# Hom Tanks - Mo Morales

age: 53

residence: Philadelphia, Pennsylvania

education: Stratford University

occupation: Chef

marital status: Divorced



# "Try everything at least once, even if the enjoyment is temporary."

A big Gordon Ramsay fan and passionate cook. His outlook on life is often critical and judgmental. He has always had a sensitive pallet and keen sense to detail. His appreciation for quality food was a driving factor for attending college for culinary arts.

## **Comfort With Technology**

**INTERNET** 

**SOFTWARF** 

**MOBILE APPS** 

**SOCIAL NETWORK** 

### **Criteria For Success:**

Hom is very particular. In order to feel successful, he finds it imperative that his expectations are not only met, but surpassed.

## **Needs**

 To be impressed with the timely arrival, presentation, and taste of his food

#### **Values**

- Sublime food
- Exemplary customer service

### **Wants**

 To have options of highly rated restaurants in his area available to him along with wait-times and seating options.

## **Fears**

- E. Coli
- Food poisoning
- Losing his appetite

