

SUMMARY

Results-oriented Power Platform developer with over 2 years of dynamic experience, successfully catering to multi-million-dollar international clients. Recognized for an exceptional ability to tackle intricate problems, consistently elevating customer satisfaction. Achieved a noteworthy track record of delivering top-tier solutions, evidenced by a 15% increase in operational efficiency and a 20% boost in customer satisfaction ratings through strategic cross-functional collaboration. Accomplished 30% increase in productivity for end-users. Demonstrates a keen eye for detail, ensuring the delivery of high-quality solutions that align with industry best practices.

WORK EXPERIENCE**Tata Consultancy Services (TCS), - Deployment Manager***Nov 2021 – Dec 2022*

- Autonomously oversee end-to-end Production deployments, guaranteeing a flawless transition of PowerApps from development to Production environments, inclusive of PowerApps Custom Connectors and Power Automate Flows. Achieved a commendable track record with zero escalations, showcasing a proven ability to manage complex deployment processes.
- Expertly manage the seamless migration of PowerApps applications across diverse environments, ensuring a smooth transfer process. Successfully migrated 15 applications, resulting in a 30% reduction in post-migration issues and enhancing overall system stability.
- Proficiently establish teams within Azure Active Directory, facilitating the seamless addition of numerous users to the production environment. Demonstrated efficiency by adding 200+ users, contributing to a 25% improvement in user onboarding time and overall system accessibility.

Tata Consultancy Services (TCS), - Power Platform Developer*Nov 2020 – Nov 2021*

- Orchestrated developing and delivering four enterprise-level applications using PowerApps technology within a collaborative team setting. This initiative resulted in a notable 20% increase in application efficiency, optimizing productivity across diverse business functions.
 - Demonstrated proficiency in crafting intuitive front-end user interfaces and logical layers tailored to meet specific business requirements, contributing to a 15% enhancement in user satisfaction and usability metrics.
 - Strategically planned, designed, and executed application workflows, leading to a remarkable 25% enhancement in operational efficiency and a subsequent 30% decrease in project turnaround time.
 - Leveraged expertise in configuring PowerApps custom connectors/APIs to integrate with applications, effectively addressing specific business demands seamlessly. This effort notably improved data synchronization, resulting in a 20% reduction in data processing errors.
 - Established and configured PowerApps environments from inception, streamlining the application deployment process and reducing deployment time by 25%, facilitating quicker business benefit realization.
 - Proficient in creating Power Automate Flows and utilizing triggers to automate processes. Implemented automation strategies resulted in a 20% reduction in manual intervention, enhancing overall workflow efficiency.
 - Skilled in setting up and assigning security roles to users, ensuring compliance with defined requirements. Contributed to a robust security framework, achieving a 95% adherence to compliance standards and effectively mitigating security risks.
 - Proficient in utilizing Power BI for data visualization and analytics purposes. Developed interactive dashboards and reports to provide insights into business performance and trends, contributing to data-driven decision-making processes.
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EDUCATION**Conestoga College, Kitchener, ON - Post Graduation in Web Development.****Parul University, India - Bachelor's in information & technology.**

CERTIFICATIONS AND KEY SKILLS

Certifications: PL-100: Microsoft Power platform App maker Associate, PL-900: Microsoft Power platform Fundamentals, AZ-900: Azure Fundamentals, AI-900: Azure AI Fundamentals, Automation Anywhere Certified Essential RPA Professional, Getting started with Azure (Coursera), Cloud Computing Basics (Coursera), Relational Database and SQL (Coursera).

Technical Skills: Power Platform (Power Apps (Canvas & Model Driven Apps), PowerBI, Power Automate, Custom Connectors), Microsoft Azure, Jira, Postman, Confluence, Figma, HTML, CSS, Java Script, React Framework, PCF's (PowerApps Component Framework), Object- Oriented Programming (OOPS), Java, Python, Agile Methodology (Sprint Planning and Execution), SQL, Azure AD, Gut hub.

Soft Skills: Communication, Leadership, Problem-Solving, Honesty and Integrity, Adaptability, Collaboration, Emotional Intelligence, demonstrates robust analytical, problem-solving, and critical thinking abilities, exhibits exceptional communication and presentation skills, proves adeptness in managing stakeholder expectations and eliciting requirements, Possesses the capability to thrive both independently and collaboratively within a team-oriented setting.