

HARRIE BICKLE

Technical Writer



EXPERIENCE

TECHNICAL WRITER / PROJECT MANAGER ▽ TECHNOBUNNIES.COM ((CAPE TOWN) AND UPWORK (EVERYWHERE

since January 2015 , Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply .text or images to ensure they are communicated with clarity

HEAD OF DEPARTMENT ▽ HIGH SCHOOL SCIENCE LONDON AND CAPE TOWN

Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical , 2015–2005 concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I .(managed peers, budgets, time, and stress (constant rolling hard deadlines

SYSTEM DESIGN ANALYST ▽ OBERTHUR SMART-CARDS

I liaised between business & development teams negotiating functionality changes; database design , 2002 (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading .keyboards were not widely adopted as predicted

SOFTWARE TESTER ▽ PEOPLEBANK.COM

Testing updates & managing roll-backs of this web-based job application and candidate management , 2001 system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, .and the team was disbanded

DATA MANAGER ▽ FREEFUND.COM

2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships , 2000–1999 data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL database not performing as per spec; quickly developed an equivalent in MS Access, .allowing work to continue

EDUCATION

PGCE TEACHER OF SCIENCE – GOLDSMITHS COLLEGE

Professional Teaching Qualification

NVQ2 MOTORCYCLE MECHANICS – MERTON TECHNICAL COLLEGE

.The dot com crash coincided with a gearbox freeze

PH.D. ZOOLOGY – LEICESTER UNIVERSITY