HARRIE BICKLE

Technical Writer

CONTACT

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https://github.com/m4sterbunny

SKILLS

Markdown
ReStructured Text
Docker
Kubernetes
Google Cloud SDK
Git Bash
Bash
HTML5
CSS3
JavaScript
JSON
Node.js
VB
MS DAX

EXPERIENCE

TECHNOBUNNIES.COM (CAPE TOWN) AND UPWORK (EVERYWHERE)
- Technical Writer / Project Manager

since January 2015
Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liase with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

HIGH SCHOOL SCIENCE LONDON AND CAPE TOWN - Head of Department

2005-2015
Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

OBERTHUR SMART-CARDS - System Design Analyst

2002
I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

PEOPLEBANK.COM - Software Tester

2001
Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

FREEFUND.COM - Data Manager

1999–2000
2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL