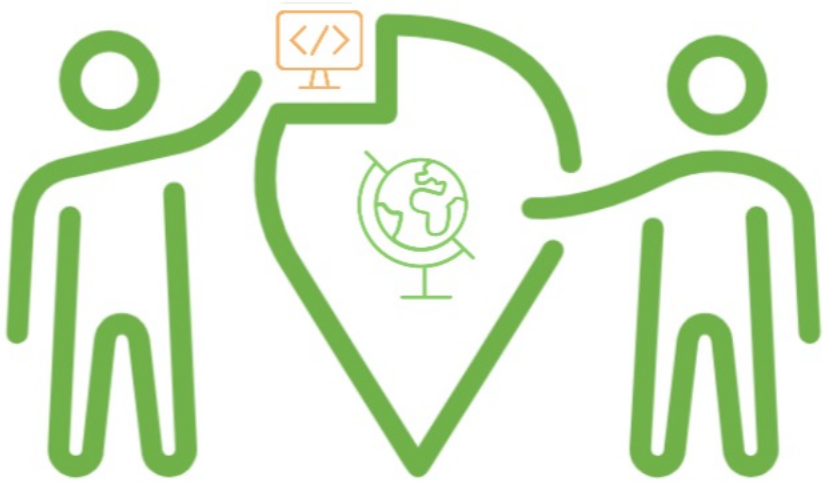
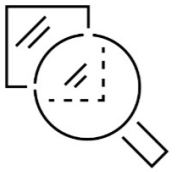
public – private collaboration on Open Source software

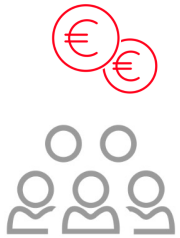


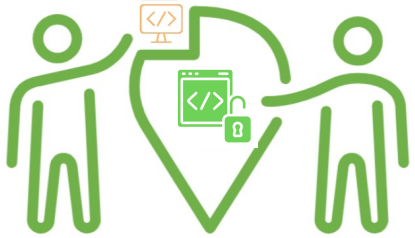
Dutch Association of Municipalities
Jacco Brouwer | *Initiatie en opschaling van Samen Organiseren op publieke software*

Open Source in the public sector, why?

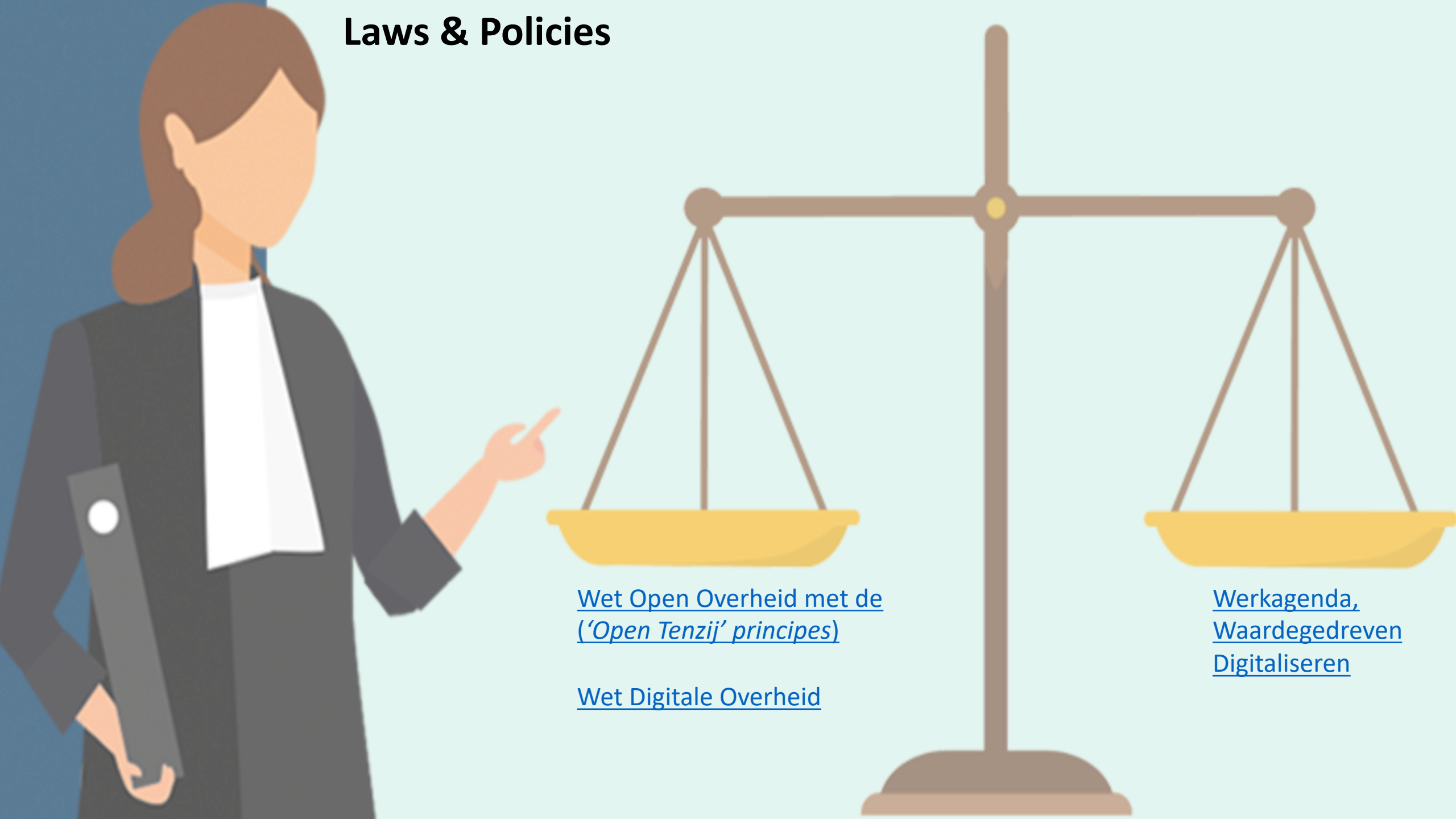


- Open Source for the public sector is a way to achieve more transparency and accountability
- Open Source leads to **better** and **efficient** public services
- As public sector we *(should)* **initiate** and **lead mission** driven public - private collaboration on Open Source
- Public money, public code!





Laws & Policies

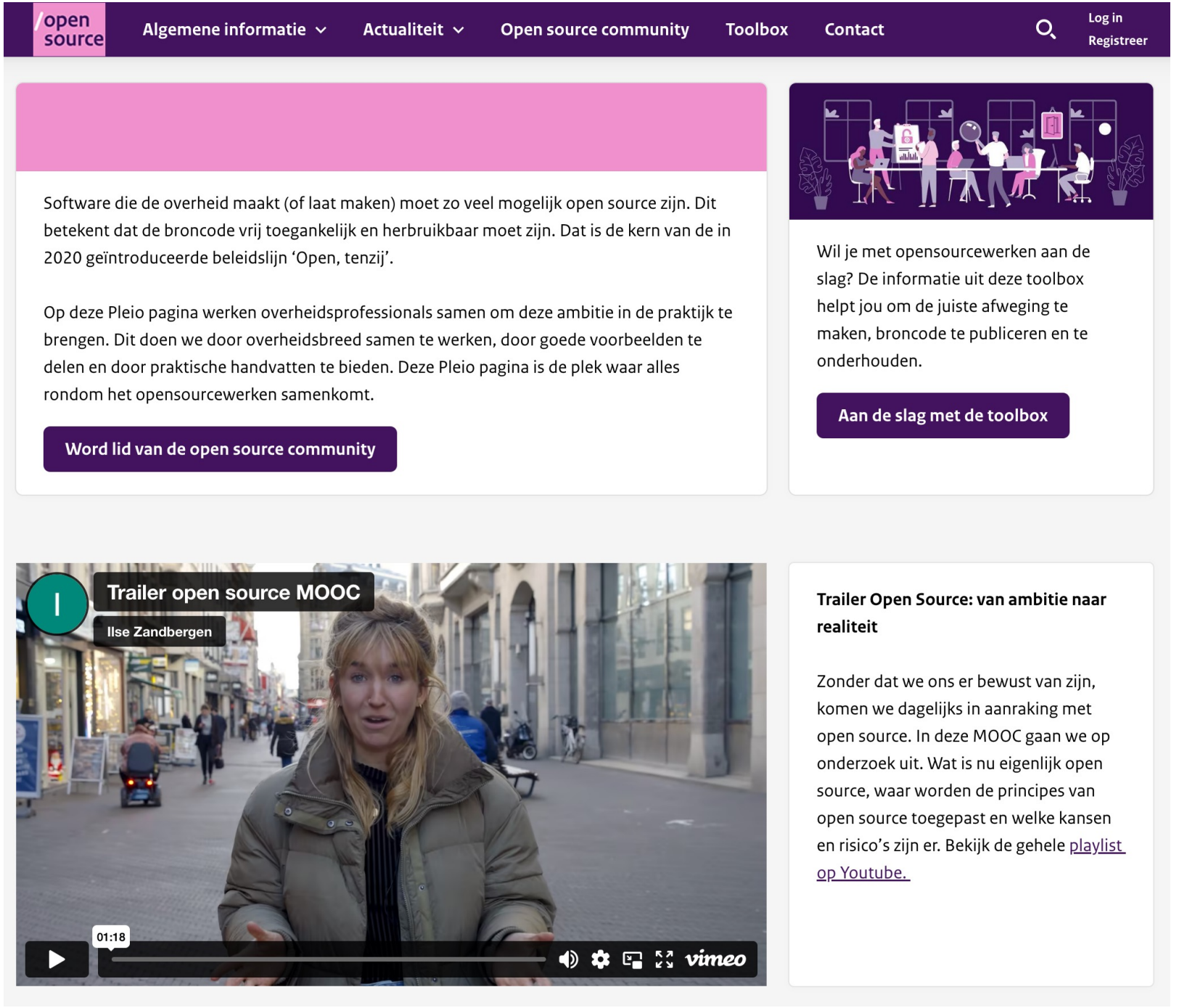


Wet Open Overheid met de (*'Open Tenzij' principes*)

Wet Digitale Overheid

Werkagenda, Waardegedreven Digitaliseren

A lively online community on Open Source for the entire Dutch public sector!



Law&policy vs. daily practice for local governments and municipalities

Law&policy

Municipalities as ‘early adaptors’

Signalen

open ZAAK

idcontact

Huishoudboekje

Gem

OpenStad.org

Het open source platform voor digitale participatie-projecten.

Registratie Vakantieverhuur

Leitmotiv for decission making within municipalities

How does it work?

What are the costs?

Is it compliant?

Who do I call for support?

Law&policy

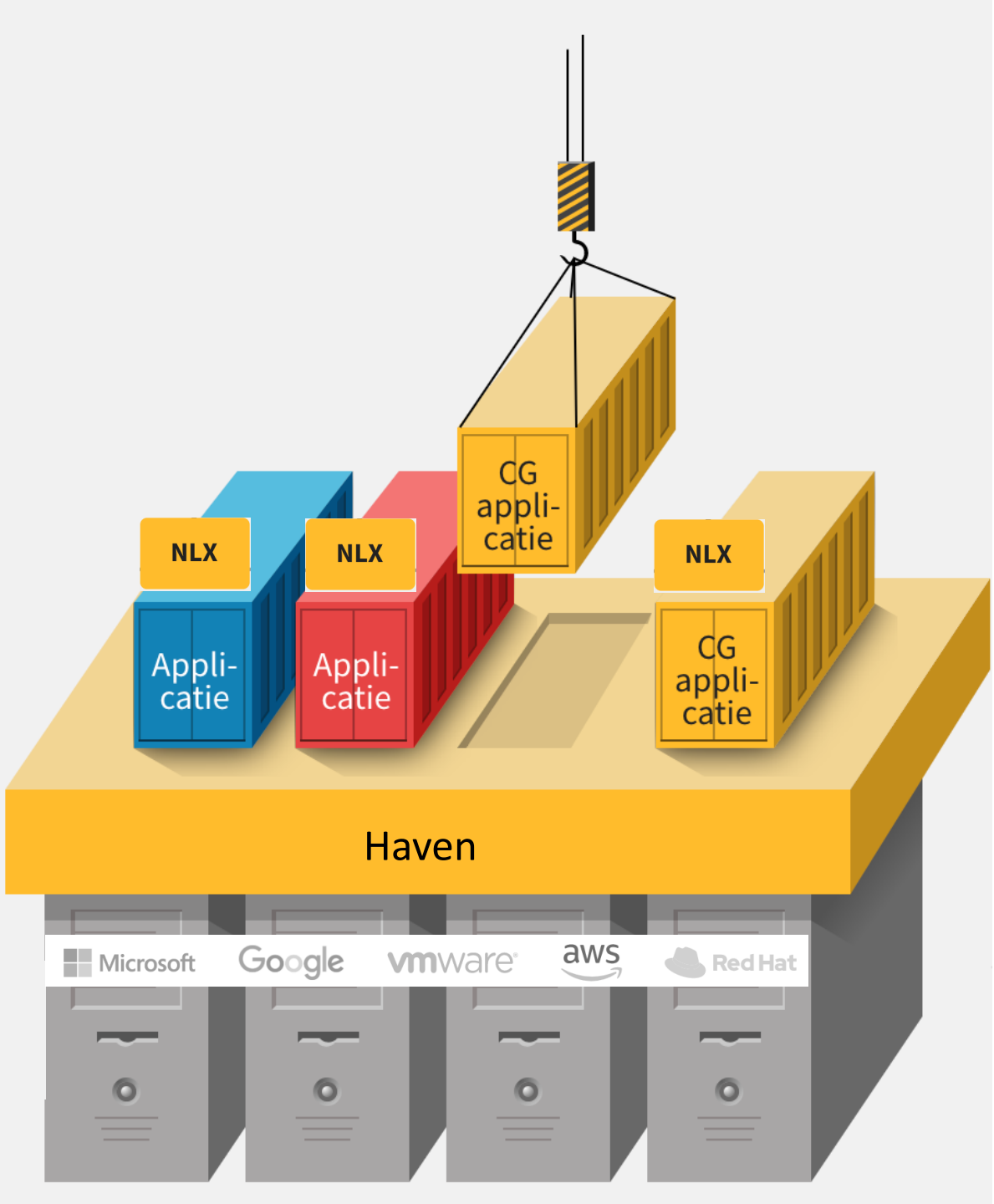
‘Samen Organiseren’

Common Ground

Common Ground

NLX

Haven



Signalen

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OpenStad.org

Het open source platform voor digitale participatie-projecten.

Signalen

Signalen is a public - private collaboration lead by Dutch municipalities with the mission of continuously improving public services and customer satisfaction on nuisance reports

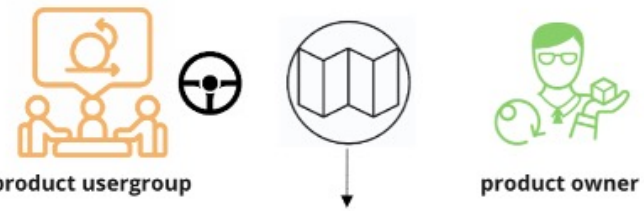
Together we serve more the **2 million** inhabitants and with **2000** civil servants we handle over **600.000** nuisance reports per year.

Gemeente Amsterdam
Gemeente Woensdrecht
Gemeente Zundert
's-Hertogenbosch
Alphen aan den Rijn
Gemeente Almere
Heerlen
Urk
Gemeente Groningen
Den Haag
Gemeente Utrecht
Gemeente Bergen op Zoom
Gemeente waadhoeke
VNG Realisatie
DiMPACT
Foundation for Public Code

The Dutch municipalities form an active community who are using **Signalen** and continuously working together to improve the **Signalen** Software

Public – private *governance* ecosystem

Product steering



product usergroup

product owner

Steeringcommittee for the collaboration

Signalen software

European Union Public License

Development

Sprints

Codebase management

Signalen development team

Supporting the collaboration

(OSPO Work in Progress)

Legal and administrative body

Resources

Community management

Marketing and Communication

Procurement

Collaboration with market parties

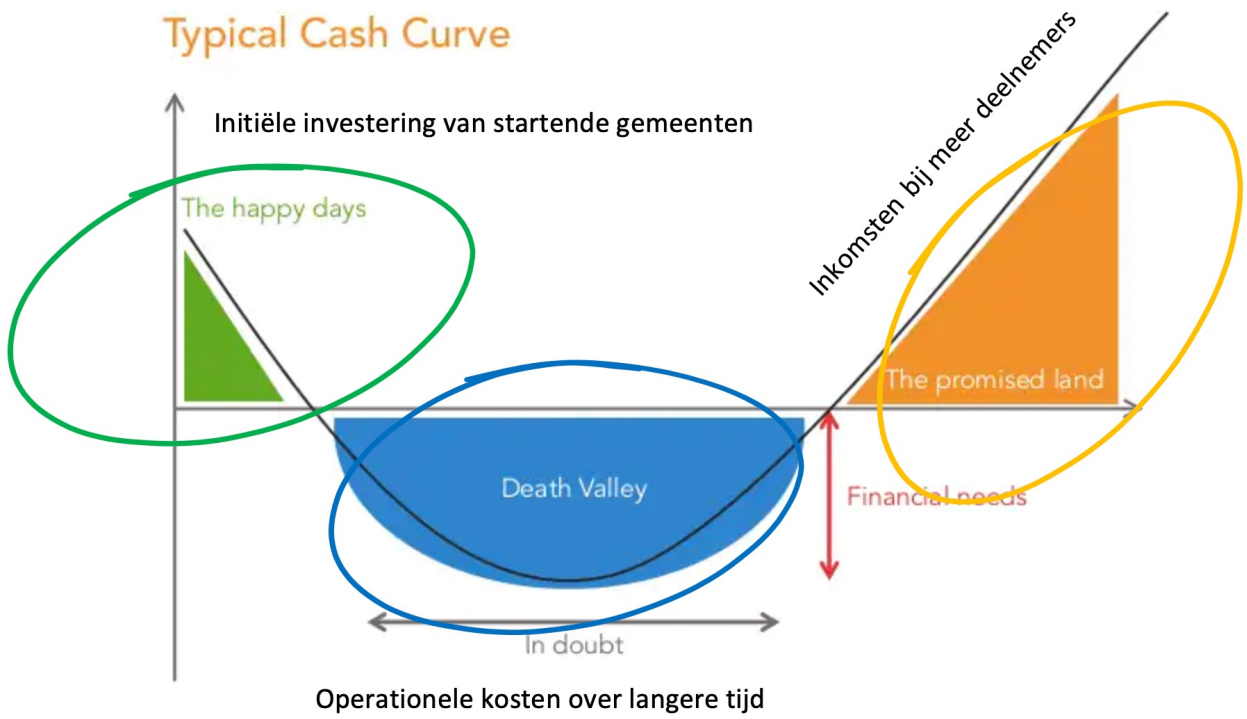
Consultancy and implementation services

Procurement of development

Hosting&support 'Signalen as a Service'

To wrap it up; Our learnings for sustainable collaboration on Open Source

- **Competent leadership** to lead mission driven innovation -and digital transformation in a entrepreneurial way of work.
- *Sustainable* **financial resources** for long term investment *(cost before benefit)*
- **Scaling is important** for lively and healthy communities *(local autonomy is both friend and enemy)*
- An **OSPO** for legal representation of public collaborations and supporting community
- A **mission driven** collaboration model with market parties *(profit for purpose)*



Upcoming program ‘Common Ground’

An opportunity to initiate ‘Public OPSO’
accommodating mission driven collaboration on Open Source

Q&A

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