

## Mantaj Singh

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### HIGHLIGHT OF SKILLS

#### TECHNICAL SKILLS

**Known Software:** Tableau, Power BI, Excel, R Studio, SQL Server, PostgreSQL, MongoDB, Node.js, Express.js, React.js, Docker, Vercel **Operating**

**Systems:** Windows, macOS, Linux **Programming**

**Languages:**

- **Proficient with:** Python, Java, R, SQL, JavaScript, TypeScript •
- **Exposed to:** HTML/CSS, C, C++

**Microsoft Suite Knowledge:** Word, Excel, PowerPoint, Outlook

**Internal or PC Components Knowledge:** Understanding of system architecture, troubleshooting, and basic hardware assembly.

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#### INTERPERSONAL SKILLS

- Strong collaborator who thrives in team-based environments and contributes effectively to group projects and research initiatives.
  - Able to work independently on complex analytical problems, maintaining focus and accountability for results.
  - Experienced in customer-facing environments, demonstrating professionalism, patience, and strong communication skills.
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#### EDUCATION

**Bachelor of Computer Science (Data Analytics)** | Acadia University, Wolfville, NS

*Expected Graduation: December 2026*

**Relevant Courses:** Python Programming, Discrete Mathematics, Calculus, Statistics, R Studio, Computer Architecture, Software Engineering, Artificial Intelligence, Operating Systems, Data Communication, Financial Accounting, Human-Computer Interaction

**Accolades:** Student Excellence Scholarship, Dean's List 2024/25

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#### ACADEMIC PROJECTS

##### Vendor Performance Dashboard

- **Technologies Used:** Power BI + PostgreSQL

- Built an automated ETL pipeline using Python and PostgreSQL to clean > 2 000 records  
Visualize key KPIs in Power BI — including **average vendor rating (4.2)**, **average payment days (26)**, and **on-time delivery rate (50%)** — to identify high-value but delayed vendors.

### **Hotel Booking Revenue Analysis | 2025 Technologies**

**Used:** SQL Server, Excel, Tableau

- Processed and analyzed historical hotel booking data to uncover seasonal patterns and revenue drivers.
- Developed data visualizations in Tableau to identify opportunities for pricing optimization.
- Applied analytical reasoning and teamwork to interpret data insights collaboratively.

### **StudyLink – Group Study Platform (Deployed Web Application) | 2024**

**Technologies Used:** React.js, Node.js, Express.js, PostgreSQL, TypeScript, Docker, Vercel

- Designed and deployed a full-stack web application allowing students to form and manage study groups.
- Built a RESTful backend integrated with a PostgreSQL database and deployed on a self-hosted Docker server

### **Event Management System | 2024**

**Technologies Used:** React.js, Node.js, Express.js, MongoDB

- Developed a responsive web app for event creation, editing, and management.
- Implemented a seamless user interface using React Router and Framer Motion.
- Collaborated across roles to ensure smooth integration between front-end and back-end teams.

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## **WORK EXPERIENCE**

### **Research Assistant | Acadia University-Wolfville, NS**

*Oct 2024 – Present*

- Automated repetitive research tasks using Python and R, increasing efficiency and data processing speed.
- Analyzed data from over 160 YouTube channels to extract valuable content insights.
- Partnered with research peers to solve complex analytical problems through innovative data-driven approaches.
- Demonstrated initiative, problem solving, and technical adaptability.

### **Online Data Analyst | Telus International**

*Sep 2025 – Present*

- Evaluated digital content (search results, map data, listings) for accuracy and relevance, reviewing 200+ entries per day.
- Improved data integrity and user experience quality by identifying and resolving inconsistencies.
- Maintained high performance and consistency in a remote work environment.

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**Customer Service Desk Associate | Walmart – New Minas, NS | Oct 2024 – Present**

- Provided courteous, efficient, and professional service to customers at the service desk.
- Handled inquiries and transactions accurately while maintaining composure under pressure.
- Enhanced problem-solving and communication abilities in a fast-paced environment.

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**CERTIFICATES / TRAINING**

**McMaster University – Data Analytics and Modelling Course | 2024**

**Google Data Analytics Certificate (In Progress) | 2025**