

# Harrie Bickle

Technical Writer

Born 1973 in London



## Experience

### Technical Writer / Project Manager

Technobunnies.com (Cape Town) and Upwork (Everywhere)  
since January 2015

Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

### Head of Department

High School Science London and Cape Town  
2005–2015

Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

### System Design Analyst

Oberthur Smart-Cards  
2002

I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

### Software Tester

Peoplebank.com  
2001

Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

### Data Manager

Freefund.com  
1999–2000

2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL database not performing as per spec; quickly developed an equivalent in MS Access, allowing work to continue.



## Education

PGCE Teacher of Science – Goldsmiths College  
2003–2004

Professional Teaching Qualification

NVQ2 Motorcycle Mechanics – Merton Technical College  
2002–2003

The dot com crash coincided with a gearbox freeze.

## About me

An experienced Technical Writer and Substantive Editor; skilled at making technical content tuned to the customer.

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## Skills

Markdown

ReStructured Text

Docker

Kubernetes

Google Cloud SDK

Git Bash

Bash

HTML5

CSS3

JavaScript

JSON

Node.js

VB

MS DAX

Open API 3

## Contact



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