Objects and Fields

- Did they use standard objects and fields in a way that makes sense and aligns with their intended use cases?
- Did they create custom objects to capture additional data?
 - Were any custom objects and fields created unnecessarily?
- o Were objects created in adherence to standard database best practices?
- o Were relationships set up appropriately?
 - Were master-detail and lookup relationships setup and used appropriately?
- Were formula fields used in appropriate scenarios?
- Were roll-up summary fields used in appropriate scenarios?

Data Access Levels

- Did they set up profiles and use them correctly?
- Did they use permission sets/permission set groups?
- Did they set up a role hierarchy?
- o Did they configure OWDs to a private or hybrid data model?
- o Did they use sharing rules?
- Is tab and app visibility setup in a way that makes sense with their other data access settings?

UI Customization

- Did they use the Lightning App Builder to build record pages or use Page Layout editor only?
- Did they use Dynamic Forms and conditional rendering?
- Did they alter layouts of any standard objects?
- Were record types used in appropriate scenarios?
- o Were any global or object actions created and used as part of the solution?
- Do pages promote a good user experience?
 - Are all potential automations intuitive and easy to use?

Declarative Automation

- o Were validation rules used to ensure data integrity in the Salesforce Org?
- Were approval processes used in appropriate scenarios?
- o Were screen flows used to handle the creation of some custom UI pieces?
- Were record-triggered flows used to handle any automation?
 - Were before and after flows used correctly?
 - Were these flows used in appropriate situations or could other tools, programmatic or otherwise, been used to greater effect?
- Were any data management tools used to import/export data into their org?

Programmatic Automation

- Was Apex code written with best practices in mind?
- o Were Apex triggers used in appropriate scenarios with best practices?
 - Were before and after triggers used correctly?
- Was any Apex code written that could have been solved more efficiently with declarative automation?