DAILY MONITORING OF ZABBIX SERVER AND TICKETS DATE:7/16/20203

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Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
									zbx_rc_id: 5smX2ENRb9QeWQMQL,
									zbx rc msg url:
									https://rocketchat.datahub.com.np/group/mgmt_z
									abbix?msg=5smX2ENRb9QeWQMQL,zbx_rc_rid:
Lligh	7/16/2023 16:10		PROBLEM	DH FW FG1100E	Download-IN traffic on IF port29	6m 38s	No	Actions (2)	HuoGYJwQZKTmi3e2r
High	7/10/2023 10.10		PROBLEIVI	DH_FW_FG1100E	Download-IN traine on if port29	0111 305	NO	ACCIONS (2)	
									zbx_rc_id: 3coy3HMnQorruoi5N,
									zbx_rc_msg_url:
									https://rocketchat.datahub.com.np/group/mgmt_z
					/var/log: Disk space is low (used >				abbix?msg=3coy3HMnQorruoi5N,zbx_rc_rid:
Warning	7/16/2023 8:55		PROBLEM	DataHub-EC-XS12	80%)	7h 21m 12s	No	Actions (4)	HuoGYJwQZKTmi3e2r
		-		•			•	•	
Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
,		· ·			Zabbix http poller processes more				
Average	7/16/2023 11:37	Recovery time	RESOLVED	NEPSESFTP	than 75% busy	3h 15m 23s	No		
/ trei age	7,10,2020 12.07	necestery time		112. 525. 11	Zabbix poller processes more than	0.1. 20.11. 200			
Average	4/14/2023 13:51		PROBLEM	NEPSESFTP	75% busy	3m 3d 1h	No		
Average	+/ 14/ 2023 15:51		FINODLEIVI	INLF JEJF I F	,	JIII JU III	INO	 	
	0 /0 /0000 4 5 40				Less than 25% free in the		l		
Average	2/2/2023 16:42	1	PROBLEM	NEPSESFTP	configuration cache	5m 13d 22h	No	1	
					Zabbix icmp pinger processes more				
Average	1/18/2023 20:54		PROBLEM	NEPSESFTP	than 75% busy	5m 28d 18h	No		
Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
,		,			Used Memory on GROWTHSELLER-VM-				
High	7/16/2023 3:52		PROBLEM	GROWTHSELLER-VM-EC	EC in Percentage	13h 24m 52s	No		
6	7,710,2020 0.02	<u> </u>		0.10111119222211 1111 20	ze iii i ei eentage	10.1.2.1.1.525			
	1	1				1	1		
Tieles Nous ben	Data Caratad	Cultinat	F	From Front	Dui a vite .	D	Hala Tania	C	Command Status
Ticket Number	Date Created	Subject	From	From Email	Priority	Department	Help Topic	Source	Current Status
		TMS SSL VPN user							
DHKTM-26485	7/16/2023 17:10	credential change	Kiran Kafle	kiran.kafle@ycosolutions.com	Normal	IT		Email	Open
DHKTM-26482	7/16/2023 15:59	setup windows server	Raja Ram Nepal	raja@thulo.com	Normal	Sales		Email	Open
				roshni.rayamajhi@datahub.co					
DHKTM-26481	7/16/2023 15:59	UPGRADE-KALPA EXPRESS	Roshni Rayamajhi	m.np	Normal	IT		Email	Open
		Delete TUNA-CLONE-VM8	, ,	·					· ·
		& Clone New VM from							
DHKTM-26474	7/16/2023 12:20	TUNA-VM2-EC3	Jeewan Kunwar	jeewan@tunatechnology.com	Normal	IT		Email	Open
ואהע וועו-204/4	7/10/2023 12:20	I OIVA-VIVIZ-EC3		•		11	 	LIIIdii	Орен
DUITA OCCUR	7/46/2022 12 11	F 1 B	Keshab Bahadur	bskeshab.cloudsewa@gmail.c				F	
DHKTM-26473	7/16/2023 12:14	Fwd: Regarding VLan info	Sunari	om	Normal	IT	l	Email	Open
I	1	T		T	T	1		T	
Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
									zbx_rc_id: uuZSeAoCbfn3aMcpX,
	1								zbx_rc_msg_url:
							1		https://rocketchat.datahub.com.np/group/monito
	1								r-infra_zabbix?msg=uuZSeAoCbfn3aMcpX,
Disaster	7/16/2023 4:17		PROBLEM	Kamana-UDP-Console-Pro	DISK SIZE LESS THAN 10 % IN E	12h 59m 16s	No	Actions (2)	zbx rc rid: HoBeYZsz9o7uH8Wcb
	,,	_1	*==:::	1	1 - 3: :::: 10 /0 ::: 2	23 203	1 '-	23.21.0 (2)	
Last Updated	SLA Due Date	SLA Plan	Due Date	Closed Date	Overdue	Merged	Linked	Answered	Agent Assigned
	7/20/2023 17:10	Default SLA	Duc Date	Closed Date	No	No	No	No	Agent Assigned
· ·									Cultura Parrius
7/16/2023 16:45	7/20/2023 15:59	Default SLA			No	No	No	No	Suhan Baniya
7/16/2023 15:59	7/20/2023 15:59	Default SLA			No	No	No	No	
7/16/2023 13:01	7/20/2023 12:20	Default SLA			No	No	No	No	

No

No

No

No

7/16/2023 12:14 7/20/2023 12:14

Default SLA