

# HARRIE BICKLE

Technical Writer



## EXPERIENCE

### TECHNICAL WRITER / PROJECT MANAGER ▽ TECHNOBOOKS (CAPE TOWN) AND UPWORK (EVERYWHERE)

since January 2015, Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liaise with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

### HEAD OF DEPARTMENT ▽ HIGH SCHOOL SCIENCE LONDON AND CAPE TOWN

2005–2015, Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

### SYSTEM DESIGN ANALYST ▽ OBERTHUR SMART-CARDS

2002, I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

### SOFTWARE TESTER ▽ PEOPLEBANK.COM

2001, Testing updates & managing roll-backs of this web-based job application and candidate management system (Oracle). I liaised between the sales & development teams; negotiating design changes with developers promised by the sales team to our customers. The Manchester Guardian purchased the product, and the team was disbanded.

### DATA MANAGER ▽ FREEFUND.COM

1999–2000, 2nd person in the London office of a Swedish startup. Responsible for digitizing scholarships data to be the hook of the site, manager of the data-entry team (10) & customer service team (2). Onboarded with a SQL database not performing as per spec; quickly developed an equivalent in MS Access, allowing work to continue.

## PROJECTS

### BEST-RESUME-EVER

February 2016, 📁 📁 Build fast 🚀 and easy multiple beautiful resumes and create your best CV ever! Made with Vue and LESS.

## EDUCATION

### PGCE TEACHER OF SCIENCE – GOLDSMITHS COLLEGE

Professional Teaching Qualification

### NVQ2 MOTORCYCLE MECHANICS – MERTON TECHNICAL COLLEGE

The dot com crash coincided with a gearbox freeze.

### PH.D. ZOOLOGY – LEICESTER UNIVERSITY

Sexual Selection in Parus Major

### BACHELOR OF SCIENCE – UNIVERSITY OF GLASGOW

Zoology and Parasitology