



About me

An experienced Technical Writer and Substantive Editor; skilled at making technical content tuned to the customer.

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Skills

Markdown ReStructured Text

Docker Kubernetes

Google Cloud SDK Git Bash

Bash HTML5 CSS3

JavaScript JSON Node.js VB


MS DAX Open API 3

Contact

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 m4sterbunny

Experience

Technical Writer / Project Manager

Technobunnies.com (Cape Town) and Upwork (Everywhere)

since January 2015

Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

Head of Department

High School Science London and Cape Town

2005–2015

Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

System Design Analyst

Oberthur Smart-Cards

2002

I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

Software Tester

Peoplebank.com

2001

Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

Data Manager

Freefund.com

1999–2000

2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL database not performing as per spec; quickly developed an equivalent in MS Access, allowing work to continue.

Education

PGCE Teacher of Science – Goldsmiths College

2003–2004

Professional Teaching Qualification

NVQ2 Motorcycle Mechanics – Merton Technical College

2002–2003

The dot com crash coincided with a gearbox freeze.

Ph.D. Zoology – Leicester University

1995–1998

Sexual Selection in Parus Major

Bachelor of Science – University of Glasgow

1991–1995