Customer Services Activation

STS Cloud (IaaS)

Prepared for: **Takamol**

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1. Document Control Page

Item	Detail
Owner	STS-CLOUD
Applicability	

Revision History

Version	Date	Changes	Author
1.0	23-Aug-2022	Initial version	Hamza Arjah

2. Introduction

2.1. Purpose

The purpose of this document is to outline the System components for Takamol at STS-CLOUD

2.2. Definitions, Conventions and Acronyms

Public IP	A public (or external) IP address is the one that STS CLOUD provides to identify your network to the outside world. An IP address is unique throughout the entire Internet.
Private IP	STS CLOUD issues private (or internal) IP addresses to each VM inside your isolated network.

File Systems	A file system is the methods and data structures that an operating system uses to keep track of files on a disk or partition; that is, the way the files are organized on the disk.

2.3.

STS Cloud sites details

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STS-CLOUD Site 1

- STS-CLOUD-S1
- Al Madina Al Munawara Street, Al Haramein Circle,
- Amman , Jordan

STS-CLOUD Site 2

- STS-CLOUD-S2
- Marj al Hamam area, southern of Amman
- Amman , Jordan

STS-CLOUD Site 3

- STS-CLOUD-S3
- Al-Umam Center, Salah El-Dine Road
- Riyadh ,KSA

Contact detailes

- STS CLOUD services
- Cloud-ops@sts.com.jo
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- Fax: +962 6 582 9213

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3. Customer Details

Customer authorized contacts are the named individuals in a customer organization who have privileges on behalf of the customer organization to interact with STS Cloud Support.

	Name & Title	Email Address	Telephone
Customer Primary Contact			
Customer Secondary Contact			
STS Primary Contact	**Operation Team**	**Cloud-ops@sts.com.jo**	**+962 6 580 2626**
STS Secondary Contact	**Sales Team**	**Cloud-sales@sts.com.jo**	**+962 6 580 2626**

4. System Components

Num	VM Name	vCPUs	Mem/GB	Disk/GB	OS	Hostname	Private.IP	Username	Password	Creation Date	Data Center
1.	VM1-Takamol	8	24	512	Windows Server 2019	Takamol-DB1	10.243.62.10	Administrator	Takamol@2022	23-Aug-2022	Data-Center-S3

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