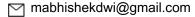
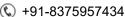
Abhishek Dwivedi

Sr Technical Lead (QA)

My Contact







CORE COMPETENCIES

Vaishali, Ghaziabad

- · Project Management
- Change Management
- Customer Relationship
 Management Process Optimization
- Resource Management
- · Risk Management
- Performance Management Quality & Risk Management

Soft Skills

- Leadership
- · Analytical
- Communicator
- Strategic
- Motivator
- Team -oriented

TECHNICAL SKILLS

Automation Framework:

- · Keyword driven
- · Data Driven (POM)
- Robot Framework using Python
- · Sprint Boot

CI/CD

Jenkins

Test Management Tool:

- · JIRA, Unfuddle, Bugzilla.
- · Test Rail
- Test Link /XRay

Version Control:

· GIT, SVN, Bit Bucket.

Build Management:

Maven, Ant

Database :

MySQL,MongoDB, SQL server, OracleDB2,MS Access

About Me

QA Leader with 15+ years in desktop, web, and mobile testing, including 8+ years managing QA/SDET teams. Expert in Al-driven automation, framework design, Agile delivery, and CI/CD. Skilled in test strategy, resource planning, and driving quality through manual, automation, and Al-powered testing solutions.

Professional Summery

- **Team Leadership** Led Performance, Manual, Automation, UAT, and Al-driven QA teams; conducted daily stand-ups, resolved blockers, and mentored members.
- Task Prioritization Planned tasks and made quick, business-aligned decisions.
- Stakeholder Coordination Translated business needs into clear QA actions.
- Team Development Drove 1:1s, performance reviews, and skill growth.
- Resource Planning Forecasted needs, hired, and onboarded QAs.
- Agile Practices Active in sprint planning, grooming, and estimation.
- Automation & AI Hands-on with Selenium, TestNG, Maven, Cucumber BDD, REST API automation, and AI-powered test agents using Appium, OCR, DOM parsing, and Google Gemini for intelligent element recognition.
- QA Ownership Managed test case creation, regression, and defect tracking in JIRA.
- Quality Advocacy Represented QA in design discussions, ensuring early quality integration.
- Risk Management Identified and mitigated release risks.

Professional Experience

Money Control- Fintech

Sr Technical Lead

Apr 2022-Till Now

Al Projects - Money control (as QA Lead)

- Al Live Blog Testing Designed an Al-powered system to validate real-time blog content accuracy, formatting, and publishing workflow.
- Al Chatbot for Customer Complaints Built and tested an Al-driven chatbot to handle, route, and resolve user complaints, improving response times.
- RAG for Automation Framework Integrated a Retrieval-Augmented Generation (RAG)
 model to enhance test data retrieval and context-aware automation.
- No-Code / Low-Code Automation Developed a framework enabling testers to create automation flows without coding, using visual UI and AI assistance.
- LLM for Test Case Generation Leveraged large language models to auto-generate test cases from requirements, reducing manual scripting effort.

Role: Led the AI QA initiatives by defining strategy, guiding architecture, assigning tasks, mentoring the team, reviewing deliverables, and ensuring successful integration into existing QA processes.

FinTech-Beyond FinTech Projects:

Responsibilities

- Lead a cross-functional 14 QA team of Manual QAs and SDETs, managing both functional and non-functional testing efforts.
- Develop and maintain robust API ,Mobile app, UI automation frameworks using Java, Selenium, Appium, XCUITest, TestNG, Rest Assured, and Maven.
- Define and execute comprehensive test strategies, oversee test execution, and analyze results to ensure high-quality releases.
- Mentor and coach team members through regular 1:1s, skill assessments, and training to enhance automation and domain expertise.
- Monitor team performance using key metrics, provide constructive feedback, resolve conflicts, and keep the team motivated.
- Strategically allocate resources and tasks to balance manual and automation workloads while aligning with project priorities.

Languages:

Core Java. Html and CSS JavaScript(Basic), Basic React is and Node is Python Kotlin

Testing Methodologies:

Agile (Scrum) Waterfall V Model

Other

Docker, kuberNet **TestNG** POSTMAN, RestAPI, Rest Assured STLC, SDLC **UNIX**

ACADEMIC:

B.Tech from UPTU 2006-2010.

Domain

US Healthcare.

Fintech,

Ecommerce,

BFSI,

Internet,

Insurance,

Education,

Transport

Smart Card etc

Times Internet -Banking

· Led end-to-end QA delivery across multiple projects, overseeing test planning, execution,

and reporting for both functional and non-functional testing.

Managed a blended team of QAs and SDETs, ensuring effective collaboration, performance

QA manager

- tracking, and technical growth. Owned the design and maintenance of automation frameworks, driving improvements in scalability, stability, and test coverage.
- Handled test estimations, resource planning, and project timelines, ensuring on-time, highquality deliverables.

Info Edge- Internet

Sr Lead QA

July 2019 - Nov 2021

Nov 2021-Apr 2022

Responsibilities:

- · Leading a QA team of 7, including mentoring, performance tracking, and enhancing skills in both manual and automation testing.
- · Conducting daily stand-ups to align priorities, unblock tasks, and ensure smooth delivery cycles.
- Architecting and maintaining BDD automation frameworks using Cucumber, ensuring scalability and reusability.
- Planning automation strategy, identifying regression candidates, and ensuring timely scripting and execution within sprint timelines.
- Reviewing test cases and automation merge requests across multiple modules for consistency, quality, and best practices.

Pyramid It Consulting

Module Lead

June 2017-July 2019

Responsibilities:

- · Design/Architect test automation framework and develop the new test automation libraries; Tool - Selenium.
- · Design & execute Regression Test Pack using frontend & backend test scripts using
- · Automate the Test Data Management for Lease and Retail contract booking using Automation tools.

hCentive (Optum) -US health care

Sr QA

Aug 2014 - June 2017

Responsibilities:

- · Writing Manual test cases and creating Automating scripts, Execution and modification.
- Design Test cases based on the user stories and requirements.
- · Preparation of test data using excel, xml for manual testing as well as
- automation
- · Debugging logs by using unix commands, discussion with developer and other
- stake

NIC (National Informatics Center)

Sr QA

Aug 2012 - Aug 2014

Responsibilities:

- · Preparing manual test cases by using SRS ·
- · Requirement Analysis in co-ordination with development.
- · Performing Regression Testing in each release

IDEMIA -Smart Card

Software engineer

Oct 2010 - Aug 2012

Responsibilities:

- · Preparing and executing test cases
- Performing smoke testing, integration testing, system testing, functional testing.