



HARRIE BICKLE

TECHNICAL WRITER

An experienced Technical Writer and Substantive Editor; skilled at making technical content tuned to the customer.

EXPERIENCE

Technical Writer / Project Manager - Technobunnies.com (Cape Town) and Upwork (Everywhere)
since January 2015

Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

Head of Department - High School Science London and Cape Town
2005–2015

Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

System Design Analyst - Oberthur Smart-Cards
2002

I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

Software Tester - Peoplebank.com
2001

Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

Data Manager - Freefund.com

CONTACT



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SKILLS

Markdown



ReStructured Text



Docker



Kubernetes



Google Cloud SDK



Git Bash



Bash



HTML5



CSS3



JavaScript



JSON



Node.js

