

September 25, 2025

To, BSE Limited, Department of Corporate Services, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai- 400001 Scrip Code- 532749	To, The National Stock Exchange of India Limited, The Listing Department, Bandra Kurla Complex, Mumbai- 400 051. Scrip Symbol- ALLCARGO
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Subject: Investor Presentation

Dear Sir/Madam,

With reference to our letter dated September 10, 2025 and pursuant to Regulation 30(6) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "Listing Regulations"), read with Clause 15 of Part A of Schedule III of the Listing Regulations, we are enclosing herewith the Investors Presentation of Analyst day 2025.

The above information will also be available on the website of the Company on <https://www.allcargologistics.com>

Request you to kindly take the same on record.

Thanking you,
Yours faithfully,

For Allcargo Logistics Limited

Swati Singh
Company Secretary & Compliance Officer
Membership No.: A20388

ALLCARGO LOGISTICS LIMITED

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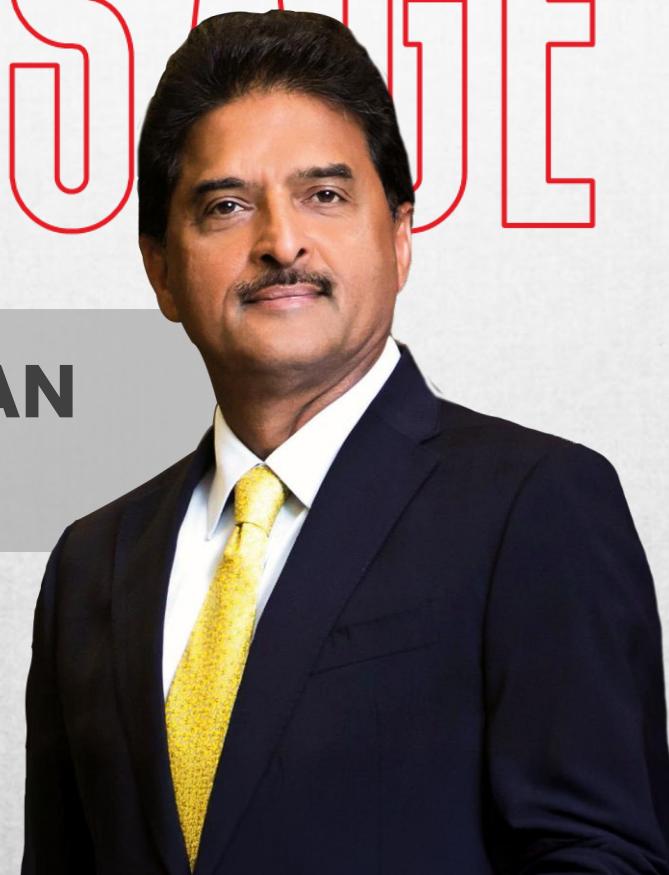
27AACCA2894D1ZS e-mail id: investor.relations@allcargologistics.com



Allcargo Group **Analyst Day 2025**

FOUNDER'S MESSAGE

**SHASHI KIRAN
SHETTY**



Institution Building

Strategic Direction

Independent boards & chair
for demerged companies

Robust systems
& processes

Focus on
governance, policy
& compliance



Innovation & Execution

AI enabled
digital platform

RPA to drive
efficiency

Customer centric
digital tools



Value Creation through culture of entrepreneurship

Focus on ROCE
& debt control

Driving profitability
through owner's
mindset

Severe Cost
management



Market Leadership

Innovate with
new products

Expand into
new markets

Invest
in talent

Elevate
customer service

Care for Environment & Society

Environmental



Energy & Emissions

- **100% Carbon Neutral** by 2040
- **13% energy from renewables**, doubled since ESG journey
- **500+ EVs & CNG** last-mile trucks introduced

Social



Diversity, Inclusion & Equity

- **50%+ women** in International Supply Chain business
- **35%+ women** across the group

Community Development

- **50,000+ people benefited** in FY25
- **1.1M+ trees planted** till date

Labour Practices & Human Rights

- Zero child/forced labour
- Zero human rights violations

Occupational Health & Safety

- Best in industry standards

Governance



Corporate Governance

- **Zero non-compliance** with regulations year-on-year

Cybersecurity

- Best in industry ratings
 - Cybersecurity Posture Score – **790 (Advanced)**
 - Cybersecurity Exposure Score - **250 (Low Risk)**

Sustainable Supply Chain

- **100% suppliers** ESG-screened by 2040
- **Tier-1 suppliers** under assessment

Group Strategy

Past 5 years



Exited **non-core businesses**



Investment in technology and **best-in-class cyber security**



Simplified structure – **independent management**



Growth initiatives - New markets, new products, new business offerings (new CFS, Nordic, Latin America, CL diversification)



Next 5 years



People First approach - Attracting and retaining **best talent in the industry**



Focus on Digital Execution - ROI based investments



Value accretive growth - asset right, **capital efficient growth** to drive operating leverage



Leverage India's growth in our core businesses

International Supply Chain



Global Presence in International Supply Chain Business


AMERICAS
50

EUROPE
134

ISC & MEA
52

APAC
122


**World's
#1 LCL
Consolidator**
(14% market share)

Global Neutral FCL

Air Freight

D2D services


35+

Years of Expertise


2400+

Direct Trade Lanes


4000+

Employees


650k*

FCL Volume (TEU)

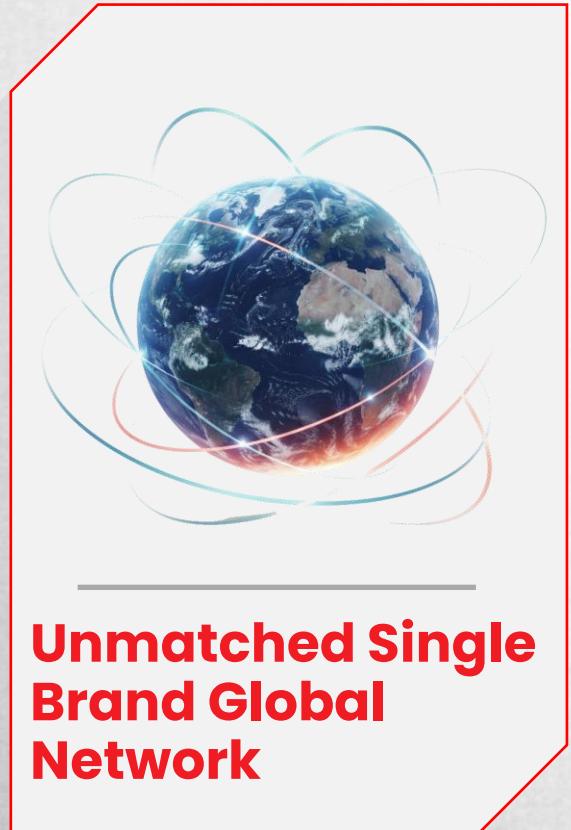

9M*

LCL Volume (Cbm)

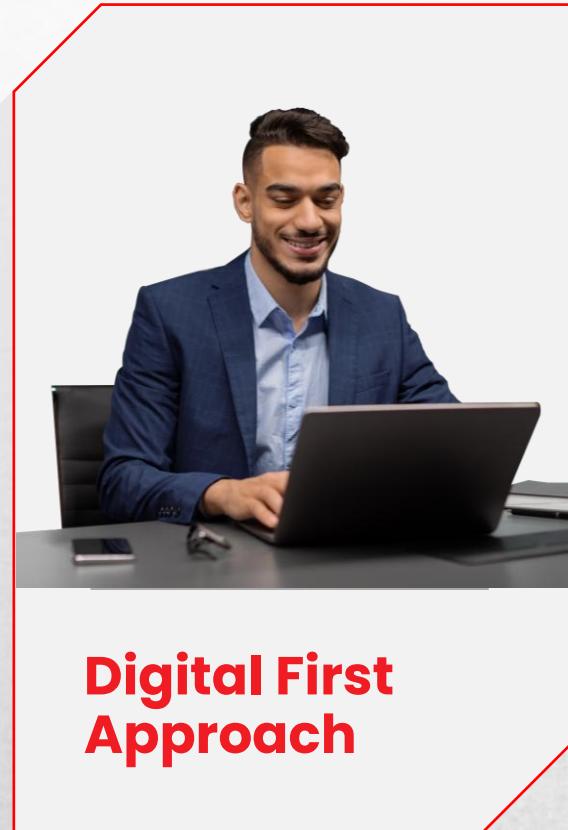

30k*

Air Volume (Tons)

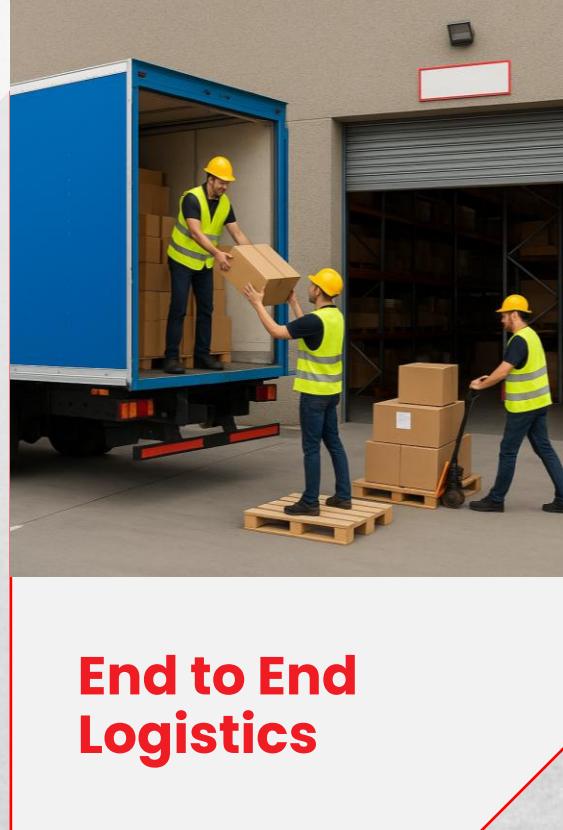
Value Proposition



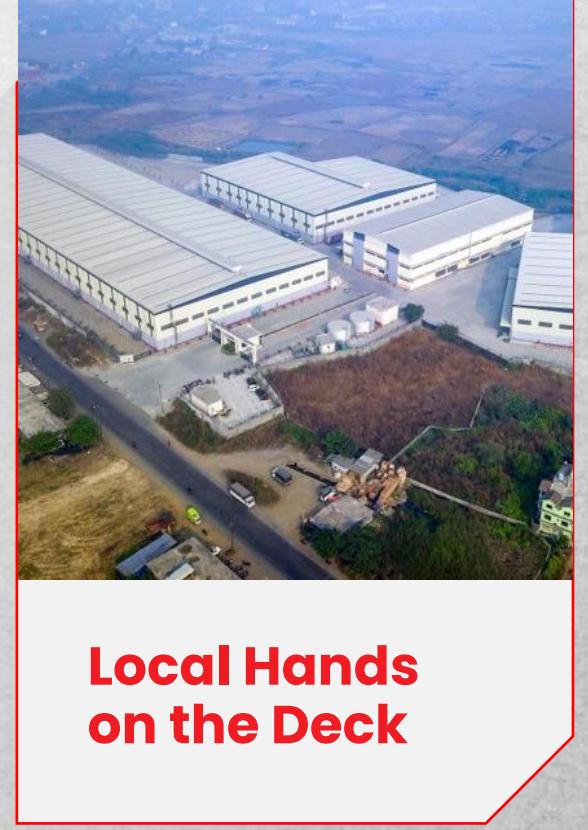
**Unmatched Single
Brand Global
Network**



**Digital First
Approach**



**End to End
Logistics**



**Local Hands
on the Deck**

Growth Initiatives



New Markets & Products



Deeper hinterland penetration in China



Expansion in Africa



Strategic presence through alliances in eastern Europe



Aiming for higher market share in LATAM



Expansion of retail business into additional international markets



Expanding FCL footprint



Creation of a global CFS product



Cross border E-commerce



E-comm return logistics



Focused services for household goods in US, EU & Oceania



Expanding Air product through new markets & strategic partnerships



Scale door-to-door offering

Strategic Initiatives

Focus on more profitable long haul trade lanes

Launching 20+ new trade lanes in the US & LATAM

Technology led inside sales to capture long-tail customers in China, LATAM, & other markets

Sales Acceleration initiatives deeply integrated with CRM

Growth opportunities with regional & local accounts

Global FCL growth to be driven by ECU360's new digital procurement & sales platform, enabling wider participation in FCL sales

Cost Initiatives

Shared Services

-  New global shared service center (SSC) structure with strategic hubs and partners
-  Consolidating front and back-office functions into SSC for scale and efficiency

Processes & Systems

-  A new Business Process Management Structure has been created globally
-  Process optimization is elevating quality, productivity, utilization, and standards while reducing complexity
-  iTopaz, is being re-architected to a cloud native & AI enabled platform

AI & Automation

-  Organization Excellence team driving automation of repetitive processes
-  AI and RPA automation for improved overall experience
-  Strategic AI partnerships
-  Strong pipeline of AI projects across Sales, Operations, and Finance

Procurement

- New global FCL product management will**
 -  Improve yield by optimized procurement
 -  Long standing carrier relations guarantee capacity access



Digital & AI Initiatives

Deployment phase



AQUA – Email-to-Quote AI

Live across **4** countries and has delivered significant efficiency gain – reducing time by ~60%

Operation Assistant (ELMA)

Guides teams with up-to-date **SOP document** for compliance and faster execution

Customer Retention/ SARA – AI for Sales

Customer Retention – Deployed AI/ML-driven retention across **25+ countries**. Early pilots achieved **lower attrition** among contacted customers

Future AI Roadmap for **SCALABLE IMPACT**

Sales & Pricing

Glympse AI for Consultative Selling

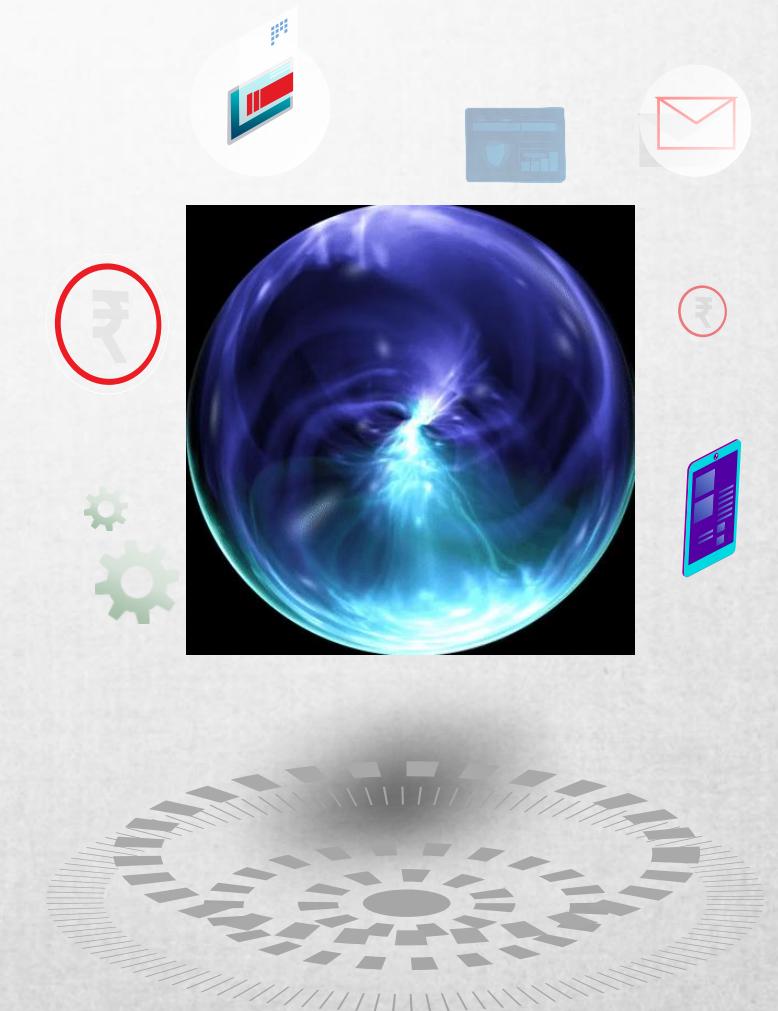
Quick customer research & profiling, empowering sales teams with smarter, faster conversations

Marketing Automation

AI ensures accurate customer data, sharp targeting, and timely campaigns, driving higher engagement

Pricing Intelligence

Smart pricing with AI/ML, multi-factor recommendations at trade-lane level



Operations & Finance

Era – Enquiry Email AI

captures enquiry emails, drafts responses, and routes for review ensuring speed, accuracy & control

Booking AI

seamlessly converts booking emails with layered human validation ensuring speed, accuracy & reliability

Document AI

Transforms unstructured documents into structured data, validated and updated into Topaz with human-in-the-loop

Invoice Intelligence

Transforms invoices & documents into structured data, automating processing for faster approvals & payments

Finance AI (FACT)

AI-powered financial insights enable proactive decisions with deviation analysis, real-time alerts & faster actions

ECU360: Acclaimed best in class digital platform

Seamlessly offers 2400+ trade lanes from any corner of the world to any corner of the world

Key Features



Quick quotes



Instant booking



Dynamic dashboard



Track and trace

Going forward it will **leverage** data science, predictive visibility, and process automation to deliver smarter, faster, & more personalized **customer experiences**.

New Revenue Streams

White-Label Solution

Trade Finance Integration

New Customer Segments



>60%
quotes digital
>50%
booking digital

Upcoming Products & Features

Domestic trucking

FCL

Direct to fulfilment centres

Air Freight

Sustainability & CO₂ Visibility –
Carbon estimation on quotes
& bookings.

Financial Initiatives



Finance transformation

Deployment of **MS D365**, a single global platform with high automation capabilities

Deployment of **Oracle Hyperion** to strengthen performance management & analytics & improve business planning



Cost optimization

Global shared service centers for AR/AP/GL – Cost arbitrage and efficiency gains



Efficient capital management

Optimize working capital & debt – Factoring / cash pooling / hedging /credit control



Other initiatives

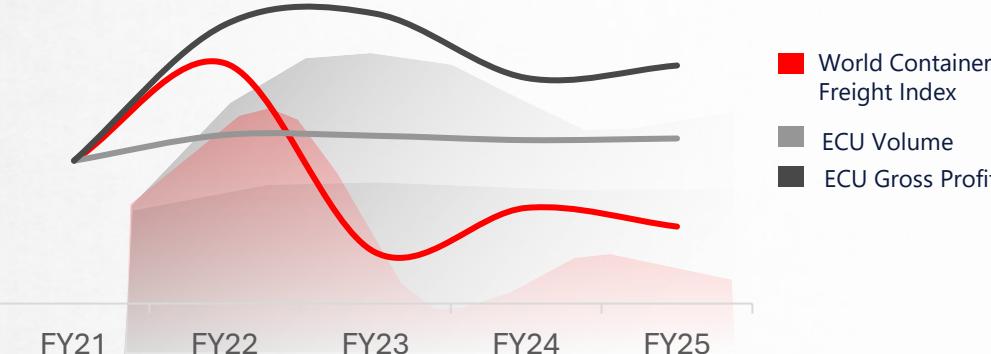
Rationalizing holding structure – eliminating layers

Eliminate intercompany inefficiencies – netting platform

Focus on treasury management and business partnership

Steady performance in volatile market

Resilience and yield enhancement



World container Index, a key indicator of freight rates, has continued to drop in the last 12 months

During the same period, our Gross Profit has increased

Focus on Operating Leverage



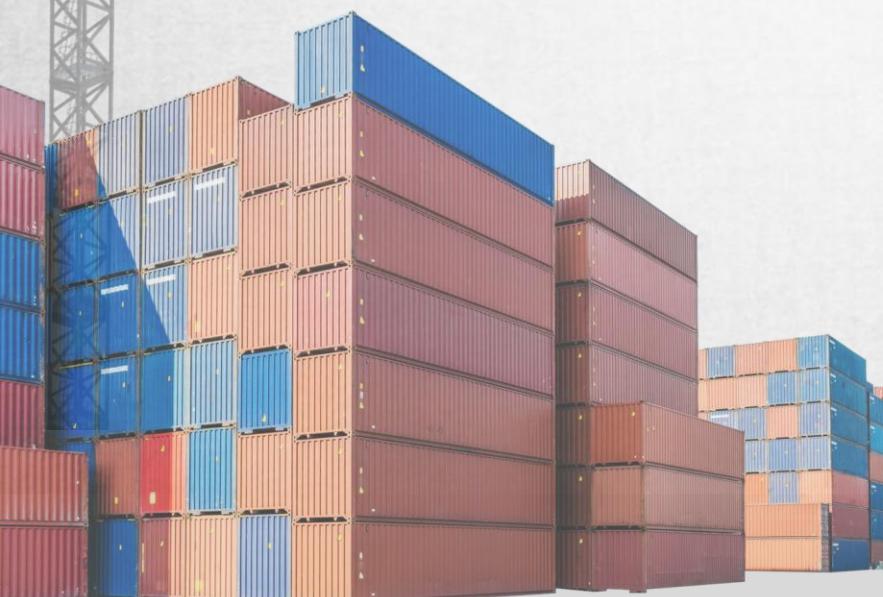
Operating leverage to have a multiplier effect on profitability

Volume growth to exceed inflation in SG&A cost

*Charts indexed to 100

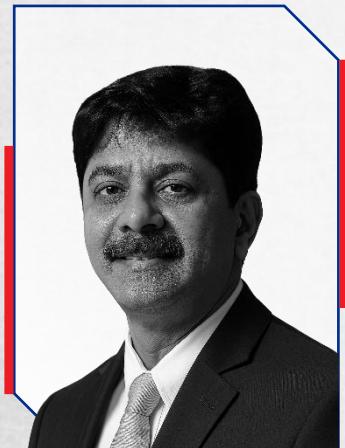


Aspiration

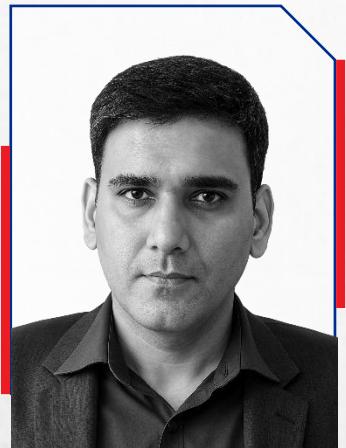


Particulars	FY25	FY26	FY27	FY30
LCL Volume (Mn Cbm)	8.9	8.6	9.1	11
FCL Volume (TEUs)	640K	660K	720K	1000K
Air Volume (Tons)	34K	36K	40K	60K
Gross Profit (Rs. Cr)	2750	2975	3200	3900
SG&A (Rs. Cr)	2423	2600	2700	3100
EBITDA (Rs. Cr)	327	375	500	800

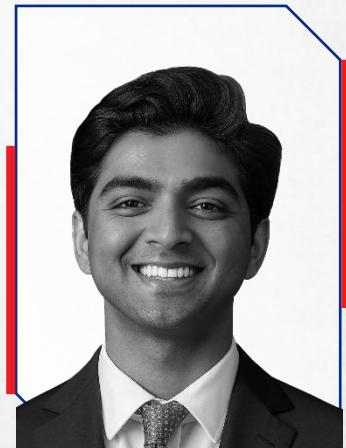
GROUP MANAGEMENT



Adarsh Hegde
Managing Director,
Allcargo Logistics



Ravi Jakhar
Director Strategy &
Group CFO



Vaishnav Shetty
Director & Group Chief
Digital Officer



INDRANI CHATTERJEE
Group Chief Human
Resource Officer



KAPIL MAHAJAN
Group Chief Information &
Technology Officer

MANAGEMENT TEAM – ECU



Marc Stoffelen
Global Head KAM



Simon Sachu
CCO, Global Air,
FCL & Procurement



Jan Kleine-Lastheus
Chief Operating Officer



Stephen Dunn
Global Finance Director



Rahul Rai
Chief Commercial
Officer – Global LCL



Rajneesh Garg
Chief Information
Officer



Hareram TS
RCEO – ISC & SEA



Niels Bach Nielsen
RCEO – North America



Simon Bajada
RCEO – Europe



Jayesh Tanna
RCEO – MEA



Manish Gogia
RCEO – North Asia



Sergio Rodrigues
RCEO – Latin America

**THANK
YOU**

