FY25 Q2

Metro LA (Families) Performance Report

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Table of Contents

Glossary

Persons Served

Active Participants	Count of participants active anytime within the reporting period.
New Participants	Count of participants whose enrollment start date was anytime within the reporting period.

Permanent Housing Placements

Total Permanent Housing Placements	Overall count of individuals placed in permanent housing. The sum of direct housing placements and exits to permanent destinations.
Direct Housing Placements	Count of participants with a move-in date within the reporting period.
Exits to Permanent Destinations	Percentage of participants who exited a program during the reporting period where the destination was defined as permanent by the U.S. Department of Housing and Urban Development (HUD). A complete list of exit destinations and their categories is available in Appendix A of HUD's FY 2024 System Performance Measures Programming Specifications.

Exit Destinations

% of Exits to Positive Destinations	Percentage of participants who exited a program during the reporting period where the destination was defined as positive by HUD.
% of Exits to Homelessness	For Outreach and Interim Housing Services programs, the percentage of participants who exited a program during the reporting period where the destination was a "place not meant for habitation." For other program types, this also includes exits to "Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter" and "Safe Haven".

Timeliness

Days to Move-In	For participants with a move-in date within the reporting period, the number of days from program enrollment to move-in.
Days to Permanent Destination	Percentage of participants who have began an interactive relationship that resulted in a deliberate client assessment or beginning of a case plan.
% Housed within X days	For participants with a move-in date within the reporting period, the percentage housed with X days of enrollment.
% Served within X Days of Enrollment	Percentage of active participants that received a service within X calendar days of program enrollment. Excludes participants that were never served. Service data from HMIS only.

Income

Any Income Increase	Count or percentage of participants with an increase in any income from program enrollment to the most recent data collection phase prior to the end of the reporting period.
Earned Income Increase	Count or percentage of participants with an increase in earned income from program enrollment to the most recent data collection phase prior to the end of the reporting period.
Benefit and Other Income Increase	Count or percentage of participants with an increase in non-earned income from program enrollment to the most recent data collection phase prior to the end of the reporting period.

Data Quality

Personal Identifiable Information	Percentage of participants without missing or incomplete data in name, social security number, date of birth, race and ethnicity, and gender fields.
Universal Data Elements	Percentage of participants without missing or incomplete data in veteran status, project start date, relationship to head of household, and disabling condition fields.

Program Type Specific Terms

% Engaged	Percentage of outreach participants who have began an interactive relationship that resulted in a deliberate client assessment or beginning of a case plan.
Utilization Rate	The average number of participants/households served by a interim housing site divided by the average number of beds/units available each night, as reported to HMIS. The utilization rate gives an idea of how full the interim site is on a given night.
Length of Stay	For participants active in an interim housing services program at anytime in the reporting period, the number of days between progam entry and program exit, if participant is inactive, or the last day of the reporting period, if pariticipant is active.

Program Summaries

FSC Homelessness Prevention

Data system name	PAT FSC Homelessness Prevention	Primary data system	HMIS	Data system ID	1589

Agency Indicators

Persons Served

Total Served[1]

	Q2	YTD
Participants	**274**	**300**
Households	**89**	**97**

New Enrollments[2]

	Q2	YTD
Participants	**77**	**163**
Households	**26**	**51**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**70**	**96**
Total Permanent Housing Placements	**70**	**96**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**47.4%**	**46.4%**
Served within 7 days	**50.0%**	**48.8%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**1**	**2**
Benefit and Other Income Increase	**0**	**5**
Any Income[5]	**1**	**7**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**78.1%**	**78.0%**
Universal Elements	**98.9%**	**99.0%**

Prevention & Diversion Services Indicators

Days to Permanent Placement

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	**232.7**	**249.0**	*60.0*
Median Days to Permanent Destination	**235.0**	**235.0**	*30.0*

Exit Destinations

Q2 Exits: 76

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**92.1%**	**94.1%**	*90.0%*
% of Exits to Non-Permanent Destinations	**1.3%**	**1.0%**	*10.0%*
% of Exits to Homelessness	**0.0%**	**0.0%**	*5.0%*

FSC Problem Solving

Data system name	PAT FSC Problem-Solving		Primary data system	HMIS	Data system ID	2894

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**180**	**290**
Households	**81**	**122**
New Enrollments[2]		
Participants	**87**	**223**
Households	**38**	**93**

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**73**	**169**
Total Permanent Housing Placements	**73**	**169**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Days to First Service[3]

	Q2	YTD
Served within 3 days	**58.8%**	**38.7%**
Served within 7 days	**58.8%**	**41.9%**

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**1**	**2**
Any Income[5]	**1**	**2**

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**39.4%**	**37.2%**
Universal Elements	**87.2%**	**88.6%**

3. Service data from HMIS only.

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Prevention & Diversion Services Indicators

Days to Permanent Placement

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	**50.0**	**46.3**	*60.0*
Median Days to Permanent Destination	**42.0**	**42.0**	*30.0*

Exit Destinations

Q2 Exits: 84

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**87.1%**	**87.2%**	*90.0%*
% of Exits to Non-Permanent Destinations	**2.4%**	**8.2%**	*10.0%*
% of Exits to Homelessness	**0.0%**	**2.6%**	*5.0%*

Bringing Families Home Homelessness Prevention SPA 4

Data system name	CDC Bringing Families Home Homelessness Prevention SPA 4		Primary data system	HMIS	Data system ID	5821

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**25**	**31**
Households	**7**	**9**
New Enrollments[2]		
Participants	**1**	**1**
Households	**1**	**1**

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**3**	**9**
Total Permanent Housing Placements	**3**	**9**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Days to First Service[3]

	Q2	YTD
Served within 3 days	**33.3%**	**40.0%**
Served within 7 days	**33.3%**	**40.0%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**0**	**0**
Any Income[5]	**0**	**0**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**76.0%**	**77.4%**
Universal Elements	**96.0%**	**96.8%**

Prevention & Diversion Services Indicators

Days to Permanent Placement

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	**444.0**	**450.9**	*60.0*
Median Days to Permanent Destination	**444.0**	**444.0**	*30.0*

Exit Destinations

Q2 Exits: 6

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**50.0%**	**75.0%**	*90.0%*
% of Exits to Non-Permanent Destinations	**50.0%**	**25.0%**	*10.0%*
% of Exits to Homelessness	**0.0%**	**0.0%**	*5.0%*

Problem Solving Families - SPA 4

Data system name	CES Problem-Solving SPA 4		Primary data system	HMIS	Data system ID	2772

Agency Indicators

Persons Served

Total Served[1]

	Q2	YTD
Participants	**88**	**90**
Households	**61**	**63**

New Enrollments[2]

	Q2	YTD
Participants	**25**	**35**
Households	**14**	**24**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**2**	**4**
Total Permanent Housing Placements	**2**	**4**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**0.0%**	**0.0%**
Served within 7 days	**0.0%**	**0.0%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**0**	**0**
Any Income[5]	**0**	**0**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**73.9%**	**73.3%**
Universal Elements	**92.0%**	**92.2%**

Prevention & Diversion Services Indicators

Days to Permanent Placement

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	**33.5**	**56.5**	*60.0*
Median Days to Permanent Destination	**33.5**	**47.5**	*30.0*

Exit Destinations

Q2 Exits: 2

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**100.0%**	**100.0%**	*90.0%*
% of Exits to Non-Permanent Destinations	**0.0%**	**0.0%**	*10.0%*
% of Exits to Homelessness	**0.0%**	**0.0%**	*5.0%*

FSC Crisis Housing Motel Vouchers

Data system name	PAT FSC Crisis Housing Motel Vouchers		Primary data system	HMIS	Data system ID	2404

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**221**	**307**
Households	**67**	**90**
New Enrollments[2]		
Participants	**43**	**154**
Households	**14**	**47**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**39**	**69**
Total Permanent Housing Placements	**39**	**69**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**62.9%**	**71.6%**
Served within 7 days	**64.5%**	**72.6%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**1**
Benefit and Other Income Increase	**0**	**0**
Any Income[5]	**0**	**1**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**44.8%**	**55.7%**
Universal Elements	**90.5%**	**92.2%**

Interim Housing Services Indicators

Site Utilization

	Q2	YTD	Agency Goal
Utilization Rate	**Coming Soon**	**Coming Soon**	*85.0%*

Exit Destinations

Q2 Exits: 86

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**45.9%**	**40.4%**	*40.0%*
% of Exits to Homelessness	**0.0%**	**1.8%**	*5.0%*

Length of Stay

	Q2	YTD	Agency Goal
Average Length of Stay	**234.6**	**213.9**	*180.0*
Median Length of Stay	**158**	**157**	*90*

Days from program enrollment to exit/end of reporting period.

Days to Permanent Destination

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	**282.9**	**250.7**	*270.0*
Median Days to Permanent Destination	**197**	**197**	*180*

Placement Preparations

	Q2	YTD	Agency Goal
% Document Ready	**Coming Soon**	**Coming Soon**	*80.0%*

El Sereno Crisis Housing

Data system name	El Sereno Crisis Housing		Primary data system	HMIS	Data system ID	4085

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	69	77
Households	19	23
New Enrollments[2]		
Participants	3	20
Households	2	6

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	0	0
Exits to Permanent Destinations	0	0
Total Permanent Housing Placements	0	0

Days to First Service[3]

	Q2	YTD
Served within 3 days	38.9%	38.9%
Served within 7 days	44.4%	44.4%

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	0	0
Benefit and Other Income Increase	2	2
Any Income[5]	2	2

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	65.2%	68.8%
Universal Elements	92.8%	93.5%

Interim Housing Services Indicators

Site Utilization

	Q2	YTD	Agency Goal
Utilization Rate	Coming Soon	Coming Soon	85.0%

Exit Destinations

Q2 Exits: 0

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	-	0.0%	40.0%
% of Exits to Homelessness	-	0.0%	5.0%

Length of Stay

	Q2	YTD	Agency Goal
Average Length of Stay	434.4	503.2	180.0
Median Length of Stay	307	447	90

Days from program enrollment to exit/end of reporting period.

Days to Permanent Destination

	Q2	YTD	Agency Goal
Average Days to Permanent Destination	-	-	270.0
Median Days to Permanent Destination	-	-	180

Placement Preparations

	Q2	YTD	Agency Goal
% Document Ready	Coming Soon	Coming Soon	80.0%

Bringing Families Home SPA 4

Data system name	CDC Bringing Families Home SPA 4		Primary data system	HMIS	Data system ID	2714

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**137**	**211**
Households	**47**	**69**
New Enrollments[2]		
Participants	**11**	**12**
Households	**4**	**5**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**3**	**5**
Exits to Permanent Destinations	**0**	**3**
Total Permanent Housing Placements	**3**	**8**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**20.5%**	**12.7%**
Served within 7 days	**20.5%**	**12.7%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**2**	**6**
Any Income[5]	**2**	**6**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**67.2%**	**66.4%**
Universal Elements	**100.0%**	**100.0%**

Rapid Rehousing Services Indicators

Days to Placement

	Q2	YTD	Agency Goal
Average Days to Move-In	**287.0**	**419.0**	*30.0*
Median Days to Move-In	**287**	**287**	*15*

Timeliness of Placement

Q2 Placements: 3

	Q2	YTD	Agency Goal
% Housed within 30 days	**0.0%**	**0.0%**	*80.0%*
% Housed within 60 days	**0.0%**	**0.0%**	*85.0%*
% Housed within 90 days	**0.0%**	**0.0%**	*90.0%*
% Housed within 120 days	**0.0%**	**0.0%**	*95.0%*

Housing Retention

	Q2	YTD	Agency Goal
Housing Retention Rate - 3 Months	**98.8%**	**98.8%**	*97.5%*
Housing Retention Rate - 6 Months	**97.0%**	**97.0%**	*95.0%*
Housing Retention Rate - 9 Months	**96.3%**	**96.3%**	*92.5%*
Housing Retention Rate - 12 Months	**95.3%**	**95.3%**	*90.0%*
Housing Retention Rate - 18 Months	**94.0%**	**94.0%**	*87.5%*
Housing Retention Rate - 24 Months	**87.9%**	**87.9%**	*85.0%*

Income Increases

	Q2	YTD	Agency Goal
% with Any Income Increase	**1.5%**	**2.8%**	*20.0%*
% with Earned Income Increase	**0.0%**	**0.0%**	*10.0%*
% with Benefit and Other Income Increase	**1.5%**	**2.8%**	*10.0%*

Placement Preperations

	Q2	YTD	Agency Goal
% Document Ready	**Coming Soon**	**Coming Soon**	*95.0%*
% with HSP within 30 Days	**Coming Soon**	**Coming Soon**	*90.0%*

Exit Destinations

Q2 Exits: 36

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**88.2%**	**88.9%**	*85.0%*
% of Exits to Non-Permanent Destinations	**8.8%**	**3.7%**	*10.0%*
% of Exits to Homelessness	**2.9%**	**0.9%**	*5.0%*

TLS FSC SPA 4

Data system name	TLS FSC SPA 4			Primary data system	HMIS	Data system ID	5431

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**709**	**744**
Households	**216**	**226**
New Enrollments[2]		
Participants	**70**	**152**
Households	**26**	**52**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**55**	**169**
Exits to Permanent Destinations	**0**	**0**
Total Permanent Housing Placements	**55**	**169**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**60.6%**	**61.5%**
Served within 7 days	**68.5%**	**69.0%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**8**	**8**
Benefit and Other Income Increase	**15**	**18**
Any Income[5]	**23**	**26**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**75.9%**	**75.5%**
Universal Elements	**100.0%**	**100.0%**

Rapid Rehousing Services Indicators

Days to Placement

	Q2	YTD	Agency Goal
Average Days to Move-In	**93.9**	**66.9**	*30.0*
Median Days to Move-In	**34**	**34**	*15*

Timeliness of Placement

Q2 Placements: 55

	Q2	YTD	Agency Goal
% Housed within 30 days	**38.2%**	**40.8%**	*80.0%*
% Housed within 60 days	**56.4%**	**61.5%**	*85.0%*
% Housed within 90 days	**63.6%**	**76.3%**	*90.0%*
% Housed within 120 days	**67.3%**	**82.8%**	*95.0%*

Housing Retention

	Q2	YTD	Agency Goal
Housing Retention Rate - 3 Months	**98.9%**	**98.9%**	*97.5%*
Housing Retention Rate - 6 Months	**97.2%**	**97.2%**	*95.0%*
Housing Retention Rate - 9 Months	**95.4%**	**95.4%**	*92.5%*
Housing Retention Rate - 12 Months	**95.4%**	**95.4%**	*90.0%*
Housing Retention Rate - 18 Months	**94.4%**	**94.4%**	*87.5%*
Housing Retention Rate - 24 Months	**91.5%**	**91.5%**	*85.0%*

Income Increases

	Q2	YTD	Agency Goal
% with Any Income Increase	**4.5%**	**4.3%**	*20.0%*
% with Earned Income Increase	**1.3%**	**1.2%**	*10.0%*
% with Benefit and Other Income Increase	**3.2%**	**3.1%**	*10.0%*

Placement Preperations				Exit Destinations			Q2 Exits: 89
	Q2	YTD	Agency Goal		Q2	YTD	Agency Goal
% Document Ready	**Coming Soon**	**Coming Soon**	*95.0%*	% of Exits to Permanent Destinations	**90.9%**	**72.1%**	*85.0%*
% with HSP within 30 Days	**Coming Soon**	**Coming Soon**	*90.0%*	% of Exits to Non-Permanent Destinations	**4.5%**	**22.1%**	*10.0%*
				% of Exits to Homelessness	**4.5%**	**8.2%**	*5.0%*

Family Solutions Center

Data system name	**FSC Entry Point**			Primary data system	**HMIS**	Data system ID	**4736**

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**1,028**	**1,170**
Households	**342**	**391**
New Enrollments[2]		
Participants	**121**	**307**
Households	**39**	**102**

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**138**	**283**
Total Permanent Housing Placements	**138**	**283**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Days to First Service[3]

	Q2	YTD
Served within 3 days	**0.0%**	**0.0%**
Served within 7 days	**0.0%**	**0.0%**

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**0**	**0**
Any Income[5]	**0**	**0**

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**59.7%**	**61.7%**
Universal Elements	**-**	**-**

3. Service data from HMIS only.

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Access Center Services Indicators

Coming Soon!

FSC Housing Navigation SPA 4

Data system name	FSC Housing Navigation SPA 4		Primary data system	HMIS	Data system ID	5445

Agency Indicators

Persons Served

Total Served[1]	Q2	YTD
Participants	**386**	**502**
Households	**113**	**152**
New Enrollments[2]		
Participants	**179**	**262**
Households	**50**	**75**

1. Active at anytime between 10/01/24 and 12/31/24.
2. Program start date anytime between 10/01/24 and 12/31/24.

Permanent Housing Placements

	Q2	YTD
Direct Placements	**0**	**0**
Exits to Permanent Destinations	**75**	**174**
Total Permanent Housing Placements	**75**	**174**

Days to First Service[3]

	Q2	YTD
Served within 3 days	**79.3%**	**78.3%**
Served within 7 days	**81.7%**	**80.2%**

3. Service data from HMIS only.

Participants with Income Increase[4]

	Q2	YTD
Earned Income Increase	**0**	**0**
Benefit and Other Income Increase	**2**	**3**
Any Income[5]	**2**	**3**

4. Income entered prior to 12/31/24.
5. The total count for Any Income may not match the sum of Earned Income and Benefit Income due to income adjustments in other categories.

Data Quality Score

	Q2	YTD
Personal Identifiable Info	**48.7%**	**51.4%**
Universal Elements	**94.6%**	**94.0%**

Housing Navigation Services Indicators

Days to Permanent Placement

	Q2	YTD	Agency Goal
Average Days to Permanent Placement	**279.9**	**276.9**	*120.0*
Median Days to Permanent Placement	**237**	**195**	*90*

Exit Destinations

Q2 Exits: 81

	Q2	YTD	Agency Goal
% of Exits to Permanent Destinations	**93.8%**	**88.8%**	*70.0%*
% of Exits to Homelessness	**0.0%**	**0.0%**	*5.0%*

Placement Preperations

	Q2	YTD	Agency Goal
% Document Ready	**Coming Soon**	**Coming Soon**	*80.0%*
% with HSP within 30 Days	**Coming Soon**	**Coming Soon**	*90.0%*