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# Refund & Cancellation Policy

Last updated: 23/01/26

This Refund & Cancellation Policy outlines the terms under which **mKavs Global Tech** payments, cancellations, and refunds are handled by **mKavs Global Tech**. By engaging our services, you agree to this policy.

## 1. No Refund Policy

- All payments made to **mKavs Global Tech** are non-refundable once the project has commenced.
- Project commencement is defined as any of the following:
  - Advance payment received
  - Work started on design, development, research, or planning
  - Allocation of team resources to the project

## 2. Cancellation Policy

- Clients are not permitted to cancel a project once work has begun. If a
- client chooses to discontinue communication or stop the project midway, the project will be considered terminated, and no refunds will be issued. Any completed work up to the point of termination will
- remain the property of **mKavs Global Tech** unless full payment has been received.

## 3. Exceptional Circumstances (Our Failure to Deliver)

A refund may be considered only under the following conditions:

- **mKavsGlobalTech** fails to deliver the agreed-upon services
- No substantial work has been completed
- The delay or failure is solely attributable to



In such cases:

- Refunds, if approved, will be partial or full at our sole discretion
- Refunds will not exceed the amount paid for the undelivered portion of services

#### **4. Chargebacks & Disputes**

- Clients are encouraged to contact us directly to resolve payment concerns.
- Unauthorized chargebacks or payment disputes may result in immediate suspension of services and legal action if necessary.

#### **5. Modifications to This Policy**

We reserve the right to update or modify this Refund & Cancellation Policy at any time. Changes will be effective immediately upon posting on our website.

#### **6. Contact Information**

For questions regarding this policy, please contact:

mKavs Global Tech

Email: [support@mkavs.com](mailto:support@mkavs.com)

A handwritten signature in black ink, appearing to read 'K. Smith', with a long horizontal line extending to the right.

Founder and CEO

A handwritten signature in black ink, appearing to read 'V. V. B.', with a long horizontal line extending to the right.

Co Founder and CTO