

Mark Angelo
Atienza



WEB
DEVELOPER

ABOUT ME

Dedicated Virtual Assistant with a year of experience as a call center agent handling both inbound and outbound calls. A freelance software developer specialized in back-end development and competent enough in front-end development using new technologies. .

EDUCATION

ACTS COMPUTER COLLEGE

Associate in Computer Science

TESDA

Basic Computer Literacy and Computer
Hardware NCII Certificate Holder

ACHIEVEMENTS

**COMPUTER SCIENCE AND IT CHALLENGE
(COMPIT) 2015**

**ACADEMIC DAY (ACAD) 2016
PROGRAMMING CONTEST**

**NATIONAL CERTIFICATE II IN COMPUTER
HARDWARE SERVICING**

CONTACT

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Sto Tomas, Batangas

[Linkedin](#)

[Github](#)

EXPERIENCE

SITEL PHILIPPINES

Customer Service
Representative

Sept. 2016 - February
2017

- Worked with a US based campaign which is a retail account - MACY'S
- Primary responsibility with MACY'S is to process orders and do service recovery.
- Handled COMCAST on the billing dept..
- Takes in payment or offer upgrades to the current service.

OMEGA HEALTHCARE

Billing Department/
Customer Service

Feb. 2017 - May 2017

- Takes in payment for the ambulance service received. Adding insurance information as well.

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BACK-END
DEVELOPER

SKILLS

Data Extraction
Data mining
Web development
Front-end and Back-end
HTML, CSS, Javascript, jQuery, Bootstrap
PHP
Laravel
MySQL
NodeJS
ExpressJS
AngularJS
VueJS
Reactjs
Ghost CMS
Shopify API Development
Customer Service(Inbound and outbound
calling)

EXPERIENCE

CHRONOS STRATEGIES

Customer Service May 2017- August 2017
Representative

- Worked for Durable Medical Equipment companies as a Customer support
- Check if the product was received and assist customer thru phone on how to wear the braces.
- Retain customers that want to send back the braces or cancel the order.

HOME BASED WORKS

Data entry specialist Sept 2017 - Dec 2019

- Search for properties that owner's want to sell.
- Pile information such as address and contact information.
- Make those information as leads.

CODE DISRUPTOS INC.

Software Developer March 2018 - Aug 2019

- Works as a back-end developer using NodeJS and MySQL
- Create RESTFUL APIs for e-commerce and logistic web applications

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FRONT-END
DEVELOPER

PROJECTS

LINKS

<https://ichoose.ph>

<https://www.rakwireless.com>

<https://luxein.com>

(contributed with some
features)

<https://news.rakwireless.com>

<https://docs.rakwireless.com>

- Some projects are use internally by clients and links cannot be posted for confidentiality

EXPERIENCE

ICHOOSEPH

Front-end Developer June 2019 - Dec 2019

- Currently working as a front-end developer for an insurance company.

RAKWIRELESS

Full-stack Developer Jan 2020 - Present

- Works for an IoT company to create the Web portal for marketing and Licensing web application for their products
- Maintains/coded the documentation site for the products
- Create internal API for features for web portal and third-party apps
- Maintains/coded the news portal for the company

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INSTRUCTOR

BOOTCAMP LECTURE SCOPE

- Introduction to programming using Scratch
- Fullstack Web Development Course
 - HTML
 - CSS
 - BOOTSTRAP
 - JAVASCRIPT
 - NODEJS
 - EXPRESSJS
 - PHP
 - LARAVEL

EXPERIENCE

CODE DISRUPTORS INC.

Bootcamp instructor June 2018 - July 2018

- Teaches kids ages 8-13 about introduction to programming using Scratch

KODEGO PH

Full-stack Developer Jan 2023 - Present
Instructor

- Conducts bootcamps for full-stack web development.