







# MEHDI ASLANOV

## IT SUPPORT TECHNICIAN



### PERSONAL INFO.

 +99410 316 0036  
 m3hdiaslanov@gmail.com  
 G.Shixlinski 52, Baku  
 02 June 2000  
 Azerbaijani  
 "B" category

### EDUCATION

*Information Technologies Engineer*  
Azerbaijan Technical University  
Bachelor degree 2017 - 2021

*Cyber Security Essentials*  
Millibyte  
Apr. 2019 - Jul. 2019

*Red Hat Certificated System Administrator*  
Ingress Academy  
May. 2021 - Jul. 2021

*Express course of network and system administration*  
Easy Solutions Technologies  
Training Center  
Nov. 2022 - Dec. 2022

### LANGUAGE

Azerbaijani - Native  
English - Intermediate  
Russian - Elementary

### 8 PROFILE INFORMATION

Being a hard-working and young person I am looking for position within respectful and progressive company, which offers me the opportunity for continuous career growth. I have strong technical skills as well as excellent interpersonal skills, enabling me to interact with a wide range of clients. I am eager to be challenged in order to grow and further improve my IT skills. My greatest passion is in life is using my technical know-how to benefit other people.

### WORK EXPERIENCE

IT Support Technician at "Veyseloglu Group" Jan.2023 - now  
In my role as an IT Support Technician at this company, I adeptly manage a user request interface and effectively liaise with my team to proficiently troubleshoot and resolve technical issues both remotely and on-site, as per the nature and complexity of the situation.

### PROFESSIONAL SKILLS

#### -IT Support:

Analyzing existing computer systems and making recommendations for upgrades and improvements;  
Configuring new computers, printers and network devices;  
Analyzing issues and fast troubleshooting;  
Providing remote support for users;  
Upgrading new versions of programs.

#### - Network Fundamentals:

TCP/IP, OSI Model;  
Switching, Routing;  
DHCP;  
NAT;  
VLAN;

#### -On base Microsoft Windows:

Active Directories: Creating users, working with permissions, adding PCs to domain.