

Kwong How Ong

Web Engineer at Tech in Asia

Summary

Passionate about building tech products—especially the kind that I have personal connection with. (A litmus test for that would be: can I recommend it to my friends and family, and have some of them benefit from it?)

Note: I'm big on personal connection, so if you're sending me a LinkedIn message, please include the word "sheep" so I know it's not a template. If that's not in line with your policy, I'm probably not the right guy :)

Experience

Web Engineer at Tech in Asia

November 2015 - Present

Tech in Asia (YC W15) is a media, events, and jobs platform on a mission to build and serve Asia's tech and startup community. We're on this mission to help the tech and startup community move forward.

- Migrated Tech in Asia's web frontend from WordPress theme to React.js Single-Page Application (SPA)
- Lead Engineering efforts to build and launch Tech in Asia Jobs
- Built internal tool to help our Talent Advocates source talents for client companies hiring via our Community Recruitment service

Software Engineering Analyst at Accenture

December 2014 - October 2015 (11 months)

- Analysed system Change Requests from the Client to identify possible implications on other system modules and to assess the effort required, providing advice on the feasibilities
- Helped with the peer review of fixes and tests done by my team mates to ensure quality of fixes
- Worked closely with the Client to fulfil Service Requests, such as the extraction of backend transactional data for Business Intelligence analysis
- Liaised frequently with the O&S teams of the 4 external systems (maintained by other vendors), which interface with our system, to investigate and resolve user issues

Associate Software Engineer at Accenture

October 2012 - November 2014 (2 years 2 months)

- Provided maintenance support as a techno-functional consultant for a SAP-based procurement system used by the Singapore Government, achieving >99.5% system availability
- Closed 100% of tickets assigned to me within Service Level Agreement deadlines; all bug fixes were deployed successfully in Production environment with no re-open tickets

- Performed impact assessments for system issues, providing holistic solutions and identifying test scenarios with wide coverage for the fixes
- Provided ~200 end-users with technical helpdesk support, answering day-to-day queries on the usage of system functions

Graduate Trainee at Accenture

July 2012 - September 2012 (3 months)

- Supported the implementation of a .NET-based system for a Singapore Government statutory board as a tester in the Business Intelligence team
- Picked up Client business process within a short span of time in order perform my testing duties and contribute to the team
- Executed test scripts and reported found issues to the development team during the System Integration Testing (SIT) phase, tracking them to closure, so as to help my team get ready for the User Acceptance Test (UAT) phase

Education

National University of Singapore

Bachelor's Degree, Computer Engineering, 2008 - 2012

Activities and Societies: Sheares Hall JCRC (Director of Media), Sheares Welcome & Orientation Committee (Main Committee), Sheares PhotoComm, Sheares RAG, IHG Convening Committee (Programme Sub-Committee)

Kungliga tekniska högskolan / KTH Royal Institute of Technology

Information Technology, 2010 - 2010

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[Contact Kwong How on LinkedIn](#)