

# HARRIE BICKLE

Technical Writer



An experienced Technical Writer and Substantive Editor;  
skilled at making technical content tuned to the customer.

## EXPERIENCE

### TECHNICAL WRITER / PROJECT MANAGER ▽ **TECHNOBUNNIES.COM (CAPE TOWN) AND UPWORK (EVERYWHERE)**

since January 2015 , Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

### HEAD OF DEPARTMENT ▽ **HIGH SCHOOL SCIENCE LONDON AND CAPE TOWN**

2005–2015 , Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

### SYSTEM DESIGN ANALYST ▽ **OBERTHUR SMART-CARDS**

2002 , I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

### SOFTWARE TESTER ▽ **PEOPLEBANK.COM**

2001 , Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

### DATA MANAGER ▽ **FREEFUND.COM**

1999–2000 , 2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL database not performing as per spec; quickly developed an equivalent in MS Access, allowing work to continue.

## EDUCATION

### PGCE TEACHER OF SCIENCE – GOLDSMITHS COLLEGE

Professional Teaching Qualification

### NVQ2 MOTORCYCLE MECHANICS – MERTON TECHNICAL COLLEGE

The dot com crash coincided with a gearbox freeze.

### PH.D. ZOOLOGY – LEICESTER UNIVERSITY

Sexual Selection in Parus Major

### BACHELOR OF SCIENCE – UNIVERSITY OF GLASGOW

Zoology and Parasitology

## SKILLS