HARRIE BICKLE

TECHNICAL WRITER

Experience

Technobunnies.com (Cape Town) and Upwork (Everywhere)

Technical Writer / Project Manager
since January 2015
Technical writing (Documentation, Case Studies, HowTos, Articles), Editing & Reporting (including project-managing data analytics). I liase with developers, product managers, and CEOs to create technical copy targeted at the audience, whether user- or developer-level. By interviewing the Subject Matter Expert, or using software, I gain an understanding of my client's product or service and apply text or images to ensure they are communicated with clarity.

High School Science London and Cape Town

Head of Department
2005–2015
Promoted in 2nd year. 4 long term contracts teaching Science at all levels. Scaffolded technical concepts to the audience's level. Accommodated range of audience knowledge and learning styles. I managed peers, budgets, time, and stress (constant rolling hard deadlines).

Oberthur Smart-Cards

System Design Analyst
2002
I liaised between business & development teams negotiating functionality changes; database design (Oracle) & design changes; software testing & roll-back. The unit was disbanded when sim-reading keyboards were not widely adopted as predicted.

Peoplebank.com

Software Tester

Education

PGCE Teacher of Science – Goldsmiths College

2003–2004 Professional Teaching Qualification

NVQ2 Motorcycle Mechanics – Merton Technical College

2002–2003
The dot com crash coincided with a gearbox freeze.

Ph.D. Zoology – Leicester University 1995–1998

Sexual Selection in Parus Major

Bachelor of Science – University of Glasgow

1991–1995 Zoology and Parasitology

Skills

Markdown

ReStructured Text

Docker

Kubernetes

Google Cloud SDK

Git Bash

Bash

HTML5

CSS3

JavaScript