

MAAN PATEL

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HIGHLIGHTS OF QUALIFICATIONS

- Gained in-depth coding knowledge and applied skills during labs
- Experience using visual studio code and visual studio 2022
- Able to research and resolve coding issues independently or as part of a team
- Knowledgeable in C#, JavaScript, HTML, CSS and GitHub
- Proficient in computer programs including Microsoft Office Suite
- Excellent interpersonal and customer service skills; functions well in busy, high-stress environments
- Strong communication skills with the ability to organize and carry out tasks efficiently
- Excellent problem-solving and active listening skills

EDUCATION AND TRAINING

Advanced Diploma in Software Engineering Technology, (Remote)
Centennial College, *Toronto ON*

September 2022 - Present

PROFESSIONAL EXPERIENCE

Produce Clerk, Superstore, *Winnipeg MB*

March 2022 - Present

- Ensuring that the store shelves are stocked and that customers' demands are met to provide excellent customer service.
- Maintaining the department areas clean and health and safety standards
- Maintaining and stocking produce products displays and shelves

Stocker, FreshCo, *Winnipeg MB*

January 2021 - August 2021

- Assisted team members to complete daily tasks as required
- Greeted customers, listened to inquiries and responded to any needs and requests
- Monitored and stocked bakery and deli products regularly to promote sales and increase customer satisfaction

Team Member, Tim Horton's, *Thompson MB*

March 2018 - July 2019

- Provided excellent customer service by responding to their inquiries politely and professionally which resulted in repeat customers and an increase in sales
- Trained 10+ new staff members on various tasks including taking and recording orders, making beverages, and preparing food and baking items
- Prepared various types of food and beverages, ensuring that each product met company standards
- Worked as a team to record and prepare large orders during busy store times
- Put customers first and resolved any conflict in a calm and sensitive manner
- Worked well in stressful situations with customers, managed any complaints and received feedback for constant store improvements