

## MUHAMMAD ZIAD ABUSAA

### PROFESSIONAL SUMMARY

+11 years experience of software development and +5 years of experience in cloud technologies . Well-versed in technology to create systems that are reliable and user-friendly. Skilled leader who has the proven ability to motivate, educate, and manage a team of professionals to build and maintain applications.

### WORK HISTORY

#### TECH TEAM LEAD (CLOUD NATIVE APPLICATIONS), THIQAH BUSINESS SERVICES



1/9/2019 – Present

1. Leading software delivery projects for Governments clients (Design and Implementation).
2. Leading more than one team that overall consistent +10 people.
3. Leading transformation into Cloud native Apps.
4. Leading adopting Kubernetes / Containerization in entire company.
5. Participate and advise in projects Design/Architecture with Architecture team.
6. Adopting Agile, DevOps practices.
7. Backend APIs development.

#### PRODUCT MANAGER / TEAM LEAD, NETWAYS, RIYADH



1/1/2018 – 1/8/2019

1. Team leader, responsible of project implementation and delivery and managing the dev team / following up on daily basis.
2. Reviewing the final product before shipping into customer, In terms of business and technical implementation.
3. Product management: responsible of managing product backlogs and first chair customer facing person.
4. Participate in application design with Architecture team.

## TECHNICAL TEAM LEADER, NETWAYS, RIYADH



1/1/2017 – 30/12/2017

1. Team leader, responsible of project implementation and delivery and managing the dev team / following up on daily basis.
2. Developing solutions using NET.
3. Building solutions using MS SharePoint.
4. Identifying and analyzing system requirements.
5. Defining project scope, and preparing analysis document.

## SENIOR SOLUTION DESIGNER, NETWAYS, RIYADH



1/12/2012 – 1/1/2017

1. Developing solutions using NET.
2. Building solutions using MS SharePoint.

## SOFTWARE ENGINEER, OGER SYSTEMS, RIYADH



1/1/2010 – 30/11/2012

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### CERTIFICATIONS

CKA: Certified Kubernetes Administrator

Certification Number: LF-kg8hjq9m42



CKAD: Certified Kubernetes Application Developer

Certification Number: LF-4xr63e8hp8



Microsoft Certified: DevOps Engineer Expert

Certification Number: H584-3759



Microsoft Certified: Azure Developer Associate

Certification Number: H584-3619



Microsoft® Certified Solutions Expert: Productivity

Certification Number: G421-5726



Microsoft® Certified Solutions Associate: Office 365

Certification Number: G421-5525





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## SKILLS

- Containers orchestration / Kubernetes. **“CKA and CKAD”**
- Azure DevOps. **“Certified”**
- Containerization and Docker.
- Microservices Architecture understating.
- APIs development.
- Helm Charts: Building and maintaining.
- GitOps: ArgoCD
- Kubernetes management and monitoring: Rancher / Prometheus / Grafana.
- Team management / leadership
- .NET Core / Framework.
- Client Side Development
- SharePoint **“Certified”**
- Office 365 understanding
- CRM understanding
- BizTalk Understanding
- K2 workflow engine understanding
- Angular understanding
- Project Scoping
- Application design
- Preparing demos and related presentation
- Product owner / scrum master / solution management
- System / Business analysis

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## PROFESSIONAL ACHIEVEMENTS

### PLATFORM AND TRANSFORMATION

- Leading organization transformation using Docker and Kubernetes.

- Built multiple k8s clusters “self hosted” for multi environments including production environment.
- Used k8s managed service by cloud providers.
- Used management tools for k8s such as rancher.
- Used monitoring tools for k8s Prometheus / Grafana

## **INTERNET AND ESERVICES PROJECTS**

- Amaaly: .NET Core / Docker / Kubernetes.
- Ministry of commerce / Franchise : .NET Core / Angular
- Ministry of commerce / Maroof : .NET Core / Docker and Kubernetes .
- SFDA eservices project : .Net Core , Kubernetes , React
- Ministry of interior Mifon Project : Angular JS , Web Api , SharePoint , CRM
- GMCO internet website : SharePoint 2013 , Word Automation
- The centennial fund eServices website (eServices using .Net)
- Alrajhi Takaful Internet website (eServices using .Net)
- Council of Saudi Chambers Internet website : SharePoint 2010
- High Commission for the Development of Arriyadh website : SharePoint 2010

## **ERP**

- RDCCI ERP web application (using asp.net web forms)

## **INTRANET PROJECTS**

- Sanabil Intranet : SharePoint 2016 / CMS
- SASO Intranet : SharePoint 2010 / .Net / AngularJs / K2
- Ecra intranet : SharePoint 2013 / Word Automation
- GMCO intranet : SharePoint 2013 / CMS
- COE enterprise content management system : SharePoint
- AlSubaie intranet : SharePoint 2010
- Riyadh Chamber of Commerce Intranet : SharePoint 2010

## EDUCATION

**BACHELOR IN COMPUTER SCIENCE, UNIVERSITY OF JORDAN, AMMAN**

2005- 2009