

SUPPORT TICKETS DATE:7/19/2023																			
Department	Help Topic	Source	Current Status	Last Updated	SLA Due D	SLA Plan	Due Date	Closed Dat	Overdue	Merged	Linked	Answered	Agent Assigned	Team Assigned	Thread Count	Reopen Count	Attachment Count	Task Count	Ticket Type
DHKTMA-26573	7/19/2023 17:05	PRICE OF IP INCREMENT SASTO DELA YETI CLOUD	bishal.gautam	bishal.gautam@datahub.com.np	Normal	IT		Email	Open	7/19/2023 17:05	7/23/2023 17:05	Default SLA			No	No	No	No	
DHKTMA-26570	7/19/2023 15:28	Fwd: Need VM for Replacement of Existing VM	bishal.gautam	bishal.gautam@datahub.com.np	Normal	IT	VM Creation	Email	Open	7/20/2023 10:41	7/24/2023 10:41	Default SLA			No	No	No	No	Chandan Kunwar
DHKTMA-26564	7/19/2023 13:06	Weekly server report of riagarik and republica VMs	bijay.dewan	bijaydewan@gmail.com	Normal	IT		Email	Open	7/19/2023 13:06	7/23/2023 13:06	Default SLA			No	No	No	No	