

Job Offer

Date 10/18/2025

Amman, Jordan

Dear Mohammed Samer Al-Barawi,

We are pleased to extend an offer of employment for the position of **Customer Service Agent** with Jordan company for e-learning solutions and content (JO Academy).

Your skills and experience make you a great fit for this role, and we are excited to have you join our team.

Position Details:

- Job Title: **Customer Service Agent**
- You will receive a **gross monthly salary** of **JOD 300**, payable in accordance with the Company's payroll schedule.

You will be entitled to:

- **Annual Leave:** Fourteen (14) working days per calendar year, accrued on a pro-rata basis, in accordance with the Company's leave policy.
- **Health Insurance:** The Company will provide (0% covered by the company – the employee will bear the full cost) health insurance coverage for you as an employee. Coverage for family members is available as an optional benefit, with the associated premium costs to be borne by you.

Confidentiality: By accepting this offer, you agree that the information contained herein will not be released or divulged, whether directly or indirectly, unless authorized by JO Academy policy or required by law.

If you decide to accept this job offer, please sign and return the enclosed copy of this letter at your earliest convenience.

We look forward to welcoming you as part of the JO Academy Team!

This offer is valid for 7 working days.

Eng. Alaa Jarrar
CEO\Jo Academy

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Employee Name
Signature



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Start date: 10/18/2025