Sushant Mishra

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WORK EXPERIENCE

EGAIN | APPLICATION SOFTWARE ENGINEER I   Pune, Maharashtra | June 2022 – Present

- Developed a React and TypeScript dashboard with 15 data visualizations, enabling users to access and analyze historical data from 50+ previous server instances spanning over 2 years.
- Built a SPA implementing responsive design using ReactJS and Redux for KM portals and Integrated RESTful APIs to fetch and display relevant content dynamically resulting in a 30-point increase in Net Promoter Score, with a 33% reduction in agent training time
- Developed a lambda in NodeJS that handles time conversion based on different time zones and creates appointments by calling third-party APIs. Following Test driven Development practices using Jest.
- Designed and developed a utility which comprises of fully functional React App and backend in NodeJS for adding tags to the 10,000+ articles in single click reducing manual tagging time by 80%, improving overall efficiency.

EGAIN | SOFTWARE ENGINEER TRAINEE   Pune, Maharashtra | Mar 2022 - June 2022

- Received comprehensive training in Java, JavaScript, NodeJS, and company products essential for development and testing.

THOTNR CONSULTING | SOFTWARE DEVELOPER   Noida, UP | July 2021 – Mar 2022

- Developed responsive features in a ReactJS-based SPA for a B2B tools marketplace. Integrated seamlessly and ensured optimal user experience. Conducted thorough testing for high-quality deliverables.
- Rewrote legacy **JAVA** in **NodeJS** and refactored it to make the system more extensible and the codebase more maintainable.

EDUCATION

B.Tech Computer Science and Engineering   Kurukshetra, Haryana | Jun 2021
KURUKSHETRA UNIVERSITY

XII PCM   Rohini, Delhi | May 2017
DAV PUBLIC SCHOOL (CBSE)

AVHIEVEMENTS

- Received a prestigious award from the CEO in recognition of outstanding performance.

CERTIFICATE

FRONT-END WEB DEVELOPMENT WITH REACT ↗   ISSUED MAR 2020
Studied JavaScript front-end development with React and ES6. Covered Reactstrap, React components, React router, controlled forms, Flux, Redux, Fetch, REST APIs, and React animations.

BACKEND DEVELOPMENT WITH NODE.JS AND MONGO DB ↗   ISSUED JAN 2020
Course in NodeJS server-side development covering HTTP/HTTPS, Express, MongoDB, RESTful APIs, authentication, and backend-as-a-service (BaaS) solutions.

SKILLS

Languages: Java, Javascript, ES6, ES7
Web Development: React, Redux, JavaScript, TypeScript, HTML/CSS, NodeJS
Technology: Git, AWS, NPM, DynamoDB, l10n, i18n, Jest, SVN, JIRA, MUI, CI/CD,

INTERESTS

Frontend Development, Fullstack Development, Cloud.