A1-601, Ganga Osian Meadows,
Dutta Nagar, Thergaon, 411033,
Chinchwad, Pune

Mohit Chauhan

+91-8290915594
mohitchauhan10@gmail.com
LinkedIn Profile | GitHub Profile
My Portfolio

Education

Sydney, NSW	The University of Sydney	Feb 2019 – Dec 2020

- M.S. in IT and IT Management, Dec 2020, WAM: 78.8
- Graduate Coursework: Web Application Development, Advanced Data Models, Cloud Computing, Machine Learning, Knowledge Management Systems, BI and Data Analytics, Visual Analytics, Mobile Networks.

Chennai, India	SRM University	Aug 2012 – May 2016

- B. Tech in Software Engineering, May 2016, GPA: 7.6
- Undergraduate Coursework: Data Structures and Algorithms, Object-Oriented Programming, Software Design, Database Management Systems, Software Engineering Principles, Computer Networks, Theory of Computation.

Technical Experience

Side Projects

- **Blog website** (Jul 2020). A website where users can compose and post blogs. Lodash, EJS.
- **Keeper app** (March 2020). A replica of Google Keep allowing users to add, delete, and maintain notes. React.js.
- **Secrets** (Feb 2020). An application that lets users sign up and post messages anonymously. MongoDB (Mongoose), OAuth 2.0, Passport.js.
- **Newsletter sign-up** (Jan 2020). A newsletter sign-up where users can sign up and subscribe to receive monthly newsletters. Mailchimp's API, Node.js, Express.js, Git.

Academic Project

- **Wikipedia Analytics** (May 2020). A three-tier Data Analytic Web Application that allows users to create an account and checks the real-time analysis on Wikipedia revisions at the overall and individual article level. HTML5, CSS3, JavaScript, Bootstrap, jQuery, AJAX, REST APIs, Google charts, bcrypt, MVC framework.

Work Experience

Senior Support Analyst	Infosys Ltd., Pune	July 2018 – Dec 2018

- Managed and guided the new resources in the team on recurring and new issues and familiarised them with the work environment.
- Co-ordinated with the onshore team to perform tasks 60% more effectively towards a priority issue.
- Promoted to a senior position within 12 months due to strong performance (6 months ahead of schedule).

Support Analyst	Infosys Ltd., Pune	Dec 2016 – June 2018

- Analysed the requirement and communicated with the end-user that reduced the resolution time of the tickets by 25% and increased client satisfaction.
- Worked cross-functionally with 4 teams to resolve major issues that require modification in multiple modules ahead of the deadline.
- Designed training and onboarding documents that reduced onboarding time for new hires by 50%.

Systems Engineer Trainee	Infosys Ltd., Mysore	June 2016 – Nov 2016

- Successfully completed a 6-months intensive Infosys Training Program in technologies like Python, RDBMS, Software Development Life Cycle (SDLC), and SAP ABAP as an Above Average Performer (75-79%).
- Improved soft skills like presenting, speaking, writing, listening, and reading as part of the Learning and Development training.

Awards

- **Insta Award, Infosys Ltd. (July 2018):** Awarded for helping Application Development (AD) activities as additional work and for showing tremendous improvement to resolve the daily incidents.

Languages and Technologies

- Python, JavaScript, C.
- Visual Studio Code, Eclipse, Atom, Chrome Developer Tools, PyCharm.