

GLOBAL  
EDITION



# Business Statistics

*A First Course*

8E

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## Chapter 8

### Confidence Interval Estimation

# Objectives

## **In this chapter, you learn:**

- To construct and interpret confidence interval estimates for the mean and the proportion.
- To determine the sample size necessary to develop a confidence interval for the mean or proportion.

# Chapter Outline

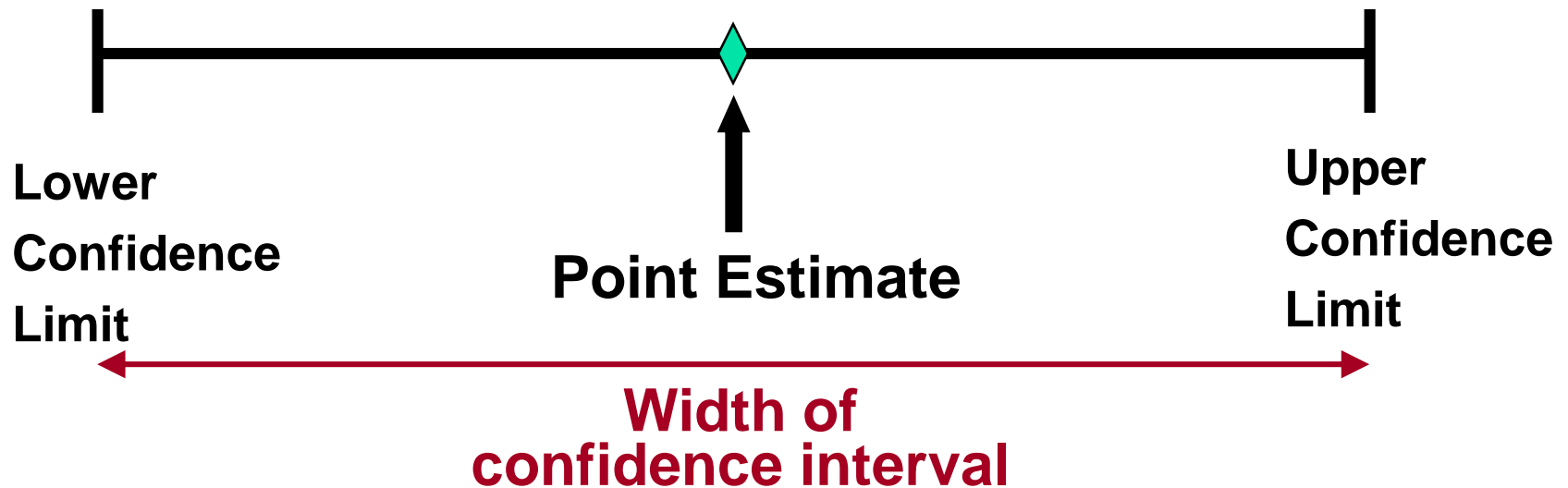
## Content of this chapter

- Confidence Intervals for the **Population Mean,  $\mu$** :
  - when Population Standard Deviation  $\sigma$  is **Known**.
  - when Population Standard Deviation  $\sigma$  is **Unknown**.
- Confidence Intervals for the **Population Proportion,  $\pi$** .
- Determining the **Required Sample Size**.

# Point and Interval Estimates

DCOVA

- A **point estimate** is a single number.
- A **confidence interval** provides additional information about the variability of the estimate.



# Point Estimates

DCOVA

We can estimate a Population Parameter ...		with a Sample Statistic (a Point Estimate)
Mean	$\mu$	$\bar{X}$
Proportion	$\pi$	$p$



# Confidence Intervals

DCOVAA

- How much uncertainty is associated with a point estimate of a population parameter?
- An **interval estimate** provides more information about a population characteristic than does a **point estimate**.
- Such interval estimates are called **confidence intervals**.

# Confidence Interval Estimate

DCOVAA

- An interval gives a **range** of values:
  - Takes into consideration variation in sample statistics from sample to sample.
  - Based on observations from 1 sample.
  - Gives information about closeness to unknown population parameters.
  - Stated in terms of level of confidence:
    - e.g. 95% confident, 99% confident.
    - Can never be 100% confident.

# Confidence Interval Example

DCOVA

## Cereal fill example

- Population has  $\mu = 368$  and  $\sigma = 15$ .
- If you take a sample of size  $n = 25$  you know:
  - $368 \pm 1.96 * 15 / \sqrt{25} = (362.12, 373.88)$  contains 95% of the sample means of sample size 25.
  - 95% of the intervals formed in this manner will contain  $\mu$ .
  - When you don't know  $\mu$ , you use  $\bar{X}$  to estimate  $\mu$ .
    - If  $\bar{X} = 362.3$  the interval is  $362.3 \pm 1.96 * 15 / \sqrt{25} = (356.42, 368.18)$ .
    - Since  $356.42 \leq 368 \leq 368.18$  the interval based on this sample makes a correct statement about  $\mu$ .

But what about the intervals from other possible samples of size 25?



# Confidence Interval Example

(continued)

DCOVA

Sample #	$\bar{X}$	Lower Limit	Upper Limit	Contain $\mu$ ?
1	362.30	356.42	368.18	Yes
2	369.50	363.62	375.38	Yes
3	360.00	354.12	365.88	No
4	362.12	356.24	368.00	Yes
5	373.88	368.00	379.76	Yes



# Confidence Interval Example

(continued)

DCOVA

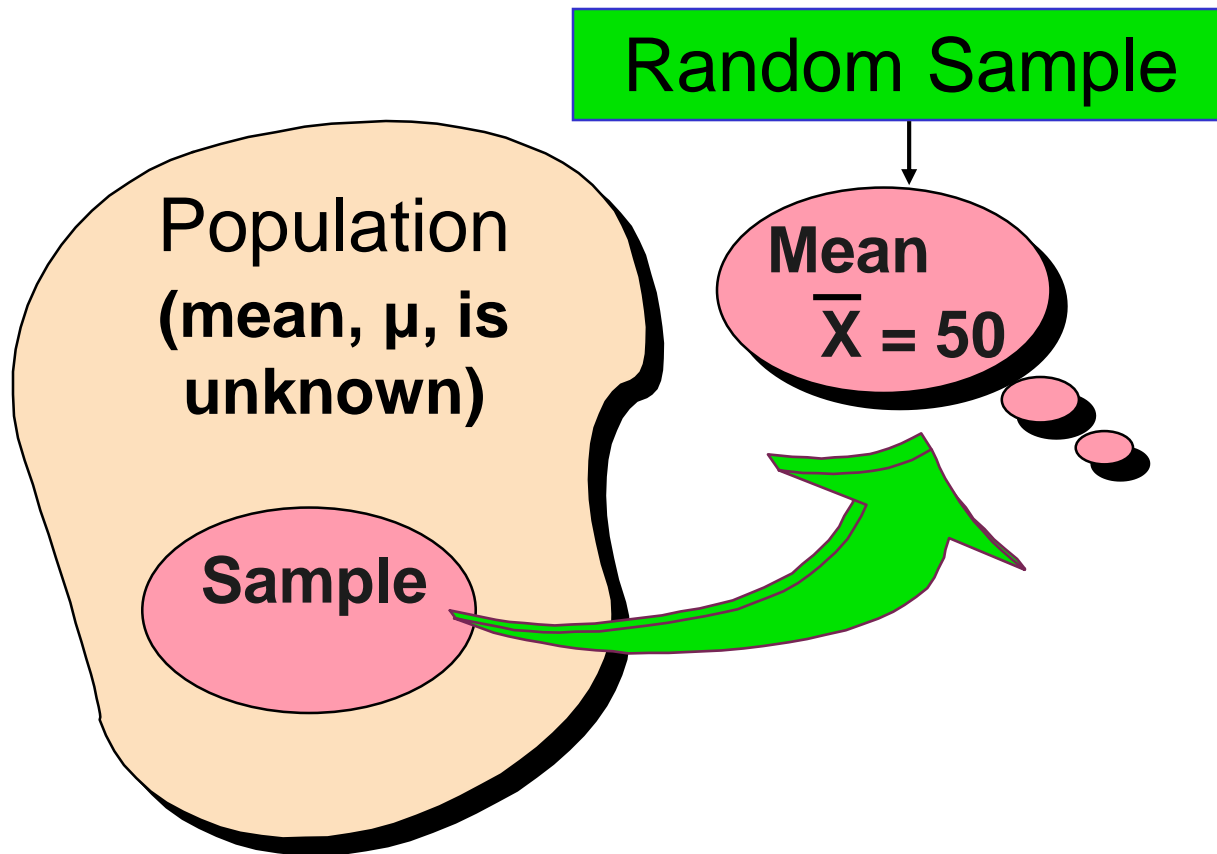
- In practice you only take one sample of size  $n$ .
- In practice you do not know  $\mu$  so you do not know if the interval actually contains  $\mu$ .
- However you do know that 95% of the intervals formed in this manner will contain  $\mu$ .
- Thus, based on the one sample you actually selected, you can be 95% confident your interval will contain  $\mu$  (this is a 95% **confidence interval**).

Note: 95% confidence is based on the fact that we used  $Z = 1.96$ .



# Estimation Process

DCOVAA



**We can be 95% confident that  $\mu$  is between 40 & 60.**

# General Formula

DCOVA

- The general formula for all confidence intervals is:

$$\text{Point Estimate} \pm (\text{Critical Value})(\text{Standard Error})$$

Where:

- **Point Estimate** is the sample statistic estimating the population parameter of interest.
- **Critical Value** is a table value based on the sampling distribution of the point estimate and the desired confidence level.
- **Standard Error** is the standard deviation of the point estimate.

# Confidence Level

DCOVAA

- Confidence the interval will contain the unknown population parameter.
- A percentage (less than 100%).

# Confidence Level, $(1-\alpha)$

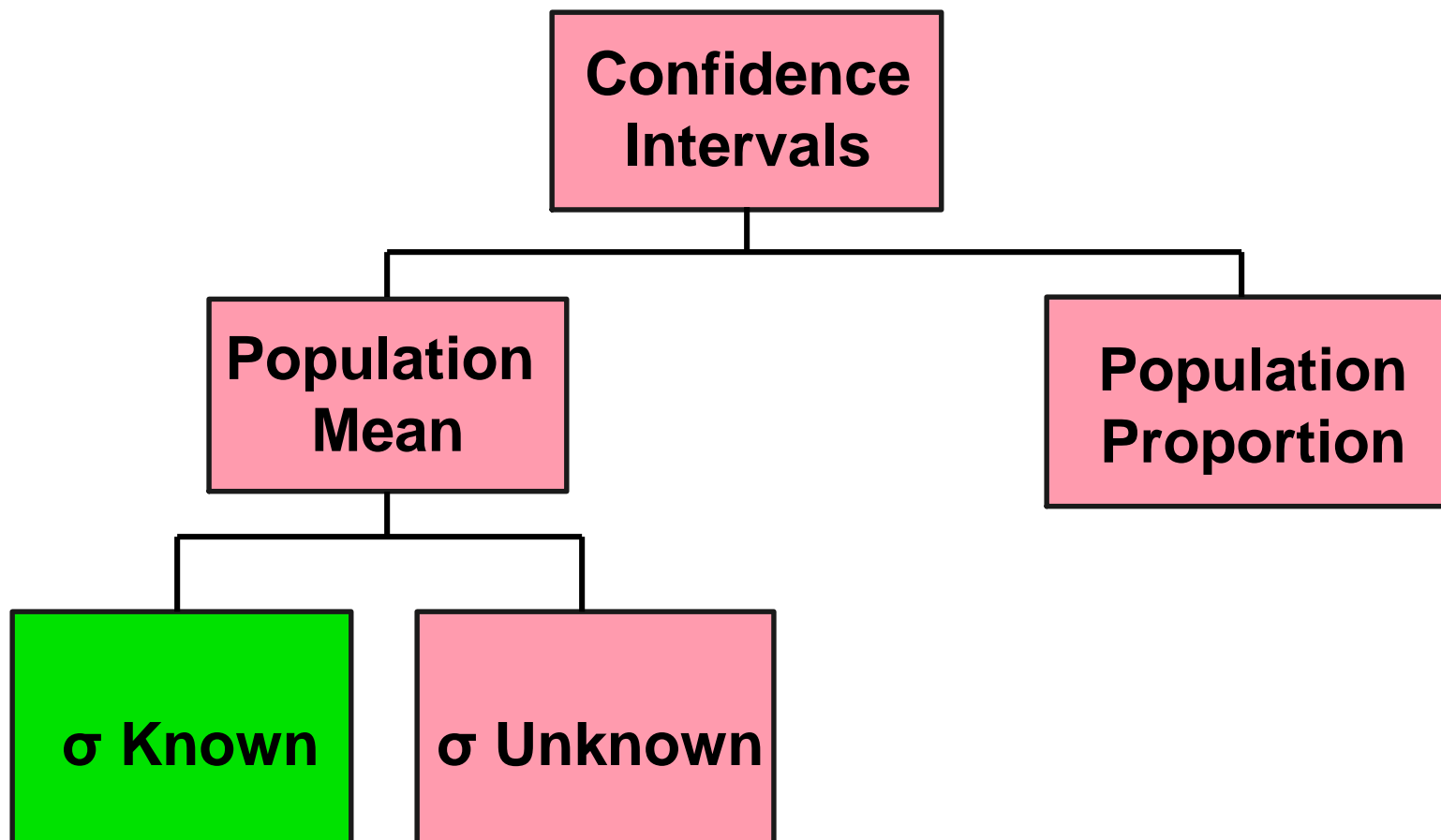
(continued)

DCOVA

- Suppose confidence level = 95%.
- Also written  $(1 - \alpha) = 0.95$ , (so  $\alpha = 0.05$ ).
- A relative frequency interpretation:
  - 95% of all the confidence intervals that can be constructed will contain the unknown true parameter.
- A specific interval either will contain or will not contain the true parameter:
  - No probability involved in a specific interval.

# Confidence Intervals

DCOVA



# Confidence Interval for $\mu$ ( $\sigma$ Known)

DCOVAA

- Assumptions:
  - Population standard deviation  $\sigma$  is known.
  - Population is normally distributed.
  - If population is not normal, use large sample ( $n > 30$ ).
- Confidence interval estimate:

$$\bar{X} \pm Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$

where  $\bar{X}$  is the point estimate

$Z_{\alpha/2}$  is the normal distribution critical value for a probability of  $\alpha/2$  in each tail

$\sigma/\sqrt{n}$  is the standard error



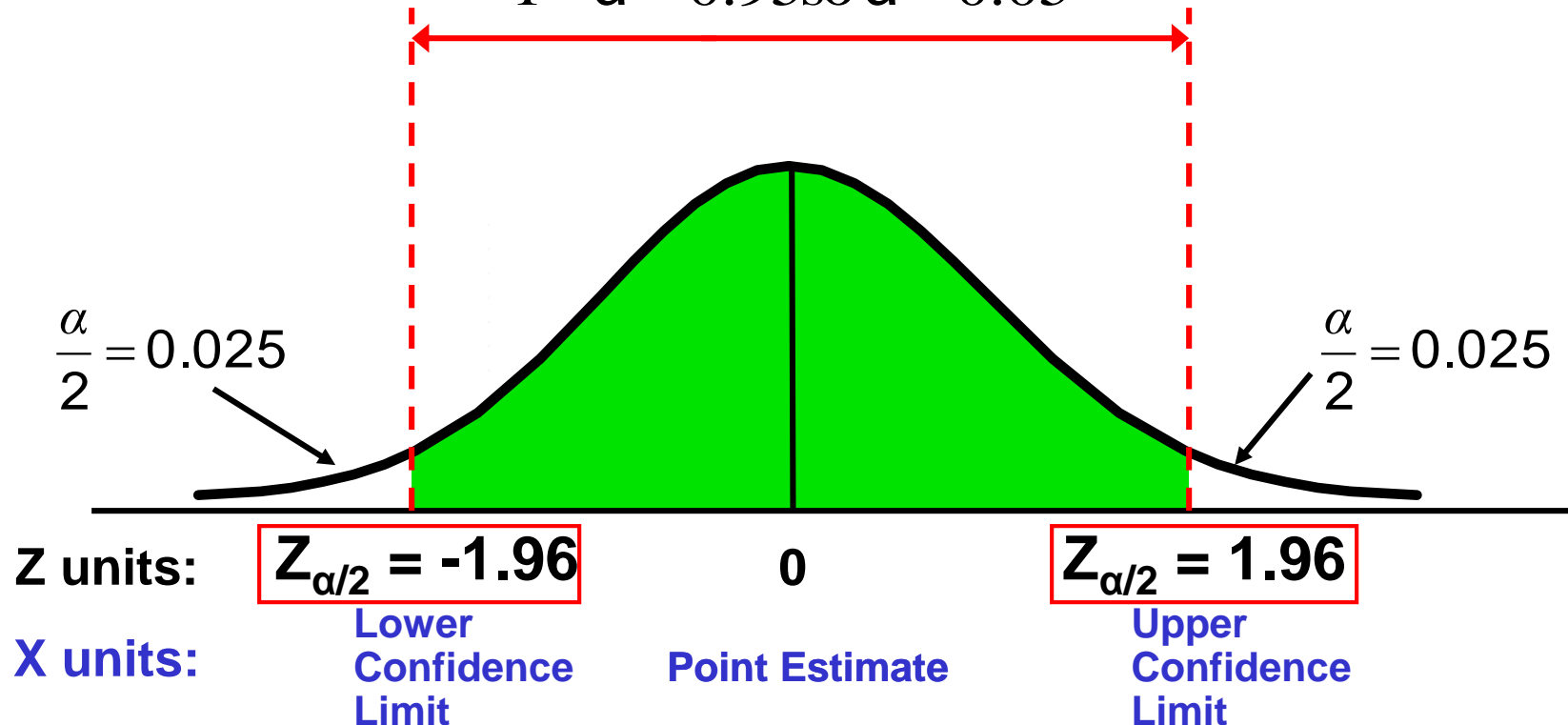
# Finding the Critical Value, $Z_{\alpha/2}$

DCOVA

$$Z_{\alpha/2} = \pm 1.96$$

- Consider a 95% confidence interval:

$$1 - \alpha = 0.95 \text{ so } \alpha = 0.05$$



# Common Levels of Confidence

DCOVAA

- Commonly used confidence levels are 90%, 95%, and 99%.

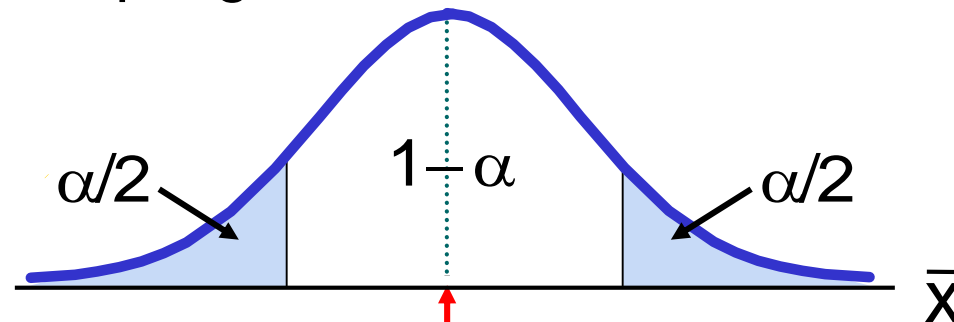
<i><b>Confidence Level</b></i>	<i><b>Confidence Coefficient, <math>1 - \alpha</math></b></i>	<i><b><math>Z_{\alpha/2}</math> value</b></i>
80%	0.80	1.28
90%	0.90	1.645
95%	0.95	1.96
98%	0.98	2.33
99%	0.99	2.58
99.8%	0.998	3.08
99.9%	0.999	3.27



# Intervals and Level of Confidence

DCOVAA

Sampling Distribution of the Mean

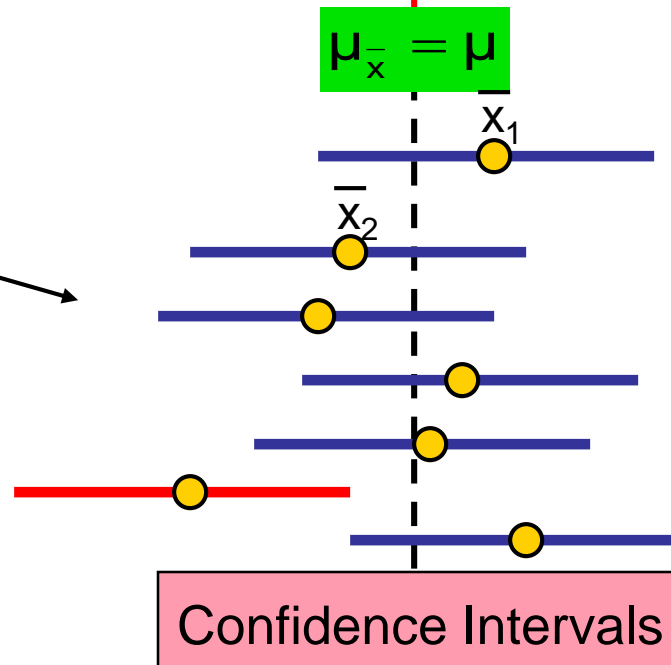


Intervals  
extend from

$$\bar{X} - Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$

to

$$\bar{X} + Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$



Confidence Intervals

$(1 - \alpha)$  100%  
of intervals  
constructed  
contain  $\mu$ ;  
 $(\alpha)$  100% do  
not.

# Example

DCOVAA

- A sample of 11 circuits from a large normal population has a mean resistance of 2.20 ohms. We know from past testing that the population standard deviation is 0.35 ohms.
- Determine a 95% confidence interval for the true mean resistance of the population.

# Example

DCOVA

(continued)

- A sample of 11 circuits from a large normal population has a mean resistance of 2.20 ohms. We know from past testing that the population standard deviation is 0.35 ohms.

- **Solution:**

$$\begin{aligned}\bar{X} \pm Z_{\alpha/2} \frac{\sigma}{\sqrt{n}} \\&= 2.20 \pm 1.96(0.35/\sqrt{11}) \\&= 2.20 \pm 0.2068\end{aligned}$$

$$1.9932 \leq \mu \leq 2.4068$$

# Interpretation

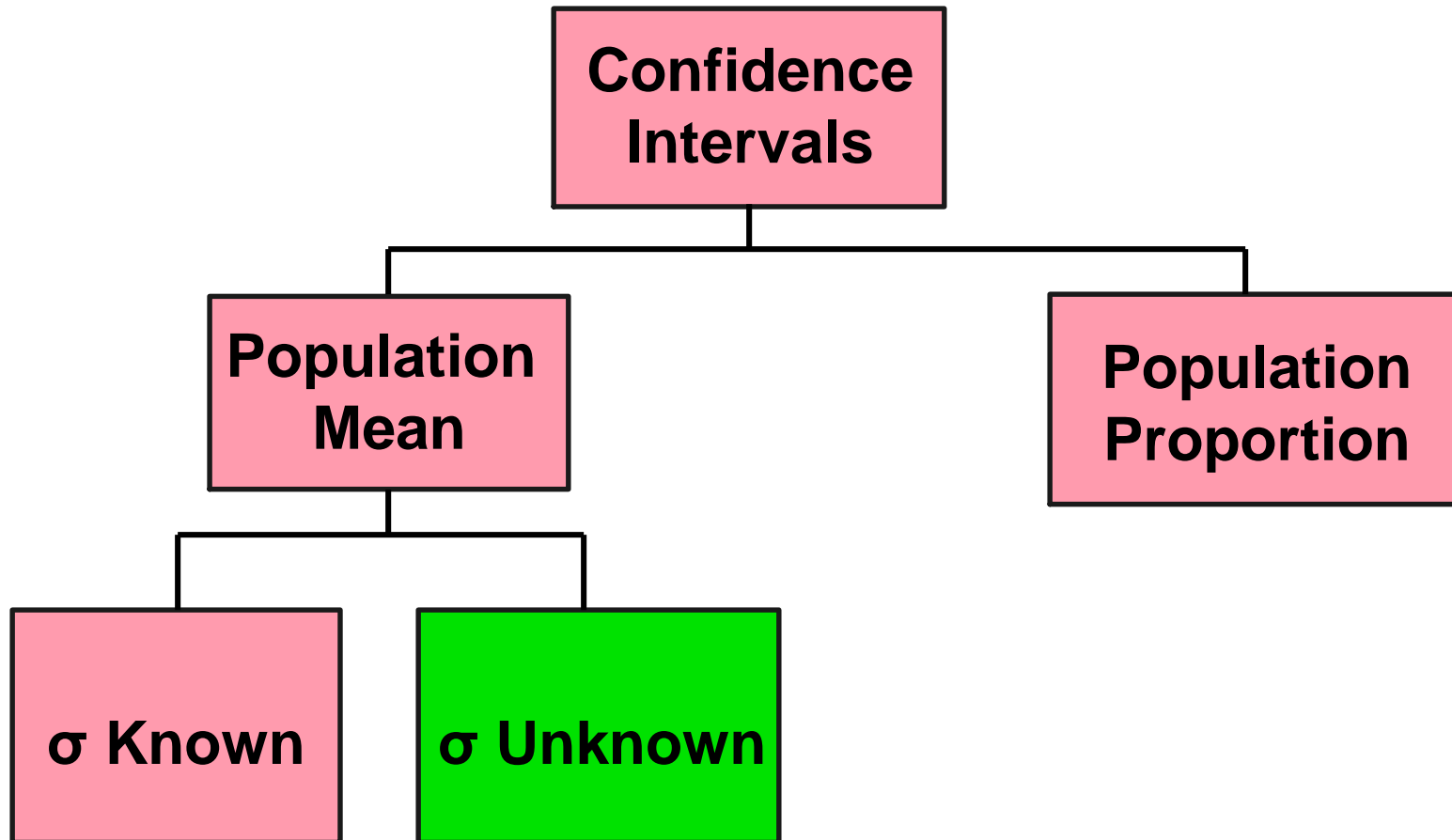
DCOVAA

- We are 95% confident that the true mean resistance is between 1.9932 and 2.4068 ohms.
- Although the true mean may or may not be in this interval, 95% of intervals formed in this manner will contain the true mean.



# Confidence Intervals

DCOVAA



# Do You Ever Truly Know $\sigma$ ?

- Probably not!
- In virtually all real world business situations,  $\sigma$  is not known.
- If there is a situation where  $\sigma$  is known then  $\mu$  is also known (since to calculate  $\sigma$  you need to know  $\mu$ .)
- If you truly know  $\mu$  there would be no need to gather a sample to estimate it.



# Confidence Interval for $\mu$ ( $\sigma$ Unknown)

DCOVAA

- If the population standard deviation  $\sigma$  is unknown, we can **substitute the sample standard deviation,  $S$ .**
- This introduces extra uncertainty, since  $S$  is variable from sample to sample.
- So we **use the  $t$  distribution** instead of the normal distribution.

# Confidence Interval for $\mu$ ( $\sigma$ Unknown)

(continued)

DCOVAA

- Assumptions:
  - Population standard deviation is unknown.
  - Population is normally distributed.
- Use Student's t Distribution.
- Confidence Interval Estimate:

(where  $t_{\alpha/2}$  is the critical value of the t distribution with  $n - 1$  degrees of freedom and an area of  $\alpha/2$  in each tail.)

$$\bar{X} \pm t_{\alpha/2} \frac{S}{\sqrt{n}}$$

# Student's t Distribution

DCOVAA

- The t is a family of distributions.
- The  $t_{\alpha/2}$  value depends on **degrees of freedom (d.f.)**.
  - Number of observations that are free to vary after sample mean has been calculated.

$$\text{d.f.} = n - 1$$



# Degrees of Freedom (df)

DCOVAA

**Idea:** Number of observations that are free to vary after sample mean has been calculated.

**Example:** Suppose the mean of 3 numbers is 8.0.

Let  $X_1 = 7$   
Let  $X_2 = 8$   
What is  $X_3$ ?



If the mean of these three values is 8.0,  
then  $X_3$  **must be 9**  
(i.e.,  $X_3$  is not free to vary)

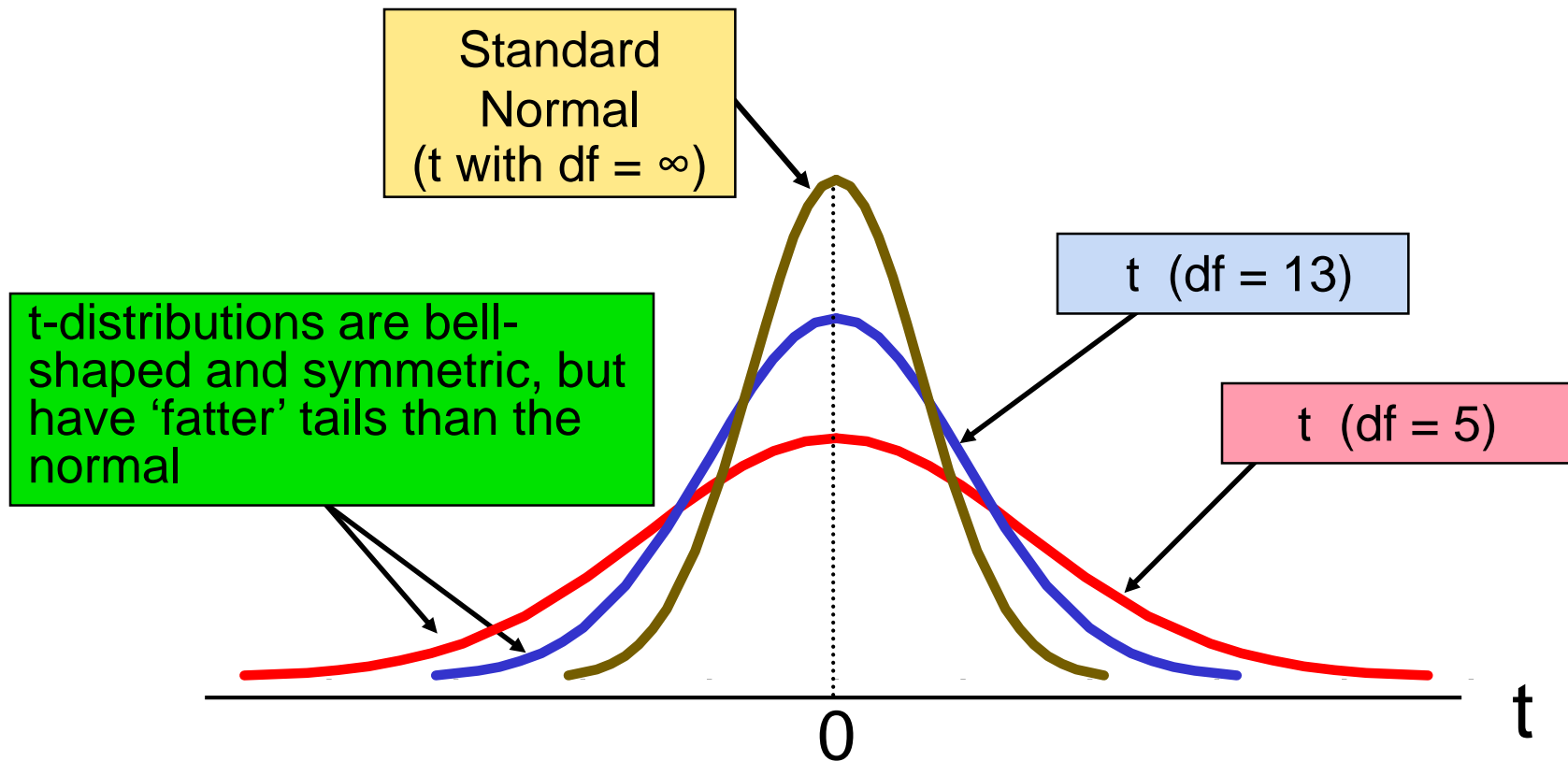
Here,  $n = 3$ , so degrees of freedom  $= n - 1 = 3 - 1 = 2$ .

(2 values can be any numbers, but the third is not free to vary for a given mean.)

# Student's t Distribution

DCOVAA

Note:  $t \rightarrow Z$  as  $n$  increases



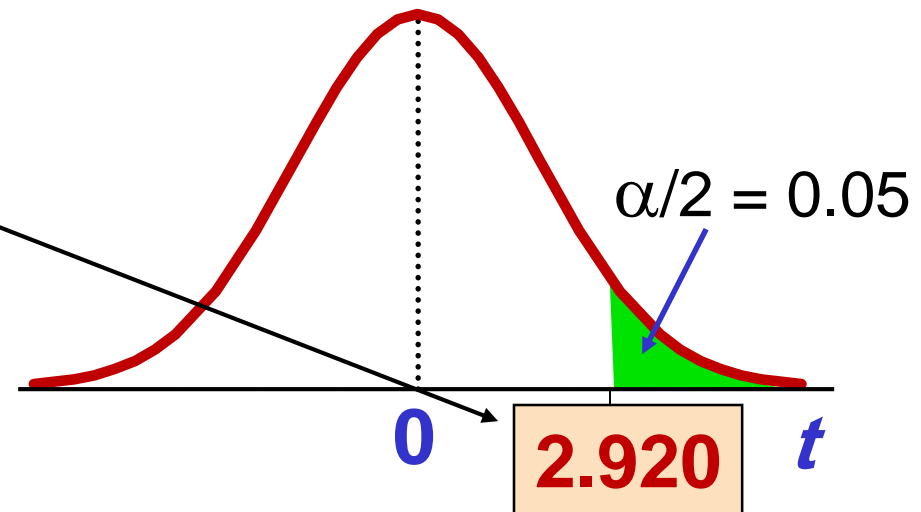
# Student's t Table

DCOVA

Upper Tail Area			
df	.10	.05	.025
1	3.078	6.314	12.706
2	1.886	<b>2.920</b>	4.303
3	1.638	2.353	3.182

Let:  $n = 3$   
 $df = n - 1 = 2$   
 $\alpha = 0.10$   
 $\alpha/2 = 0.05$

The body of the table contains t values, not probabilities



# Selected t distribution values

DCOVA

With comparison to the Z value

<b>Confidence Level</b>	<b>t (10 d.f.)</b>	<b>t (20 d.f.)</b>	<b>t (30 d.f.)</b>	<b>Z (<math>\infty</math> d.f.)</b>
0.80	1.372	1.325	1.310	1.28
0.90	1.812	1.725	1.697	1.645
0.95	2.228	2.086	2.042	1.96
0.99	3.169	2.845	2.750	2.58

Note:  $t \rightarrow Z$  as  $n$  increases



# Example of t distribution confidence interval

DCOVA

A random sample of size  $n = 100$  of travel times has a mean and standard deviation of  $\bar{X} = 110.27$  and  $S = 28.95$ . Form a 95% confidence interval for  $\mu$ .

■ d.f. =  $n - 1 = 99$ , so  $t_{\alpha/2} = t_{0.025} = 1.9842$

The confidence interval is

$$\bar{X} \pm t_{\alpha/2} \frac{S}{\sqrt{n}} = 110.27 \pm (1.9842) \frac{28.95}{\sqrt{100}}$$

$$104.53 \leq \mu \leq 116.01$$



# Example of Excel, Minitab, & JMP Confidence Interval Output For Travel Time Sample

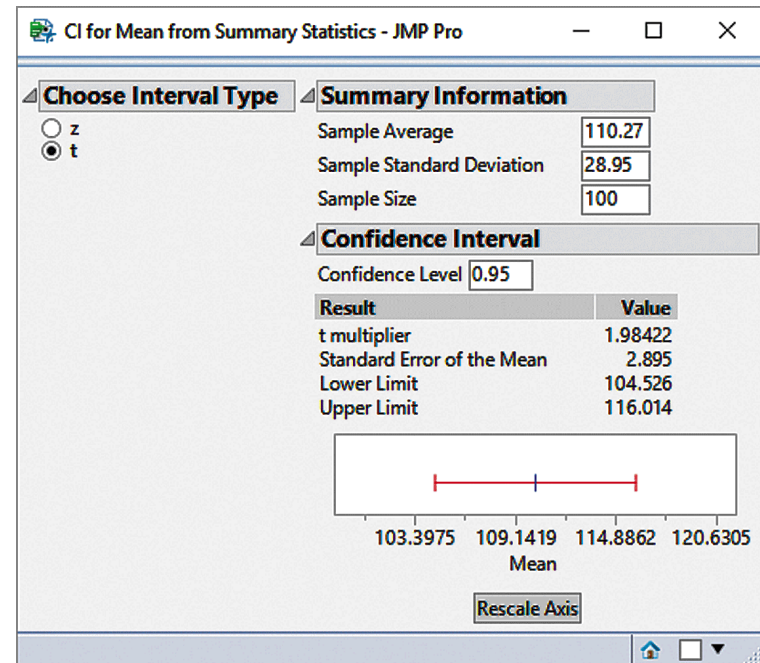
DCOVA

	A	B
1	<b>Confidence Interval Estimate for the Mean</b>	
2		
3	<b>Data</b>	
4	Sample Standard Deviation	28.95
5	Sample Mean	110.27
6	Sample Size	100
7	Confidence Level	95%
8		
9	<b>Intermediate Calculations</b>	
10	Standard Error of the Mean	2.895
11	Degrees of Freedom	99
12	t Value	1.9842
13	Interval Half Width	5.7443
14		
15	<b>Confidence Interval</b>	
16	Interval Lower Limit	104.53
17	Interval Upper Limit	116.01

## One-Sample T Descriptive Statistics

N	Mean	StDev	SE Mean	95% CI for $\mu$
100	110.27	28.95	2.90	(104.53, 116.01)

$\mu$ : mean of Sample



# Example of t distribution confidence interval

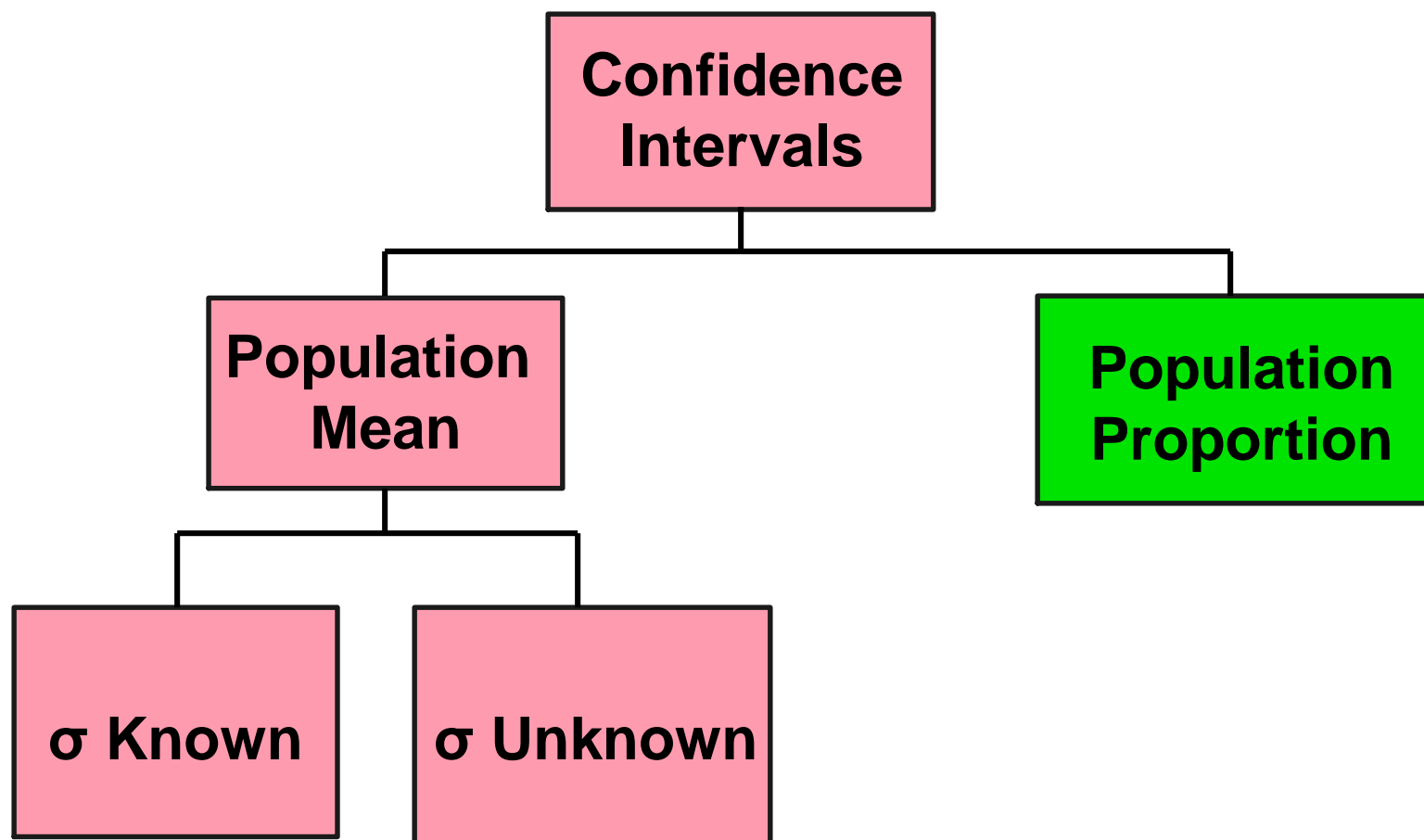
(continued)

DCOVAA

- Interpreting this interval requires the assumption that the population you are sampling from is approximately a normal distribution (especially since  $n$  is only 25).
- This condition can be checked by creating a:
  - Normal probability plot or
  - Boxplot.

# Confidence Intervals

DCOVA



# Confidence Intervals for the Population Proportion, $\pi$

DCOVAA

- An interval estimate for the population proportion (  $\pi$  ) can be calculated by adding an allowance for uncertainty to the sample proportion (p).

# Confidence Intervals for the Population Proportion, $\pi$

(continued)

- Recall that the distribution of the sample proportion is approximately normal if the sample size is large, with standard deviation: DCOVA

$$\sigma_p = \sqrt{\frac{\pi(1-\pi)}{n}}$$

- We will estimate this with sample data:

$$\sqrt{\frac{p(1-p)}{n}}$$

# Confidence Interval Endpoints

DCOVA

- Upper and lower confidence limits for the population proportion are calculated with the formula:

$$p \pm Z_{\alpha/2} \sqrt{\frac{p(1-p)}{n}}$$

- where
  - $Z_{\alpha/2}$  is the standard normal value for the level of confidence desired
  - $p$  is the sample proportion
  - $n$  is the sample size.
- Note: must have  $np > 5$  and  $n(1-p) > 5$ .

# Example

DCOVAA

- A random sample of 100 people shows that 25 are left-handed.
- Form a 95% confidence interval for the population proportion of left-handers.

# Example

DCOVA

(continued)

- A random sample of 100 people shows that 25 are left-handed. Form a 95% confidence interval for the population proportion of left-handers.

$$\begin{aligned}p \pm Z_{\alpha/2} \sqrt{p(1-p)/n} \\&= 25/100 \pm 1.96 \sqrt{0.25(0.75)/100} \\&= 0.25 \pm 1.96(0.0433) \\&= 0.1651 \leq \pi \leq 0.3349\end{aligned}$$



# Interpretation

DCOVAA

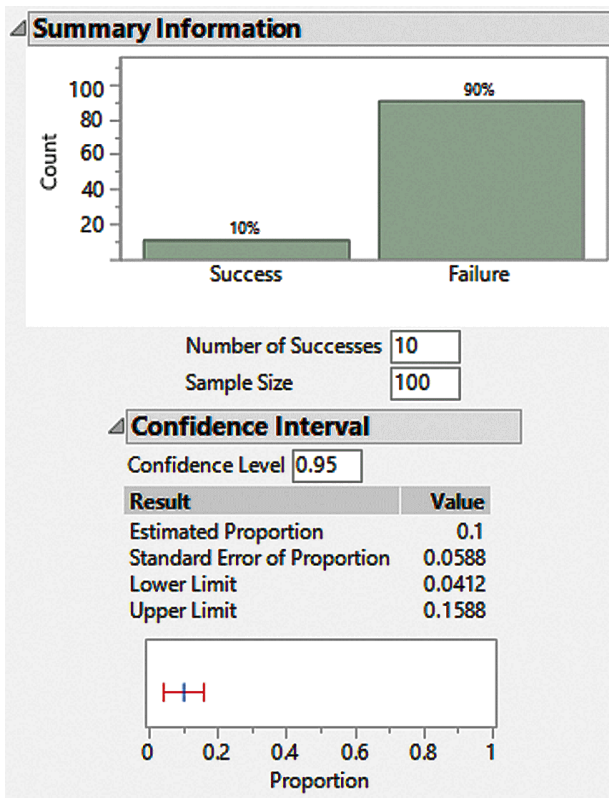
- We are 95% confident that the population percentage of left-handers is between 16.51% and 33.49%.
- Although the interval from 0.1651 to 0.3349 may or may not contain the population proportion, 95% of intervals formed from samples of size 100 in this manner will contain the population proportion.

# Example of Excel, JMP, & Minitab

## Confidence Interval for $\pi$

DCOVA

	A	B
1	<b>Proportion of In-Error Sales Invoices</b>	
2		
3	<b>Data</b>	
4	Sample Size	100
5	Number of Successes	10
6	Confidence Level	95%
7		
8	<b>Intermediate Calculations</b>	
9	Sample Proportion	0.1
10	Z Value	-1.9600
11	Standard Error of the Proportion	0.03
12	Interval Half Width	0.0588
13		
14	<b>Confidence Interval</b>	
15	Interval Lower Limit	0.0412
16	Interval Upper Limit	0.1588



### Test and CI for One Proportion

#### Method

p: event proportion

Normal approximation method is used for this analysis.

#### Descriptive Statistics

N	Event	Sample p	95% CI for p
100	10	0.100000	(0.041201, 0.158799)

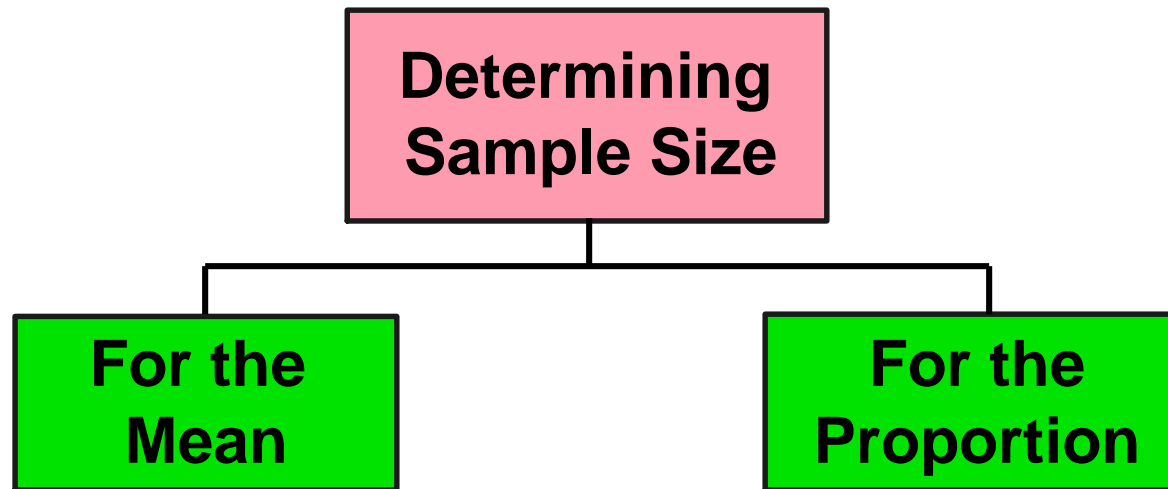
#### Test

Null hypothesis  $H_0: p = 0.5$

Alternative hypothesis  $H_1: p \neq 0.5$

# Determining Sample Size

DCOVA



# Sampling Error

DCOVA

- The required sample size can be found to reach a desired **margin of error (e)** with a specified level of confidence  $(1 - \alpha)$ .
- The margin of error is also called **sampling error**:
  - the amount of imprecision in the estimate of the population parameter.
  - the amount added and subtracted to the point estimate to form the confidence interval.

# Determining Sample Size

DCOVA

**Determining  
Sample Size**

**For the  
Mean**

Sampling error  
(margin of error)

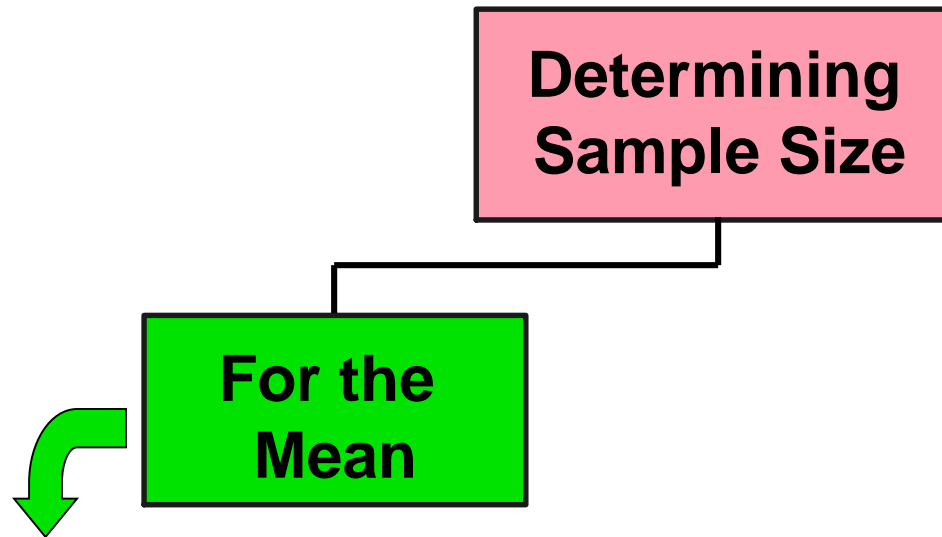
$$\bar{X} \pm Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$

$$e = Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$

# Determining Sample Size

(continued)

DCOVA



$$e = Z_{\alpha/2} \frac{\sigma}{\sqrt{n}}$$

Now solve  
for n to get

$$n = \frac{Z_{\alpha/2}^2 \sigma^2}{e^2}$$

# Determining Sample Size

(continued)

DCOVA

- To determine the required sample size for the mean, you must know:
  - The desired level of confidence  $(1 - \alpha)$ , which determines the critical value,  $Z_{\alpha/2}$ .
  - The acceptable sampling error,  $e$ .
  - The standard deviation,  $\sigma$ .



# Required Sample Size Example

DCOVA

The population of download times for a particular video file has a standard deviation of  $\sigma = 25$  seconds. If a random sample is taken, what sample size is needed to estimate  $\mu$  within  $\pm 5$  seconds with 95% confidence?

$$n = \frac{Z^2 \sigma^2}{e^2} = \frac{(1.96)^2 (25)^2}{5^2} = 96.04$$

So the required sample size is  **$n = 97$**

(Always round up)



# Example Using Excel & Minitab For Calculating Sample Size For The Mean Video Download Time

DCOVA

	A	B
1	For the Mean Sales Invoice Amount	
2		
3	Data	
4	Population Standard Deviation	25
5	Sampling Error	5
6	Confidence Level	95%
7		
8	Intermediate Calculations	
9	Z Value	-1.9600
10	Calculated Sample Size	96.0365
11		
12	Result	
13	Sample Size Needed	97

## Sample Size for Estimation Method

Parameter	Mean
Distribution	Normal
Standard deviation	25 (population value)
Confidence level	95%
Confidence interval	Two-sided

## Results

Margin of Error	Sample Size
5	97

# If $\sigma$ is unknown

DCOVA

- If unknown,  $\sigma$  can be estimated when using the required sample size formula.
  - Use a value for  $\sigma$  that is expected to be at least as large as the true  $\sigma$ .
  - Select a pilot sample and estimate  $\sigma$  with the sample standard deviation,  $S$ .

# Determining Sample Size

(continued)

DCOVA

**Determining  
Sample Size**

**For the  
Proportion**

$$e = Z \sqrt{\frac{\pi(1-\pi)}{n}}$$

Now solve  
for n to get

$$n = \frac{Z_{\alpha/2}^2 \pi (1-\pi)}{e^2}$$

# Determining Sample Size

(continued)

DCOVA

- To determine the required sample size for the proportion, you must know:
  - The desired level of confidence ( $1 - \alpha$ ), which determines the critical value,  $Z_{\alpha/2}$ .
  - The acceptable sampling error,  $e$ .
  - The true proportion of events of interest,  $\pi$ .
    - $\pi$  can be estimated with a pilot sample if necessary (or conservatively use 0.5 as an estimate of  $\pi$ .)

# Required Sample Size Example

DCOVA

How large a sample would be necessary to estimate the true proportion of sales invoices containing errors in a large population **within  $\pm 7\%$ , with 95% confidence?**

(Assume a pilot sample yields  $p = 0.15$ .)

# Required Sample Size Example

(continued)

**Solution:**

DCOVA

For 95% confidence, use  $Z_{\alpha/2} = 1.96$

$e = 0.07$

$p = 0.15$ , so use this to estimate  $\pi$ .

$$n = \frac{Z_{\alpha/2}^2 \pi (1 - \pi)}{e^2} = \frac{(1.96)^2 (0.15)(1 - 0.15)}{(0.03)^2} = 99.96$$

So use  $n = 100$



# Example Excel & Minitab Output For Calculating Sample Size For A Proportion

DCOVA

**Excel Uses A Normal Approximation To Find n**

	A	B
1	<b>For the Proportion of In-Error Sales Invoices</b>	
2		
3	<b>Data</b>	
4	<b>Estimate of True Proportion</b>	<b>0.15</b>
5	<b>Sampling Error</b>	<b>0.07</b>
6	<b>Confidence Level</b>	<b>95%</b>
7		
8	<b>Intermediate Calculations</b>	
9	<b>Z Value</b>	<b>-1.9600</b>
10	<b>Calculated Sample Size</b>	<b>99.9563</b>
11		
12	<b>Result</b>	
13	<b>Sample Size Needed</b>	<b>100</b>

**Minitab Uses The Binomial Distribution To Find n**

## Sample Size for Estimation Method

Parameter	Proportion
Distribution	Binomial
Proportion	0.15
Confidence level	95%
Confidence interval	Two-sided

## Results

Margin of Error	Sample Size
0.07	141

# Ethical Issues

- A confidence interval estimate (reflecting sampling error) should always be included when reporting a point estimate.
- The level of confidence should always be reported.
- The sample size should be reported.
- An interpretation of the confidence interval estimate should also be provided.



# Chapter Summary

## In this chapter we discussed:

- The construction and interpretation of confidence interval estimates for the mean and the proportion.
- The determination of the sample size necessary to develop a confidence interval for the mean and the proportion.