

MARK SORO

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PROFILE SUMMARY

Salesforce-certified software developer with proficiency in Apex, Lightning Web Components, and declarative tools. Skilled in configuring and enhancing functionality on the Salesforce platform using both declarative and programmatic solutions to create and customize robust applications and automate business processes. Related experience includes JavaScript, Python, and web development, with training in the MERN stack. Analytical and solution-driven, with strong teamwork and communication skills.

TECHNICAL SKILLS

Apex, Lightning Web Components, JavaScript, HTML, CSS, React, Python, SQL, SOSL, VersionOne, Flosum, Jira, Git, VS Code

WORK EXPERIENCE

SkillStorm, Remote

April 2024 - present

*Salesforce Developer (Contracted to **Accenture Federal Services**)*

- Supporting a major Federal Government project by developing and deploying scalable solutions that meet high compliance and security standards within the Salesforce environment.
- Design and implement solutions that adhere to Salesforce best practices and coding standards, ensuring system stability and maintainability.
- Develop and customize applications using Apex, JavaScript, and Lightning Web Components to meet complex client needs.
- Implement and configure various Salesforce customizations, including flows, custom objects, and relationships, to streamline business processes and enhance data management.
- Perform system testing, debugging, and deploying applications using Flosum for CI/CD processes ensuring seamless releases.
- Coordinate and execute code releases across multiple environments to ensure seamless deployment and minimize disruptions.
- Participate in Agile development processes, including sprint planning, daily standups, reviews, and retrospectives.

Mandarin Oriental Hotel and Salamander Hotel, Washington, D.C.

September 2017 - June 2023

Assistant Purchasing Manager

- Created scripts improving month-end processes by 75%. Supervised associates. Responsible for \$1 million in annual purchasing.

TECHNICAL PROJECTS

Watt Wise - Utility Management Solution

SkillStorm

- Developed custom components using Apex, JavaScript, and CSS to display aggregated utility data, improving customer utility oversight.
- Configured the Salesforce org with custom objects and optimized record pages for ease of use.
- Integrated custom components into the larger project, ensuring seamless functionality and user experience. [\[Read More\]](#)

Open Peaks Version 2

Per Scholas Software Engineering Project

- Developed a full-stack application utilizing MongoDB, Express, React, and Node.js with user authentication.
- Implemented CRUD operations and integrated a RESTful API to facilitate data exchange.
- Designed with full responsiveness across all devices and screens. [\[Read More\]](#) | [\[Source Code\]](#)

EDUCATION

Software Engineering Certificate

October 2023

Per Scholas, National Capital Region

Bachelor of Science

March 2009

Lyceum of the Philippines University, Manila

CERTIFICATIONS

- [Certified Salesforce Platform Developer I](#)
- [Certified Salesforce Administrator](#)

June 2024

May 2024

ADDITIONAL

Languages: Fluent in English and Tagalog

Work Authorization: Authorized to work for any U.S. employer (U.S. Citizen)