

Shaun Memon

Toronto area | 905.782.5203 | hello@shaunmemon.com

I am a recent computer science grad from The University of Toronto. I am looking to put my skill sets to use in a team with the goal of bringing the better social good in the informational age through innovation and design. Roles that best suit my career goals and where I can make valuable contributions are related to systems development, embedded systems, network technologies and product management.

QUALIFICATION HIGHLIGHTS

- **Strong communication skills** developed from over 7 years of providing friendly customer service in employment and exhibiting confidence from presenting academic projects.
- **Leadership and collaboration** through acting as a scrum master in product development projects and volunteering as a university orientation executive member in event planning.
- **Ability to use critical thinking skill** in solving architectural and technical problems in the installation of Internet services and networks.

TECHNICAL SKILLS

- Programming Languages experience in C, C++, NodeJS, Java, Python, Solidity
- Database design and querying in SQL, MongoDB
- Low level development in C as well as assembly language
- Proficient with Linux and Unix operating systems environments

EDUCATION

Bachelor of Science specializing in Computer Science | University of Toronto (Nov. 2017)

PROJECT EXPERIENCE

Scrum Master, Developer | Shopping List class project (September 2015 – December 2015)

Worked in a small team to develop Android application from scratch, from crafting user stories through to designing system frameworks and completing approval processes and showcasing and MVP to potential investors.

- Facilitated brainstorming sessions and development phases of the Android app by gathering requirements using agile and kanban methodologies.
- Ensured that ABI was kept consistent with planned interfaces and helped team members in debugging and testing.
- Coordinated with end users and focus groups to develop user stories and assess capabilities of competition.
- Evaluated prototype and communicated with subject matter experts and stakeholders on next phase development expectations.
- Responsible for the marketing of the new product and presentation to an audience of computer science students and program coordinator.

EXPERIENCE

Supervising Deputy Returning Officer (Technology) | Elections Ontario (June 2018)

Responsible for overseeing polling site and managing nine team members.

- Lead a team of ten newly trained volunteers in setting up polling station, network configuration, and testing system, following by briefing of roles and responsibilities.
- Performed regular checks of safety and adjusted system to ensure optimal use of space and movement of people by constantly being aware and learning from unique scenarios.
- Inspired friendly customer experience and bolster team moral throughout the day by providing support, guidance and creating a positive work environment.

- Efficiently and accurately closed polls and delivered summary of votes to Elections Ontario headquarters within the one-hour time frame.

IT Technician | Telecon (January 2012 - March 2014)

Responsible for onsite DSL Internet installations, testing, and troubleshooting at residential and commercial buildings.

- Self managed work orders of DSL Internet installations on residential and business sites and used problem solving skills to address any technical difficulties and challenges in infrastructure.
- Troubleshooted and communicated with headquarters to diagnose and fix faulty connections followed by providing summary reports.
- Quickly and proficiently obtained the technical skills and adapted processes and
- Provided on-site training to new employees.
- Developed an efficient system in the management of up to 15 accounts a day.
- Able to work in a fast paced environment while maintaining high standards for results while minimizing errors resulted in being among top performers on the team while taking on a heavier workload.

VOLUNTEER WORK

- Campaigning Volunteer for Provincial Elections
- University Orientation Executive member and leader
- Student Council member
- Sigma Chi Fraternity Risk Management officer