DAILY MONITORING AND SUPPORT TICKETS DATE:7/16/2023

Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
High	7/16/2023 16:10		PROBLEM	DH_FW_FG1100E	Download-IN traffic on IF port29	6m 38s	No	Actions (2)	__zbx_rc_id: 5smX2ENRb9QeWQMQL, __zbx_rc_msg_url: https://rocketchat.datahub.com.np/group/mgmt_zabbix?msg=5smX2ENRb9QeWQMQL, __zbx_rc_rid: HuoGYJwQZKTmi3e2r
Warning	7/16/2023 8:55		PROBLEM	DataHub-EC-XS12	/var/log: Disk space is low (used > 80%)	7h 21m 12s	No	Actions (4)	__zbx_rc_id: 3coy3HMnQorruoi5N, __zbx_rc_msg_url: https://rocketchat.datahub.com.np/group/mgmt_zabbix?msg=3coy3HMnQorruoi5N, __zbx_rc_rid: HuoGYJwQZKTmi3e2r

Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
Average	7/16/2023 11:37	7/16/2023 14:52	RESOLVED	NEPSESFTP	Zabbix http poller processes more than 75% busy	3h 15m 23s	No		

Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
High	7/16/2023 3:52		PROBLEM	GROWTHSELLER-VM-EC	Used Memory on GROWTHSELLER-VM-EC in Percentage	13h 24m 52s	No		

Ticket Number	Date Created	Subject	From	From Email	Priority	Department	Help Topic	Source	Current Status
DHKTM-26485	7/16/2023 17:10	TMS SSL VPN user credential change	Kiran Kafle	kiran.kafle@ycosolutions.com	Normal	IT		Email	Open
DHKTM-26482	7/16/2023 15:59	setup windows server	Raja Ram Nepal	raja@thulo.com	Normal	Sales		Email	Open
DHKTM-26481	7/16/2023 15:59	UPGRADE-KALPA EXPRESS	Roshni Rayamajhi	roshni.rayamajhi@datahub.com.np	Normal	IT		Email	Open
DHKTM-26474	7/16/2023 12:20	Delete TUNA-CLONE-VM8 & Clone New VM from TUNA-VM2-EC3	Jeewan Kunwar	jeewan@tunatechnology.com	Normal	IT		Email	Open
DHKTM-26473	7/16/2023 12:14	Fwd: Regarding VLan info	Keshab Bahadur Su	bskeshab.cloudsewa@gmail.com	Normal	IT		Email	Open

Severity	Time	Recovery time	Status	Host	Problem	Duration	Ack	Actions	Tags
Disaster	7/16/2023 4:17		PROBLEM	Kamana-UDP-Console-Pro	DISK SIZE LESS THAN 10 % IN E	12h 59m 16s	No	Actions (2)	__zbx_rc_id: uuZSeAoCbfn3aMcpX, __zbx_rc_msg_url: https://rocketchat.datahub.com.np/group/monitor-infra_zabbix?msg=uuZSeAoCbfn3aMcpX, __zbx_rc_rid: HoBeYZsz9o7uH8Wcb