Abhishek Dwivedi

Sr Technical Lead (QA)

My Contact

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CORE COMPETENCIES

- Project Management
- Change Management
- Customer Relationship Management Process Optimization
- Resource Management
- Risk Management
- Performance Management Quality & Risk Management

Soft Skills

- Leadership
- Analytical
- Communicator
- Strategic
- Motivator
- Team -oriented

TECHNICAL SKILLS

Automation Framework:

- Keyword driven
- Data Driven (POM)
- Robot Framework using Python
- Sprint Boot

CI/CD

Jenkins

Test Management Tool:

- JIRA, Unfuddle, Bugzilla.
- Test Rail
- Test Link /XRay

Version Control:

- GIT, SVN, Bit Bucket.

Build Management:

Maven, Ant

Database :

MySQL,MongoDB, SQL server, OracleDB2,MS Access

About Me

Software QA professional with 15+ years of experience in desktop, web, and mobile testing, skilled in test methodologies and tools. Over 8 years of people management experience leading and mentoring Manual QA and SDET teams. Expert in designing test frameworks, resource planning, performance management, and fostering a quality-driven culture. Strong at aligning QA strategies with business needs in Agile and continuous delivery environments.

Professional Summery

- Team Leadership: Leading multiple -QA teams such as Performance ,Manual, AUtomation, UAT testing and conducting daily stand-ups, resolving blockers, and mentoring team members.
- Task Prioritization: Skilled at task planning and making quick decisions aligned with changing business needs.
- Stakeholder Coordination: Collaborate with cross-functional teams to convert business needs into clear QA actions.
- Team Development: Drive 1:1s, performance reviews, and support skill growth to keep the team motivated and effective.
- Resource Planning: Forecast team needs, assist in hiring, and onboard new QAs to support project goals.
- Agile Practices: Active in sprint planning, grooming, and estimations to ensure timely and quality delivery.
- Automation Skills: Hands-on with Selenium + TestNG + Maven, and Cucumber BDD with REST API automation.
- QA Ownership: Manage test case writing, sanity/regression execution, and defect tracking through tools like JIRA.
- Quality Representation: Represent QA in design discussions, ensuring quality is considered early in development.
- Risk Handling: Strong in risk identification, analysis, and mitigation to ensure smooth releases.
- Process Improvement: Continuously refine QA processes via retrospectives and automation coverage.

Professional Experience

Money Control- Fintech	Sr Technical Lead	Apr 2022-Till Now

Key responsibilities:

- Lead a cross-functional 14 QA team of Manual QAs and SDETs, managing both functional and non-functional testing efforts.
- Develop and maintain robust API ,Mobile app, UI automation frameworks using Java, Selenium, Appium, XCUITest, TestNG, Rest Assured, and Maven.
- Define and execute comprehensive test strategies, oversee test execution, and analyze results to ensure high-quality releases.
- Mentor and coach team members through regular 1:1s, skill assessments, and training to enhance automation and domain expertise.
- Monitor team performance using key metrics, provide constructive feedback, resolve conflicts, and keep the team motivated.
- Strategically allocate resources and tasks to balance manual and automation workloads while aligning with project priorities.
- Guide career development by identifying growth paths and encouraging certifications and community engagement.
- Foster a strong quality culture through early QA involvement in SDLC, collaboration with stakeholders, and continuous process improvements.

Languages:

Core Java, Html and CSS
JavaScript(Basic),
React js and Node js
Python
Kotlin

Testing Methodologies:

Agile (Scrum)
Waterfall
V Model

Other

Docker, kuberNet
TestNG
POSTMAN,
RestAPI, Rest Assured
STLC, SDLC
UNIX

ACADEMIC:

B.Tech from UPTU 2006-2010.

Domain

US Healthcare ,
Fintech,
Ecommerce,
BFSI,
Internet ,
Insurance ,
Education ,
Transport
Smart Card etc

Times Internet -Banking	QA manager	Nov 2021-Apr 2022

Responsibilities: ⬚
- Led end-to-end QA delivery across multiple projects, overseeing test planning, execution, and reporting for both functional and non-functional testing.
- Managed a blended team of QAs and SDETs, ensuring effective collaboration, performance tracking, and technical growth.
- Owned the design and maintenance of automation frameworks, driving improvements in scalability, stability, and test coverage.
- Handled test estimations, resource planning, and project timelines, ensuring on-time, high-quality deliverables.
- Acted as the primary point of contact for stakeholders, discussing test strategy, risks, and delivery plans.
- Involved in hiring, onboarding, and mentoring QA talent, aligning team capabilities with organizational goals.
- Proactively resolved delivery bottlenecks, optimized QA processes, and ensured alignment with Agile practices.
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Info Edge- Internet	Sr Lead QA	July 2019 - Nov 2021

Responsibilities:
- Leading a QA team of 7, including mentoring, performance tracking, and enhancing skills in both manual and automation testing.
- Conducting daily stand-ups to align priorities, unblock tasks, and ensure smooth delivery cycles.
- Architecting and maintaining BDD automation frameworks using Cucumber, ensuring scalability and reusability.
- Planning automation strategy, identifying regression candidates, and ensuring timely scripting and execution within sprint timelines.
- Reviewing test cases and automation merge requests across multiple modules for consistency, quality, and best practices.
- Writing automation scripts for high-priority modules and updating frameworks with latest utilities and enhancements.
- Providing accurate estimations and timelines for various modules, coordinating with stakeholders on delivery commitments.
- Actively collaborating with Dev, Product, and BA teams to ensure test coverage and quality gates are met early in the SDLC.

Pyramid It Consulting	Module Lead	June 2017-July 2019

Responsibilities:
- Design/Architect test automation framework and develop the new test automation libraries; Tool – Selenium.
- Design & execute Regression Test Pack using frontend & backend test scripts using
- Automate the Test Data Management for Lease and Retail contract booking using Automation tools.

hCentive (Optum) -US health care	Sr QA	Aug 2014 – June 2017

Responsibilities:
- Writing Manual test cases and creating Automating scripts, Execution and modification.
- Design Test cases based on the user stories and requirements.
- Preparation of test data using excel, xml for manual testing as well as
- automation
- Debugging logs by using unix commands, discussion with developer and other
- stake

NIC (National Informatics Center)	Sr QA	Aug 2012 – Aug 2014

Responsibilities:
- Preparing manual test cases by using SRS ·
- Requirement Analysis in co-ordination with development.
- Performing Regression Testing in each release

IDEMIA -Smart Card	Software engineer	Oct 2010 – Aug 2012

Responsibilities:
- Preparing and executing test cases
- Performing smoke testing, integration testing, system testing, functional testing,