

MARK SORO

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PROFILE SUMMARY

Salesforce-certified software developer with proficiency in Apex, Lightning Web Components, and declarative tools. Skilled in creating and customizing robust applications and automating business processes on the Salesforce platform. Related experience includes JavaScript, Python, and web development, with training in the MERN stack. Analytical, precise, and solution-driven, with strong teamwork and communication skills.

TECHNICAL SKILLS

Apex, Lightning Web Components, JavaScript, HTML, CSS, React, Python, SQL, SOSL, Jira, Git, VS Code

WORK EXPERIENCE

SkillStorm, Remote

April 2024 - present

Salesforce Developer

- Develop custom Salesforce solutions, including configurations, automations, and applications.
- Create and customize Salesforce applications using Apex, JavaScript, and Lightning Web Components.
- Implement and configure various Salesforce customizations, including scheduled flows, custom objects, and relationships, to streamline business processes and enhance data management.
- Conduct comprehensive testing to identify and fix bugs, maintaining high-quality standards.
- Participate in Agile development processes, including sprint planning, daily standups, and reviews.
- Collaborate with cross-functional teams using DevOps Center and Jira to ensure seamless project integration and delivery.

Mandarin Oriental Hotel and Salamander Hotel, Washington, D.C.

September 2017 - June 2023

Assistant Purchasing Manager

- Created scripts improving month-end processes by 75%. Supervised associates. Responsible for \$1 million in annual purchasing.

REECO, Remote

November - December 2021

Consultant

- Collaborated with Design and Engineering teams and evaluated the product's user-centric approach to enhance usability.

TECHNICAL PROJECTS

Watt Wise - Utility Management Solution

SkillStorm

- Developed custom components using Apex, JavaScript, and CSS to display aggregated utility data in a client-side portal, enhancing account managers' ability to oversee customer utility usage.
- Implemented custom metadata types and scheduled flows for accurate invoicing and billing by other teams.
- Configured the Salesforce org by creating custom objects and optimizing record pages for end-user ease of use.
- Integrated custom components with the larger project, ensuring seamless functionality and improving user experience.
- Collaborated in Agile sprints, story pointing, and utilizing DevOps Center and Jira for project management. [\[Read More\]](#)

Open Peaks Version 2

Per Scholas Software Engineering Project

- Developed a full-stack application utilizing MongoDB, Express, React and Node.js. It features a user-friendly interface with user authentication. Logged-in users can manage their dashboard, create, read, update, and delete their preferred ski resort list.
- Implemented CRUD operations and integrated a RESTful API using AJAX, to facilitate data exchange between the back end and front end of the application.
- Designed with full responsiveness across all devices and screens. [\[Read More\]](#) | [\[Source Code\]](#)

EDUCATION

Software Engineering Certificate

October 2023

Per Scholas, National Capital Region

Bachelor of Science

March 2009

Lyceum of the Philippines University, Manila

CERTIFICATIONS

- Certified Salesforce Platform Developer I
- Certified Salesforce Administrator

June 2024

May 2024

ADDITIONAL

Languages: Fluent in English and Tagalog

Work Authorization: Authorized to work for any U.S. employer (U.S. Citizen)