### **Ubik Solutions – Company Overview & Information**

Ubik Solutions is committed to maintaining the highest standards in product safety and efficacy. All our products are developed under strict quality control measures and comply with relevant regulatory standards. This ensures that every product we offer meets safety and industry guidelines, giving our customers confidence in our solutions.

Our corporate headquarters is located at 2007, 21st Floor, Space Odyssey, Nr. KKV Hall, 150 Feet Ring Road, Rajkot, India. From this central hub, we manage our operations, research, and development to deliver innovative and effective solutions.

## **Career Opportunities & Employee Development**

We believe in fostering talent and providing growth opportunities for individuals who wish to build a career with us. Those interested in joining Ubik Solutions can visit the **Employee's Corner** on our website, where they will find current job openings and details on how to apply.

We also invest heavily in the professional growth of our employees. Through **regular training sessions, workshops, and career development programs**, we ensure that our team members continue to enhance their skills and stay updated with industry advancements.

#### **Commitment to Product Safety & Customer Support**

Ubik Solutions follows a comprehensive protocol for handling **product recalls and safety notifications** in case any safety concerns arise. This proactive approach ensures that potential issues are addressed swiftly and transparently, prioritizing consumer safety.

To enhance customer satisfaction, our **after-sales support team** is always available to assist with product usage, troubleshoot concerns, and provide ongoing support. This commitment to customer service helps ensure that our clients receive the maximum benefit from our products.

#### **Loyalty Programs & Bulk Purchase Benefits**

We appreciate our loyal customers and periodically introduce **exclusive loyalty programs and special offers** to reward repeat buyers. Customers can stay updated on these programs by subscribing to our newsletter or checking our website for the latest deals.

For businesses and large-scale buyers, we offer **competitive pricing and bulk order discounts.** Our sales team is available to provide tailored pricing options that best meet the needs of clinics, hospitals, and wholesale buyers.

#### **Innovation & Product Development**

Ubik Solutions continuously invests in research and development to bring **new formulations and product improvements** to the market. Our R&D team works tirelessly to develop innovative solutions that meet evolving dermatological and healthcare needs. Customers can stay informed about our upcoming product launches through our newsletters and news updates.

To ensure that our offerings remain relevant and effective, we **regularly update our product line** based on ongoing market research and customer feedback. This helps us stay ahead in the industry and cater to the changing demands of our consumers.

## Sustainability & Corporate Social Responsibility (CSR)

Beyond business, we are committed to **corporate social responsibility initiatives** that support healthcare, education, and community development projects. Through various outreach programs, we contribute to the well-being of society and make a positive impact.

As a responsible company, we also emphasize **eco-friendly manufacturing**, **sustainable sourcing**, **and responsible packaging**. Our sustainability initiatives are aimed at reducing our environmental footprint and ensuring that our operations align with global sustainability goals.

## **Partnerships & Business Collaboration**

We collaborate with **leading research institutions and industry experts** to incorporate the latest scientific advancements into our products. These partnerships help us maintain high standards in formulation and ensure that our offerings are backed by cutting-edge research.

We also welcome opportunities for **distributors and business partnerships**. Those interested in partnering with us can reach out to our business development team to discuss collaboration possibilities.

#### **Order Processing & Digital Services**

Our **streamlined order process** ensures that customers receive their purchases within the expected timeframe. We prioritize efficiency in our supply chain to guarantee timely delivery.

While our website currently provides detailed product information and ordering capabilities, we are actively working on **enhanced digital solutions** for an even more seamless customer experience. Future developments may include a dedicated online platform or mobile app.

# **Customer Feedback & Engagement**

We highly value customer feedback as it helps us refine and improve our products and services. Customers can share their insights via our website's **contact form** or

by directly emailing our **support team**. Every suggestion is carefully considered to ensure that we continue delivering the best possible experience.

Ubik Solutions remains dedicated to innovation, customer satisfaction, and sustainable growth, ensuring that we provide the highest quality products and services to our clients worldwide.