

# Mary Ann Koller

<https://www.linkedin.com/in/mary-ann-k>

<https://github.com/ma-kol>

## SUMMARY

Military veteran with 9 years of leadership experience in the Army National Guard and a strong background in IT troubleshooting and problem solving. Skilled in software deployment and device management using tools such as SCCM and Jamf, with a track record of improving efficiency and security. Seeking to transition into a junior software developer role, where I can apply my technical expertise, problem solving skills, and eagerness to learn to build reliable and effective solutions.

## LANGUAGES | FRAMEWORKS | TOOLS

JavaScript, HTML & CSS, Java | React | Visual Studio Code, IntelliJ

## EXPERIENCE

**Boxing Mindset** — LaunchCode Unit 1 Final Project — <https://boxingmindset.netlify.app/>

- A “one-stop” where competitive amateur boxers can track their progress and train for upcoming amateur competitions as well as have coaches monitor each fighter’s progress
- Developed an interval timer feature used for keeping track of boxing/resting rounds
- Designed a weight management feature that compares target weight class with current weight class based on current weight and gender
- Built a class attendance feature to manage which classes will be attended or unattended
- Full Project Tech Stack: JavaScript, HTML, CSS, React

**IT Technician** — Trident Technical College

June 2024 - Present

- Delivered Tier 2 technical support as a Field Technician, resolving complex hardware and software issues and streamlining troubleshooting processes to improve efficiency
- Managed and deployed software packages, imaging, and updates to over 50+ college campus devices using SCCM as a Tier 3 technician, ensuring consistent application delivery across multiple departments
- Led IT projects including new computer lab setups and hardware refreshes, completing projects ahead of schedule and within budget constraints

**Military Officer** — Army National Guard

July 2016 - May 2025

- Led a platoon of 30+ soldiers, overseeing daily operations, training schedules, and mission readiness, achieving a 100% compliance rate on all operational standards
- Coordinated daily operations and administrative functions for a 120-soldier company, managing schedules, resources, and mission planning to ensure 100% readiness and compliance with all directives
- Managed battalion-level logistics as S-4, coordinating supply chain operations and resource allocation for 500+ personnel, ensuring timely delivery of critical equipment and reducing shortages

## EDUCATION

**LaunchCode**, Software Development, 2026

**Stanford University**, Certificate, Code in Place, 2025

**Trident Technical College**, Certificate, Internet Programming

**The Citadel**, Bachelor of Arts, Psychology