

Mark Emery

Toronto, ON

Skills & Qualifications

- Agile experience managing local and international teams using JIRA, and writing documentation in Confluence
- Proficient in Python, Java, SQL, and C++
- Experience in graphic design via Adobe Illustrator, and creating wire frames & mock-ups in Figma
- Strong leadership, communication, and time management skills developed through past internships

Personal Information



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Education

University of Waterloo Class of 2020

- Bachelor of Applied Science in Computer Engineering, with Distinction
- Cumulative GPA of 84
- Relevant technical courses include: Software Design and Architectures, Computer Security, Databases, Computer Networks, Information Retrieval, and Embedded Software

Work Experience

Lifion by ADP:// Technical Product Owner Intern

New York, NY Sept- Dec 2019

- Owned the product vision, roadmap, and strategic direction for the redesign of the metadata development platform, used company-wide
- Defined the logging feature for the platform- conducting research, creating mock ups, and finally presenting to stakeholders to get buy-in

Vineti:// Platform Product Manager Intern

San Francisco, CA Sept- Dec 2018

- Managed the platform team as we created the first iteration of our business process management service, based on Camunda
- Documented the front-end translation of the platform, connecting user facing iconography and navigation with our back-end validation

Salesforce.com:// Technical Program Manager Intern

Bellevue, WA Jan-Apr 2018

- Created end-to-end design docs with my team, defining the underlying technologies to be used to create an accessible and valuable product
- Wrote Python scripts to collect, parse, and format raw data gathered from data centers to support decisions with quantitative results

Genesys:// Product Management Intern

Markham, ON May-Aug 2017

- Led engineers and designers through development cycles to bring features from their discovery phase to production
- Designed mockups using Sketch and used Invision to create functional prototypes

Veeva Systems:// Performance Engineering Intern

Toronto, ON Sept-Dec 2016

- Developed a variety of scripts in both Java and Python to benchmark various aspects of Veeva Systems' Vault application, identifying areas of the product that needed to be further optimized
- Utilized Yourkit, Jmeter, and Selenium to run tests and profile Vault to pinpoint possible bottlenecks

Tribalscale Inc:// Agile Quality Assurance Intern

Toronto, ON Jan-Apr 2016

- Built various internal applications using Java, Node JS, and Python, including an Android app to enable employees to sign out test devices
- Tested applications on a weekly basis, using a variety of techniques and tools such as Postman and Selenium