Carl John Haro

Data Analyst | SQL • Excel • Power BI • Python

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EXPERIENCE

Business Data Analytics Intern   **Gen. Solano Street, SanMiguel, Manila**
Department of Budget and Management (DBM)   **February – May 2025**

- Analyzed and prepared government financial datasets and developed Power BI dashboards to support internal reporting and decision-making.
- Converted **100+ PDF financial reports into structured datasets (~10,000+ records)**, reducing manual data preparation time.
- Validated and monitored budget utilization and fund distribution KPIs, ensuring reporting accuracy across multiple datasets.

Customer Service Representative iQor Philippines   **Mandurriao, Iloilo City**
Account: 1-800-Flowers / Harry & David   **November – December 2025**

- Handled inbound calls and email support to process customer orders, payment concerns, and order updates.
- Assisted **50–80 customers daily** while maintaining quality and productivity performance standards.
- Resolved order holds and payment issues with high accuracy, helping ensure on-time order processing and customer satisfaction.

PROJECTS

Danger Zone – First-Person Disaster Simulation Game (Thesis Project)
- Integrated Unity with Firebase Authentication & Realtime Database to enable secure login, real-time syncing, and persistent player progress in a playable web demo (Unity, Firebase Auth, Firebase Realtime DB).

Climate & Agriculture Data Analytics Pipeline
- Built an end-to-end cloud pipeline ingesting and transforming environmental datasets into analytics dashboards showing climate and agriculture trends (AWS S3, Snowflake, SQL, Power BI Fabric, ETL).

Loan Default & Financial Risk Analytics Dashboard
- Developed dashboards analyzing borrower behavior and default risk using modeled financial datasets and advanced measures (Power BI, DAX, SQL Server, MySQL, Power Query, Dataflow Gen1).

End-to-End Azure SQL + Power BI Analytics Project
- Created a cloud data workflow for importing, cleaning, modeling, and visualizing business performance data (Azure SQL, SSMS, T-SQL, Power BI, DAX).

Café Sales Performance Dashboard
- Analyzed transactional sales data to identify revenue trends and customer purchasing patterns (Python Pandas, Power BI, CSV Data Modeling).

TECH SKILLS

Power BI (Fabric) | Excel | SQL | Python (Pandas, NumPy) | Data Visualization | KPI Reporting | EDA | ETL & Data Pipelines | Data Cleaning & Transformation | AWS (S3, Redshift, Lambda, Glue) | Azure SQL | Snowflake | MySQL | Firebase | Database Design | Feature Engineering | GitHub | Jupyter Notebook | VS Code

EDUCATION

Central Philippine University   **Iloilo City, Philippines**
Bachelor of Science in Computer Science   **2021-2025**

CERTIFICATIONS

Udemy : Data Analysis & Visualization (Python, SQL, Excel, Power BI, ETL Fundamentals)