reported

Race, Ethnicity, & Gender

Client Doesn't Know or Prefers Not to Answer	Race, ethnicity, or gender status is set as client doesn't know or client prefers not to answer
Information Missing	Race, ethnicity, or gender status is set as data not collected

Veteran Status

Client Doesn't Know or Prefers Not to Answer	Veteran Status is set as client doesn't know or client prefers not to answer for adult clients
Information Missing	Veteran Status is set as data not collected for adult clients

Project Start Date

Data Issue	Project entry date is prior to 01/01/1915
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Relationship to Head of Household

Information Missing	Relationship to head of household is blank
Data Issue	No head of household is indicated for a household, more than one client is listed as head of household in a single household

Enrollment CoC

Information Missing	Continuum of care code for head of household is blank
Data Issue	Continuum of care code for head of household is not blank, but does not match a valid HUD-defined continuum of care code

Disabling Condition

Client Doesn't Know or Prefers Not to Answer	Disabling condition status is set as client doesn't know or client prefers not to answer
Information Missing	Disabling condition status is set as data not collected
Data Issue	Disabling condition is set as 'no', but one or more disability types are selected as 'yes' OR disabling condition is set as 'yes', but one or more disability types are selected as 'no'

Destination

Client Doesn't Know or Prefers Not to Answer	Client's exit destination is set as client does not know or client prefers not to answer
Information Missing	Client's exit destination is set as data not collected, or no exit interview completed

Income and Sources at Start

Client Doesn't Know or Prefers Not to Answer	At time of entry, income from any source is set as client doesn't know or client prefers not to answer
Information Missing	At time of entry, income from any source is set as data not collected, record states presence of income but missing income source, or there is not income information collected with an information date equal to the entry date
Data Issue	At time of entry, record states having income despite no identified sources

Income and Sources at Annual Assessment

Client Doesn't Know or Prefers Not to Answer	At time of annual assessment, income from any source is set as client doesn't know or client prefers not to answer
Information Missing	At time of annual assessment, income from any source is set as data not collected, record states presence of income but missing income source, or there is no income information collected within 30 days of the annual date of entry
Data Issue	At time of annual assessment, record states having income despite no identified sources

Income and Sources at Exit

Client Doesn't Know or Prefers Not to Answer	At time of exit, income from any source is set as client doesn't know or client prefers not to answer
Information Missing	At time of exit, income from any source is set as data not collected, record states presence of income but missing income source, or there is not income information collected with the information date equal to the exit date
Data Issue	At time of exit, record states having income despite no identified sources

Record Creation - Project Start

Timeliness	The percentage of records created within X days of a participants entry date
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Record Creation- Project Exit

Timeliness	The percentage of records created within X days of a participants exit date
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Metro LA (Families) Data Quality

Metro LA (Families) Clients: 2,066	Agency Clients: 12,761	Agency Goal	Agency Accuracy	Dept. Accuracy	Client Refused	Missing	Data Issues
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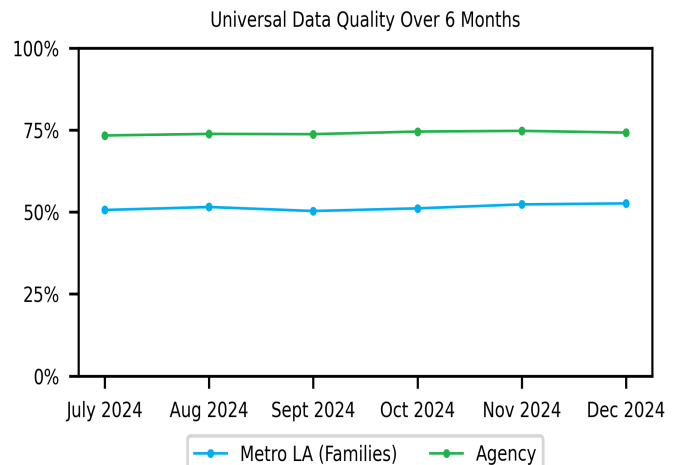
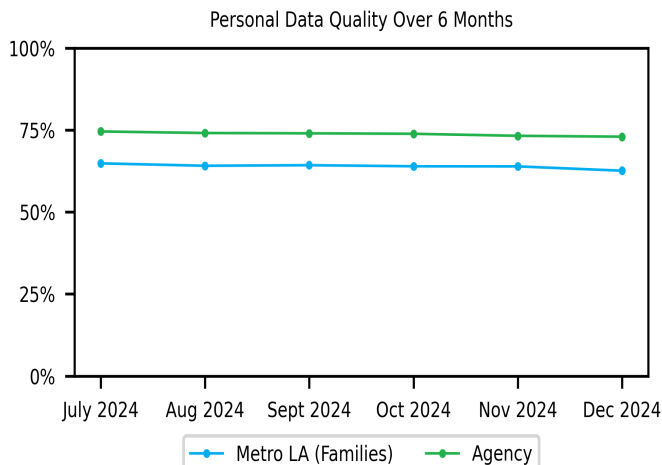
<i>Personal Data Quality</i>	<i>Applies To</i>						
Name	All Clients	95.0%	99.1%	99.8%	0.0%	0.0%	0.2%
Social Security Number	All Clients	95.0%	78.2%	61.5%	28.7%	6.2%	3.6%
Date of Birth	All Clients	95.0%	98.7%	99.7%	0.1%	0.0%	0.2%
Race & Ethnicity	All Clients	95.0%	96.5%	94.6%	0.4%	5.0%	-
Gender	All Clients	95.0%	99.8%	99.9%	0.0%	0.1%	-

<i>Universal Data Quality</i>	<i>Applies To</i>						
Veteran Status	All Adult Clients	90.0%	96.9%	98.0%	0.2%	1.8%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	93.2%	69.0%	-	31.0%	0.0%
Continuum of Care	All Clients	95.0%	91.8%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	89.6%	94.3%	0.3%	2.6%	2.8%

<i>Income & Housing Data Quality</i>	<i>Applies To</i>						
Exit Destination	All Exited Clients	95.0%	75.8%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	92.8%	98.8%	0.3%	0.5%	0.3%
Income at Annual Assessment	All Adult Clients	90.0%	69.5%	89.4%	0.0%	10.6%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	88.2%	100.0%	0.0%	0.0%	0.0%

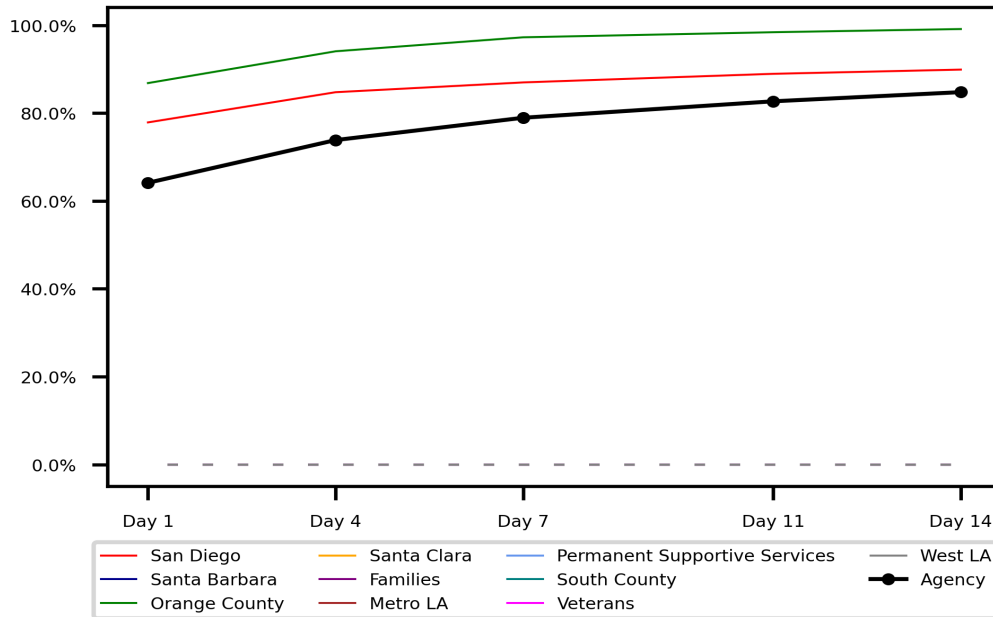
Personal Identifiable Information Data Quality	%
Agency	73.0%
Metro LA (Families)	62.6%

Universal Information Information Data Quality	%
Agency	74.2%
Metro LA (Families)	52.6%

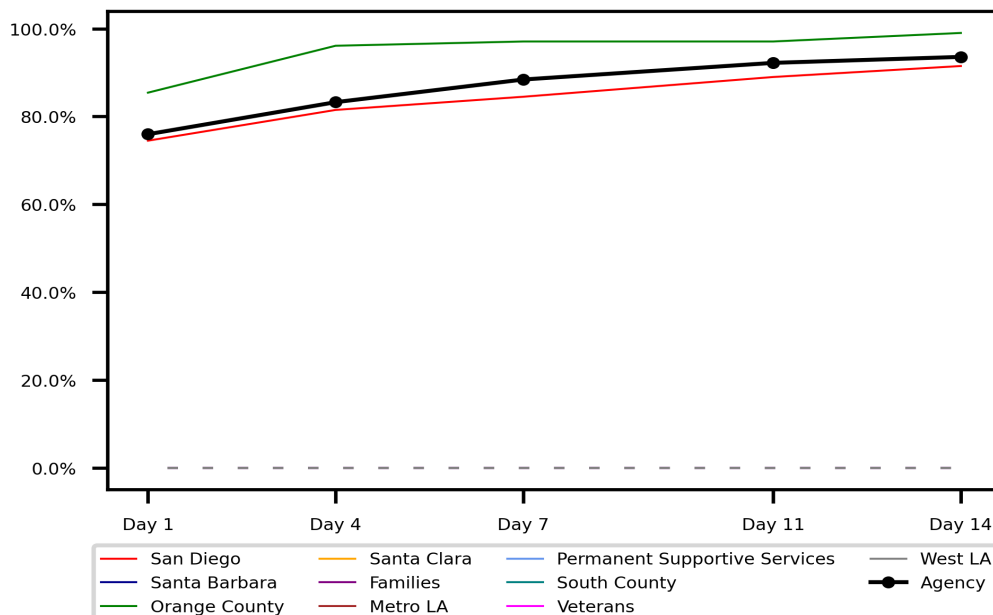


Data Entry Timeliness

		1 Day	4 Days	7 Days	11 Days	14 Days
<i>Record Creation-Project Start</i>	<i>Applies To</i>					
Agency Timeliness	All Clients	64.1%	73.9%	78.9%	82.7%	84.8%
Department Timeliness	All Clients	61.7%	73.0%	79.7%	86.7%	89.5%



		1 Day	4 Days	7 Days	11 Days	14 Days
<i>Record Creation-Project Exit</i>	<i>Applies To</i>					
Agency Timeliness	All Exited Clients	76.0%	83.3%	88.4%	92.2%	93.6%
Department Timeliness	All Exited Clients	62.1%	66.5%	88.2%	94.4%	94.4%



Program Summaries



FSC Homelessness Prevention

Data system name	PAT FSC Homelessness Prevention	Primary data system	HMIS	Data system ID	1589.0
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Program Clients: 231	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	99.6%	0.0%	0.0%	0.4%
Social Security Number	All Clients	95.0%	61.5%	77.1%	10.0%	8.7%	4.3%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	94.4%	1.7%	3.9%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	100.0%	0.0%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	97.8%	0.0%	1.3%	0.9%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	100.0%	0.0%	0.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	83.3%	0.0%	16.7%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	66.7%	80.0%	Created within 1 day	27.3%	80.0%
Created within 4 days	74.5%	85.0%	Created within 4 days	36.4%	85.0%
Created within 7 days	81.0%	90.0%	Created within 7 days	100.0%	90.0%
Created within 11 days	90.9%	95.0%	Created within 11 days	100.0%	95.0%
Created within 14 days	94.8%	100.0%	Created within 14 days	100.0%	100.0%

Average Days of Record Creation - Entry

3.6 days

Average Days of Record Creation - Exit

3.5 days

FSC Problem Solving

Data system name	PAT FSC Problem-Solving	Primary data system	HMIS	Data system ID	2894.0
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Program Clients: 122	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	99.2%	0.0%	0.0%	0.8%
Social Security Number	All Clients	95.0%	61.5%	44.3%	31.1%	22.1%	2.5%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	79.5%	0.0%	20.5%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	94.8%	0.0%	5.2%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	98.4%	-	1.6%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	82.8%	0.0%	15.6%	1.6%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	97.4%	0.0%	1.3%	1.3%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	100.0%	0.0%	0.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	81.1%	80.0%	Created within 1 day	96.2%	80.0%
Created within 4 days	91.8%	85.0%	Created within 4 days	96.2%	85.0%
Created within 7 days	91.8%	90.0%	Created within 7 days	96.2%	90.0%
Created within 11 days	92.6%	95.0%	Created within 11 days	100.0%	95.0%
Created within 14 days	92.6%	100.0%	Created within 14 days	100.0%	100.0%

Average Days of Record Creation - Entry

7.1 days

Average Days of Record Creation - Exit

0.9 days

Bringing Families Home Homelessness Prevention SPA 4

Data system name	CDC Bringing Families Home Homelessness Prevention SPA 4	Primary data system	HMIS	Data system ID	5821.0
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Program Clients: 19	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	100.0%	0.0%	0.0%	0.0%
Social Security Number	All Clients	95.0%	61.5%	47.4%	21.1%	0.0%	31.6%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	100.0%	0.0%	0.0%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	100.0%	0.0%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	94.7%	0.0%	5.3%	0.0%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	No Exits	-	-	-
Income at Entry	All Adult Clients	90.0%	98.8%	100.0%	0.0%	0.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	100.0%	0.0%	0.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	No Exits	-	-	-

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	31.6%	80.0%	Created within 1 day	0.0%	80.0%
Created within 4 days	31.6%	85.0%	Created within 4 days	0.0%	85.0%
Created within 7 days	52.6%	90.0%	Created within 7 days	0.0%	90.0%
Created within 11 days	63.2%	95.0%	Created within 11 days	0.0%	95.0%
Created within 14 days	63.2%	100.0%	Created within 14 days	0.0%	100.0%

Average Days of Record Creation - Entry

8.7 days

Average Days of Record Creation - Exit

No Program Exits

Problem Solving Families - SPA 4

Data system name	CES Problem-Solving SPA 4	Primary data system	HMIS	Data system ID	2772.0
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Program Clients: 86	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	98.8%	0.0%	0.0%	1.2%
Social Security Number	All Clients	95.0%	61.5%	68.6%	17.4%	5.8%	8.1%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	93.0%	2.3%	4.7%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	98.4%	1.6%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	98.8%	-	1.2%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	88.4%	0.0%	5.8%	5.8%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	No Exits	-	-	-
Income at Entry	All Adult Clients	90.0%	98.8%	95.2%	0.0%	3.2%	1.6%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	100.0%	0.0%	0.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	No Exits	-	-	-

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	93.0%	80.0%	Created within 1 day	0.0%	80.0%
Created within 4 days	95.3%	85.0%	Created within 4 days	0.0%	85.0%
Created within 7 days	95.3%	90.0%	Created within 7 days	0.0%	90.0%
Created within 11 days	95.3%	95.0%	Created within 11 days	0.0%	95.0%
Created within 14 days	95.3%	100.0%	Created within 14 days	0.0%	100.0%

Average Days of Record Creation - Entry

2.8 days

Average Days of Record Creation - Exit

No Program Exits

FSC Crisis Housing Motel Vouchers

Data system name	PAT FSC Crisis Housing Motel Vouchers	Primary data system	HMIS	Data system ID	2404.0
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Program Clients: 157	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	100.0%	0.0%	0.0%	0.0%
Social Security Number	All Clients	95.0%	61.5%	49.7%	36.3%	12.1%	1.9%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	84.7%	0.0%	15.3%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	95.2%	1.6%	3.2%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	89.8%	0.6%	7.0%	2.5%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	98.4%	0.0%	1.6%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	100.0%	0.0%	0.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	37.6%	80.0%	Created within 1 day	57.1%	80.0%
Created within 4 days	56.1%	85.0%	Created within 4 days	57.1%	85.0%
Created within 7 days	61.8%	90.0%	Created within 7 days	81.0%	90.0%
Created within 11 days	82.8%	95.0%	Created within 11 days	85.7%	95.0%
Created within 14 days	89.2%	100.0%	Created within 14 days	85.7%	100.0%

Average Days of Record Creation - Entry

10.9 days

Average Days of Record Creation - Exit

4.3 days

El Sereno Crisis Housing

Data system name	El Sereno Crisis Housing	Primary data system	HMIS	Data system ID	4085.0
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Program Clients: 69	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	100.0%	0.0%	0.0%	0.0%
Social Security Number	All Clients	95.0%	61.5%	62.3%	24.6%	8.7%	4.3%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	98.6%	0.0%	1.4%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	100.0%	0.0%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	81.2%	0.0%	7.2%	11.6%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	No Exits	-	-	-
Income at Entry	All Adult Clients	90.0%	98.8%	97.0%	0.0%	3.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	81.2%	0.0%	18.8%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	No Exits	-	-	-

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	27.5%	80.0%	Created within 1 day	0.0%	80.0%
Created within 4 days	40.6%	85.0%	Created within 4 days	0.0%	85.0%
Created within 7 days	43.5%	90.0%	Created within 7 days	0.0%	90.0%
Created within 11 days	52.2%	95.0%	Created within 11 days	0.0%	95.0%
Created within 14 days	63.8%	100.0%	Created within 14 days	0.0%	100.0%

Average Days of Record Creation - Entry

33.4 days

Average Days of Record Creation - Exit

No Program Exits

Bringing Families Home SPA 4

Data system name	CDC Bringing Families Home SPA 4	Primary data system	HMIS	Data system ID	2714.0
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Program Clients: 111	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	100.0%	0.0%	0.0%	0.0%
Social Security Number	All Clients	95.0%	61.5%	67.6%	28.8%	0.0%	3.6%
Date of Birth	All Clients	95.0%	99.7%	100.0%	0.0%	0.0%	0.0%
Race & Ethnicity	All Clients	95.0%	94.6%	100.0%	0.0%	0.0%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	100.0%	0.0%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	99.1%	0.0%	0.0%	0.9%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	100.0%	0.0%	0.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	81.0%	0.0%	19.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	74.8%	80.0%	Created within 1 day	40.0%	80.0%
Created within 4 days	76.6%	85.0%	Created within 4 days	50.0%	85.0%
Created within 7 days	76.6%	90.0%	Created within 7 days	100.0%	90.0%
Created within 11 days	86.5%	95.0%	Created within 11 days	100.0%	95.0%
Created within 14 days	90.1%	100.0%	Created within 14 days	100.0%	100.0%

Average Days of Record Creation - Entry

4.0 days

Average Days of Record Creation - Exit

2.7 days

TLS FSC SPA 4

Data system name	TLS FSC SPA 4	Primary data system	HMIS	Data system ID	5431.0
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Program Clients: 659	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	100.0%	0.0%	0.0%	0.0%
Social Security Number	All Clients	95.0%	61.5%	74.2%	25.3%	0.0%	0.5%
Date of Birth	All Clients	95.0%	99.7%	99.8%	0.0%	0.0%	0.2%
Race & Ethnicity	All Clients	95.0%	94.6%	100.0%	0.0%	0.0%	-
Gender	All Clients	95.0%	99.9%	100.0%	0.0%	0.0%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	100.0%	0.0%	0.0%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	96.4%	0.0%	0.0%	3.6%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	100.0%	0.0%	0.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	67.9%	0.0%	32.1%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	54.2%	80.0%	Created within 1 day	71.8%	80.0%
Created within 4 days	72.5%	85.0%	Created within 4 days	79.5%	85.0%
Created within 7 days	84.4%	90.0%	Created within 7 days	84.6%	90.0%
Created within 11 days	91.8%	95.0%	Created within 11 days	84.6%	95.0%
Created within 14 days	93.8%	100.0%	Created within 14 days	84.6%	100.0%

Average Days of Record Creation - Entry

6.5 days

Average Days of Record Creation - Exit

3.9 days

Family Solutions Center

Data system name	FSC Entry Point	Primary data system	HMIS	Data system ID	4736.0
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Program Clients: 929	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	99.8%	0.0%	0.0%	0.2%
Social Security Number	All Clients	95.0%	61.5%	56.3%	30.2%	8.3%	5.2%
Date of Birth	All Clients	95.0%	99.7%	99.5%	0.3%	0.0%	0.2%
Race & Ethnicity	All Clients	95.0%	94.6%	95.0%	0.5%	4.4%	-
Gender	All Clients	95.0%	99.9%	99.9%	0.0%	0.1%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	97.8%	0.0%	2.2%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	31.3%	-	68.7%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	100.0%	0.0%	0.0%	0.0%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	100.0%	0.0%	0.0%	0.0%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	100.0%	0.0%	0.0%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	60.0%	80.0%	Created within 1 day	45.1%	80.0%
Created within 4 days	70.3%	85.0%	Created within 4 days	49.0%	85.0%
Created within 7 days	78.1%	90.0%	Created within 7 days	96.1%	90.0%
Created within 11 days	84.1%	95.0%	Created within 11 days	100.0%	95.0%
Created within 14 days	86.0%	100.0%	Created within 14 days	100.0%	100.0%

Average Days of Record Creation - Entry

16.8 days

Average Days of Record Creation - Exit

3.0 days

FSC Housing Navigation SPA 4

Data system name	FSC Housing Navigation SPA 4	Primary data system	HMIS	Data system ID	5445.0
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Program Clients: 333	Metro LA (Families) Clients: 2,066	Agency Goal	Depart. Accuracy	Program Accuracy	Client Refused	Missing	Data Issues
<i>Personal Data Quality</i>		<i>Applies To</i>					
Name	All Clients	95.0%	99.8%	99.7%	0.0%	0.0%	0.3%
Social Security Number	All Clients	95.0%	61.5%	44.7%	42.6%	10.5%	2.1%
Date of Birth	All Clients	95.0%	99.7%	99.7%	0.0%	0.0%	0.3%
Race & Ethnicity	All Clients	95.0%	94.6%	88.9%	0.6%	10.5%	-
Gender	All Clients	95.0%	99.9%	99.7%	0.0%	0.3%	-
<i>Universal Data Quality</i>		<i>Applies To</i>					
Veteran Status	All Adult Clients	90.0%	98.0%	95.8%	0.0%	4.2%	-
Project Start Date	All Clients	95.0%	100.0%	100.0%	-	-	-
Head of Household	All Clients	90.0%	69.0%	100.0%	-	0.0%	0.0%
Continuum of Care	All Clients	95.0%	100.0%	100.0%	-	0.0%	0.0%
Disability Status	All Clients	90.0%	94.3%	91.0%	1.8%	2.7%	4.5%
<i>Income & Housing Data Quality</i>		<i>Applies To</i>					
Exit Destination	All Exited Clients	95.0%	100.0%	100.0%	0.0%	0.0%	-
Income at Entry	All Adult Clients	90.0%	98.8%	97.2%	2.1%	0.0%	0.7%
Income at Annual Assessment	All Adult Clients	90.0%	89.4%	77.8%	0.0%	22.2%	0.0%
Income at Exit	All Adult Exited Clients	90.0%	100.0%	100.0%	0.0%	0.0%	0.0%

*Subtotals for income quality categories may add up to over a 100% due to some enrollments having multiple income entries that get flagged for differing quality concerns**

Data Entry Timeliness

Record Creation - Project Start	%	Goal	Record Creation - Project Exit	%	Goal
Created within 1 day	79.9%	80.0%	Created within 1 day	71.4%	80.0%
Created within 4 days	85.6%	85.0%	Created within 4 days	71.4%	85.0%
Created within 7 days	90.7%	90.0%	Created within 7 days	78.6%	90.0%
Created within 11 days	93.4%	95.0%	Created within 11 days	100.0%	95.0%
Created within 14 days	95.5%	100.0%	Created within 14 days	100.0%	100.0%

Average Days of Record Creation - Entry

4.4 days

Average Days of Record Creation - Exit

2.7 days