

MUHAMMED AL-JABBAR | Backend Developer (PHP, Linux, Docker)

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GitHub: <https://github.com/mabounkougou> | Portfolio: <https://mabounkougou.github.io>

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PROFILE SUMMARY

Resourceful and highly motivated **System Administrator & Backend Developer** with over 3 years of experience managing **Linux-based systems, web hosting environments (cPanel, WHM, FTP, Email, SSH)**, and **secure backend applications**. Skilled at troubleshooting, automating repetitive tasks, and improving system performance. Strong background in **WordPress, PHP, Laravel, Docker**, and **server scripting**, with a passion for uptime reliability, customer support excellence, and proactive problem-solving.

EDUCATION

University of Ghana – Accra, Ghana

BSc in Mathematics with Computer Science – *Expected Graduation: 2025*

University of the People – Remote

BSc in Computer Science – *In Final Year (Last 8 Terms)*

TECHNICAL SKILLS

- ✚ **System Administration:** Linux (Ubuntu, CentOS), cPanel, WHM, FTP, SSH, Nginx, Apache
- ✚ **Web Platforms:** WordPress, Magento, Laravel, PHP, Node.js
- ✚ **DevOps & Tools:** Docker, Bash Scripting, Git, GitHub, Postman, NPM, Composer
- ✚ **Security:** SSL, Firewall, Fail2Ban, Secure Authentication, Malware Cleanup, OWASP Guidelines
- ✚ **Automation:** Bash/PHP scripts, Task Scheduling (Cron), Deployment Optimization
- ✚ **Databases:** MySQL, MongoDB, Prisma ORM
- ✚ **Soft Skills:** Customer Support, Clear Communication, Team Collaboration, Ownership, Initiative

PROJECT EXPERIENCE

Freelance Web & System Engineer

Self-Employed | Accra, Ghana | 2021 – Present

Key Responsibilities:

- ✚ Deployed, configured, and maintained **Linux-based web servers** with cPanel, FTP, and SSH access.
- ✚ Managed and optimized **WordPress and Laravel** hosting environments for schools and SMEs.
- ✚ Diagnosed and resolved hosting issues related to **DNS, SSL, PHP errors, and database performance**.
- ✚ Automated repetitive deployment and maintenance tasks using **Bash and Docker scripts**.
- ✚ Improved system security through **server hardening, user permission controls, and intrusion monitoring**.
- ✚ Provided 24/7 **technical support**, troubleshooting customer issues with empathy and precision.
- ✚ Created internal tools and documentation to enhance the efficiency of technical support operations.

Selected Projects:

- ✚ **BoombetPrediction Platform:** Optimized backend hosting, implemented load balancing, and secured database access.
- ✚ **School Management Systems (Commonwealth College):** Set up and maintained dedicated servers with automated backups.
- ✚ **Digital Product Marketplace:** Containerized with Docker for scalable deployment and improved uptime.

OPEN SOURCE & PORTFOLIO HIGHLIGHTS

- ✚ GitHub: <https://github.com/mabounkougou>
- ✚ 20+ repositories with full-stack projects.
- ✚ Strong portfolio in Laravel, React, Next.js.
- ✚ Active contributor to open-source solutions.

STRENGTHS & SOFT SKILLS

- ✚ Customer-first technical mindset
- ✚ Fast learner with a growth-driven approach
- ✚ Transparent communicator and dependable team player
- ✚ Strong sense of ownership and accountability
- ✚ Enjoys troubleshooting and automating complex workflows

INTERESTS

- ✚ System Administration
- ✚ Server Security
- ✚ WordPress & Magento Optimization
- ✚ Cloud Infrastructure (Docker, AWS)
- ✚ Automation & Monitoring Tools