

# **INFORMATION**

**FOR YOU** 

FEEL THE DIFFERENCE

# HOTEL INFORMATION

Adaptors  • Available through engineering on request	2019
Concierge Service and Baggage Service  • Available round the clock	2007
Baby Cot Limited numbers available through housekeeping on request	2019
Car Hire • For chauffeur driven cars, please contact BellDesk/Reception	2000/2001
<ul> <li>Children</li> <li>Children's Menu is at all day dining restaurant</li> <li>Information on children related activities are available at Reception</li> </ul>	2051
Cigarettes • Cigarettes are available through in-room dining and bars	2053
Doctor on Call • Please contact Front desk	2000
Emergency • Please dial extension	555
<ul> <li>Emergency Exit</li> <li>Emergency Exit plan is displayed on the back of the main door.</li> <li>Please follow instructions and signage in the corridors</li> </ul>	
Extra bed • Limited numbers available through housekeeping Nominal charges applicable	2000
Fitness Cent • Open from 0700 hrs. to 2100 hrs. • Gymnasium is unisex	2080
Floor Bed • Please contact housekeeping/reception • Extra charges applicable (24 hrs. advance)	2019
First Aid • First Aid kit is available at reception	2001
Guest Driver  Boarding & Lodging is available for drivers Subject to availability.  Extra charges as applicable	2000
Internet Internet and wireless internet connection Is available in all the guest rooms and public areas	2016
Swimming Pool	2046

# TELEPHONE EXTENSIONS

Operator/ One Touch Cent	0
Reception	2000
Duty Manager	2016
Housekeeping Desk	2019
In-Room Dining	2053/2054
Bell Desk	2007
Palms	2050
Kids Zone	2065
Spa	2080
Blue Lounge	2056
Laundry & Dry Cleaning	2022
Emergency	555

# RESIDENT TIPS

- Do not open the door in the hotel room without every caller on the door. On doubt please call Reception.
- Close the door securely whenever exiting the room.
- Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
- Do not invite strangers to the room. It is advisable to meet quests in the lobby lounge.
- Place all valuables in the electronic safe located in the wardrobe.
- Check to see that the interconnecting room doors are locked.
- Report any suspicious activity immediately to the Lobby Manager.
- Screening of calls is at discretion. Please call operator for assistance.
- · Car Parking is at owner's risk.

Please take the parking tag from the valet for parking the car.

- Keep the parking tag safely.
- · Do not leave the car windows open.
- · Do not leave valuables inside the car.
- · Keep the balcony/terrace door closed.
- Supervise children while they are playing at balcony/terrace, do not leave children unattended.
- · Observe swimming pool safety rules available onsite.
- · For privacy please use the DND signage.
- Please respect privacy of fellow guests. Use of television and other audio equipment should be well within permissible limits.

# CONSULATES IN MUMBAI

Please note that these consulates are available in Mumbai; dial 9 followed by 9 1-22 and the required number.

Austraian         26521016           Belgium         67494444           Brazil         66324303/4/5/6           Canada         2207853           China         22614462           Czech Republic         23676422           Denmark         22679828           Egypt         66390033           Estonia         66694000           Finland         22832422           France         26607852           Germany         23511678           Greece         66887070           Indonesia         22871087           Iran         23804071/3           Ireland         23517120           Italy         23886743/4/5           Japan         22871897           Korea         26455752           Kuwait         22800131           Malaysia         22194200           Maldives         24389712           Norway         22876037           Oman         22024792           Philippines         22852631           Poland         22026701           Qatar         23633627           Russia         22156001           Saudi Arabia         23513725 <tr< th=""><th></th><th></th></tr<>		
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Malta 23513659	UAE	66502222
Malta 23513659	Thailand	22823535
USA 26724000	Malta	23513659
	USA	26724000

# INTERNATIONAL AIRLINES

Please note that these offices are in Mumbai; Dail 9 followedby 9 | - 22 and the required number.

AIRLINES NAME	RESERVATION SALES	PHONENUMBER
Airport Mumbai	22854671/22824467	022 6685 1010
American Airline	22830536	0124-2567222
Air France	22821682/22856648	22022662
Air India	26829249	26829249
Air Mauritius	2025021/22024810/22024818	2628885/8072
Air Canada	2796666/22024 42	28318888
Alitalia	22028386/8474/22027597	26829376
Air Lanka	23643885/86	2047076
All Nippon	56630800	26829306/07
Airways	22823288/99	26828965/805
British Airways	Toll Free	16147-0737 / 0787
China Airlines	000800-100-9274	
Continental	9892577470	6828806/07
Airline	256572222/56572345	6828806/07
Delta Airline	2830 2551 / 2830 3290	61175555
EL AL Israel	22/8/431	26828681
Airline	22/8/440	
Ethiopian Airlines	28267000/28305000/22885653	26828681
Egypt Air	22 54701/22153256	26829407
Emirates	22153258	
Gulf Air	22166066	26828626
Japan Air	22166067	
jet Airways	22824088/22833798/22821562	26828089
Korean Air	28797979/28797900/2284061	26829323/02
KLM/ North	22026726/1441/4065	26828652/3
West	2522833215/3 36/22844245	22833136
Kuwait Airways	56986111	56156666
Lufthansa	56975959	226829305
Malaysian Airlines	56975971	26828611 / TOLL
Qantas Airways	22884240/22889238/39	[FREE-6001   4777
Royal Jordanian	56301933/7474/1940	26829834
Singapore Airline	56370678/71	66859898
Swiss Airline	22007440/49	26828933/4
Thai Airline	22870668/0671	61111818/22007440
United Airline	22022747	26828884
Austrian Airline	22856341/2	26829901

# DOMESTIC AIRLINES

 Domestic Airport
 09223222111/020 2566111
 66851010

 Go Air
 1800 180 1407 / 2284 3680
 6264789/76264790

 Air India
 109910383838 / 9910383838
 2284 3680

 Indigo Airlines
 39893333
 9910383838

Jet Airways 0987 180 3333 / 0965 400 3333 26164721 / 26164722

Spice Jet 26164721 / 26164722

# **RAILWAYS**

Chhatrapati Shivaji Maharaj Terminus(Mumbai)

Central Railway(General Enquiry)

Western Railway(General Enquiry)

139

Western Railway(Arrivals/Departure)

23044131

# DINING AND ENTERTAINMENT

#### The Palms

 The Palms is a contemporary all day dining restaurant where modern design meets innovative cuisine.
 Showcases an array of international delights.

# Opening hours

Breakfast: 07.00 hrs. To 11.00 hrs.
Lunch: 12.30 hrs. to 15.30 hrs.
Dinner: 19.00 hrs. To 23.00 hrs.

# **Blu Lounge**

- The 40 seater sports Bar with outdoor fountain-side Sheesha Deck.
- · A perfect place for per-dinner and late night drinks.
- · Comfortable chairs with dim light gives an elegant feeling.

Opening Hours: 11.00 hrs. To 23.00 hrs.

Opening Hours: 10.00 hrs. To 19.00 hrs.

# **In-room Dinning**

Opening Hours: 24 Hrs.

With Special all day dinning menu.

# **Kids Zone**

- · Gaming Console
- · Kids Library
- · Kids Garden with Slides

# **Outdoor Games**

Multi-court

# **Indoor Games**

# MEETING AND CONFERENCE

The banquet facilities at the Radisson Blu Plaza Resort & Convention centre, Karjat provides guestswith an unsurpassed comfort sought after venue in with state-of-art audio visual capabilities with exquisite food and beverage options, banqueting at the Radisson Blu Plaza Resort & Convention centre, Karjat, unique experience.

From innovative coffee breaks, grand wedding to gala, theme dinners, the banquet facilities are well equipped to ensure that all the events and conferences at the Radisson Blu Plaza Resort & Convention centre, Karjat, Karjat are a success and truly memorable. The convention service team will facilitate 'one stop shopping'

For organizing meetings, conferences, theme dinners, formal state banquets etc. Located at lobby level, the banquet facilities are accessible via the main I lobby.

#### **Grand Ballroom:**

- Our ball room is 5149 sq ft and is located at the lobby level.
- This is the largest closed door conference venue in the Resort.
- The hall can be divided in to three separate venues Lillium, Tulip and Orchid, and has an acoustically insulated partition.
- It is a pillar-less and multi-purpose conference space with an exclusive pre-function area. The high ceiling of (12ft) makes it a truly grand venue for social and corporate functions, charity balls, and theme parties.

# **Banquet Lawn:**

- The open air lawn venue with 5400 sq ft area is an ideal venue for largegatherings, weddings, gala dinners etc.
- An exclusive space which when combined with ball room can accommodate 500-600 quests.

# Wedding Lawn:

 The perfect setting of a dream wedding, boasting superb photo opportunities set in 12000 sq ft surrounded by a beautiful green garden and excellent natural light which can accommodate 700-1000 guests.

# **Pool Lawn:**

- Exclusive open venue surrounded by pool with 6096 sq ft situated besidetea lounge can accommodate up to 300 guests.
- It is perfect for pool party, brunch & award function for corporates.
- For board meetings and other short meetings, there is an option of using board room and meeting room.

### **Board Room:**

 Can accommodate 10-12 guests and is an ideal place for board meetings, review meetings etc.

# Jasmine:

 With a seating capacity of 30-40 it's an ideal place for brainstorming and small social events.

### Aster:

 With a seating capacity of 800 guests in theatre style, it's an ideal destination for hosting weddings.

# Welcome to Tattva at Radisson Blu Plaza Resort & Convention centre, Karjat.

Inviting you to relax and rest easy from the moment you arrive, the Radisson Blu Plaza in Karjat features valet and on-site parking.

Once settled, you can treat yourself to a rejuvenating therapy in The Tattva or head to the tranquil pool area for a few laps and some sunbathing.

Need to check in with work? Free high-speed wireless internet access and a well-equipped business center desk for a local walking tour. With 24-hour room service you need without ever leaving its doors.

A uniquely conceptualized place to unwind, chill out and r rejuvenate. Where the subtle tones and textures embrace you and the warmth of the fabrics, the colors, and the signature

Aroma and the beautiful sleeping Buddha set the mood for yourjourney towards calmer well-being.

We provide a curated selection of treatment and luxury spa rituals made specially for you.

# Karjat

Karjat is a city, a Municipal Council, a Tahsil and a sub-district in Raigad district in the Indian state of Maharashtra. Karjat is also a part of the Mumbai Metropolitan City. It is a rapidly developing city of a Raigad district which is well connected to the Panvel, Mumbai, Thane and Pune.

There are Engineer-ing, Medical, Pharmacy, Agriculture spots and much more.

Tourism, Adventure Sports, Higher Education, Film Shooting, Retailing, Nurseries & Plantation and Spa Hospitality are the main occupations. Karjat is a tahsil in Maharashtra and is situated in the Asthavinayak Ganesha belt region.

It has several tourist attractions including Palasdari, Matheran, Khandala, Bhimashankar, Malshe Ghat. Lonavala, etc. Karjat is located at 18.9 | °N 73.33°E, and has a population of 602,545 + (as per 2011 census). It is located on Bhor ghat, Sahyadri, Western Ghats as well as at the end of coastal plains of Konkan region near Deccan. It has an average elevation of 194 meters (636 ft.). It lies on the banks of the River Ulhas.

### Languages Spoken Traveling to Karjat

#### Air:

- The nearest airport is Chhatrapati Shivaji International Airport and the Navi Mumbai International Airport (under Construction).
- Mumbai International Airport 70 kms away from Karat, it takes 1 hr 45 min to reach the airport.

#### Rail

- Karjat railway station is a major rail terminus, connected via local trains to Chhatrapati Shivaji Terminus Mumbai, Khopoli and Panvel.
- It is well connected to Mumbai via Mumbai Local Trains.
   The fast local train takes 1 hour 40 minutes to reach Mumbai and slow local trains take 2 hr. to reach Mumbai.
- All the express trains going towards Pune take a 10 minutes stop at Karjat station.
- Karjat is about 100 km from Mumbai and 130 km from Pune.

# Road:

- It is well connected to Mumbai-Pune express highway, Mumbai-Goa Highway, Mumbai-Nasik Highway, and state highways which are Karjat-Kalyan Highway.
- Karat-Murbad Highway and Raigad District, Kharghar are well connected. The under construction sea over bridge, trans-harböur link between Sewn, Mumbai and Navi Mumbai will cut the distancebetween the two cities further and offer faster connectivity to Karjat also.
- Its proximity to many industries and holiday spots with good connectivity has made it a unique city in India.

# **MAJOR FESTIVALSOF KARJAT**

#### Makar Sankranti

- Sankrant means the passing of the sun from one Zodiac sign (i.e. Dhanu) to the other (i.e. Makar).
- People exchange greetings and good wishes on this day.
- Sweet and crunchy ladoos made of sesame and jaggery called "Tilgul" are the favourite sweets.

#### **Gudhi Padwa**

- Gudhi is a victory symbol-characterized by a bamboo stick Hindu New Year.
- People welcome the New Year by worship-ping the Gudhi and distribute prasad comprising tender the beginning of a prosperous new yar and is consider Shubh Muhurat – one of the most auspiciousdays – by Hindus.

#### Pola

- The harvest festival is celebrated by farmers all over Maharashtra. It is an important festival of rural Maharashtra.
- On this day bullocks, which are an integral part of the agricultural operations are worshiper.
- They are bathed, colorfully decorated and taken out in processions across the village, accompanied by the music of drumbeats and lezhim (a musical instrument made of a wooden rod and an iron chain full of metallic pieces).

#### Narali Pournima

- The full moon day of the month of Shravan is celebrated in different parts of Maharashtra and is known variously as Narali Pournima, Sharad Pournima, Rakhi Pournima or Raksha Bandhan.
- 'Naral' means 'coconut and Narali Pournima is thus called as offerings of coconuts are made by people to the sea-god on this day.
- Narali Pournima also marks the advent of before sailing out in their gaily-decorated boats.
- · The festival is a day of singing and dancing.
- Raksha Bandhan is also observed on this day. Sisters tie 'rakhis' or beautifully decorated threads on their brothers' wrists.
   The ritual renews the responsibility of protecting his sister all her life.

# **Ganesh Chaturthi**

- · Lord Ganesh, the patron deity of Maharashtra, is the God of wisdom.
- In August, preparations to celebrate Ganesh Chaturthi the auspicious day when Lord Ganesh was born - begin with great enthusiasm all over the state.
- The 11 -day festival begins with the installation of beautifully sculpted Ganesh idols in homes and "mandaps" (large tents), colorfully decorated, depicting religious themes or current events.
- · The Ganesh idols are worshipped with families and friends.
- Many cultural events are organized and people participate in them with keen interest.
- After ten exciting days comes the time to bid farewell to the beloved God. People take Ganesh idols in procession to the accompaniment of music and dance for immersion in the sea or nearby river or lake.

# **Gokul Ashtami**

- The birth of Lord Krishna is celebrated on Gokul Ashtami or Janmashtami.
- Most devotees fast till midnight till the birth of Lord Krishna is announced.
- Gopal Kala-a preparation made of flattened rice and curds is prepared on this day.
- Another fun-filled ritual performed on this day is dahi-handi-clay.
- Pots filled with curd, sweetened rice and milk are strung high up above the streets and groups of enthusiastic young men and women form human pyramids to reach these and break them open, The way Lord Krishna and his friends would, after sneaking into thehouses of gopis (milkmaids.) to steal and eat butter.

# **CLIMATE**

#### **Summer Season in Kariat**

- Summer season in the city starts from the month of March and ends in June.
- Summer season in the city are quite warm with temperature which ranging between 27 °C and 39 °C.
- Travelers can avoid visiting the region in the month of April and May due to the hot and humid weather.
- · Cotton clothes best suit the season.

# Monsoon Season in Karjat

- Monsoons starts from the month of July and carries on till September.
- · The season of monsoon provides medium level of rainfall.
- Generally, travelers like to visit the region in the monsoon as Karjat looks stunning during this time with stunning greenery that can lure anyone at first glance
- · Monsoon is the best time to visit Karjat.
- Cotton clothes with rainy-wear suits the season.

# Winter Season in Karjat

- From the month of December to February, the city experiences winter.
- Usually in winters, the temperature is moderate which lies between 11°C to 27°Celsius.
- At this time travelers can discover some stunning destinations in this region.
- · It's advisable to carry winter clothes during the season.

# Major Tourist Attractions in Karjat

# **Ulhas Valley**

- · Ulhas Valley is a popular tourist spot in Karjat.
- The valley offers a scenic and pleasant view to tourists making them visit this place again. One can enjoy the greenery and the adjacent lake view with a cup of tea.
- The place is worth visiting during summers when the greenery is its peak and the lake view makes Ulhas Valley a delight for tourists.
- The Ulhas Valley has offers excellent views.
   Rafting is offered by local operators during monsoon.
   Open all days from 0600hrs to 1900hrs.

#### **Bahiri Cave**

- The Bahiri cave in Karjat is famous for its trekking adventures.
- The cave located at a height of around 600m above the sea level and is visited by a lot of Hindu devotees during occasions.
- The wide stretches of the cave offers a challenge to the adventure lovers.
- Open all days from 0600 hrs. to 1900 hrs.

# Kondeshwar Temple

- · Kondeshwar temple dedicated to Lord Shiva is constructed centuries ago.
- This temple is popular for its charming personality due to the perfect architecture among the tourists.
- Many tourists visit this temple to admire the architectural beauty of the temple. Open all days from 0700 hrs. to 1800 hrs.

#### **Kondana Caves**

- Kondana Caves is approachable by a short trek from Karjat.
- These caves have a Buddhist origin.
- During monsoon there are waterfalls and streams en-root and aroundKondana Caves.

# **Bhivpuri Waterfall**

- From Bhivpur Road Railway Station the walk to the waterfall takes around 20 minutes where travelers have to walk out on the eastern side, along the main road and pass through the village which has the same name.
- After crossing the village, the view is simply blissful full of lush greenery, small plateau.
- The best way of getting to Bhivpuri from Karjat is by hiring an Auto rickshaw to the village. The journey takes around 20 minutes. The rickshaws drop travelers at the entrance of Bhivpuri village from where the walk to the waterfall is the only option.

# PLACES NEAR KARJAT

# Karnala Bird Sanctuary (34.9 km by road) (52 min)

- Popular with bird-watchers and trekkers, Kamala Bird Sanctuary lies 60 km from Mumbai and 12 km from Panvel.
- The sanctuary is also famous for the 11th century Kamala Fort.
- Straddling the Mumbai-Goa highway, the sanctuary is quite small and is spread over 12. 1 sq. km in Raigad district of Maharashtra.
- Even so, the Karnala Bird Sanctuary is home to over 150 species of resident and 37 species of migratory and Malabar Trogon – have also been sighted at the park.
- Nestled in the Sahyadri hills, Kamala is a popular picnic spot.
   It is categorized as an easy climb and even though some place for an amateur to start trekking.

# Matheran (22.3 km) (47 min)

- A popular weekend getaway from the Karjat, Matheran is located just 10 km from the big city.
- Perched on the Western Ghats in Maharashtra, the hill station has a pleasant climate and a scenic view of the valley.
- Literally meaning "forest on the head", Matheran refers to the thick woods at the top of the hill.
- Automobiles are not permitted here and with ponies transporting luggage, people on horseback and the lack of tarred roads, Matheran retains the vintage charm of hill stations developed by the British.
- Popular with adventure lovers, rock climbing, trekking and paragliding are some of the adventure sports you can do in Matheran.
- A trip to Matheran is not complete without a ride on the toy train which connects Neral to Matheran. In addition to the spectacular sight the train ride offers, the sight of the toy train chugging along the mountain-side is a not-to-be-missed experience.

# Lonavala (34.94 Km) (50 min)

- A popular hill station situated between Mumbai and Pune in Maharashtra, Lonavala is known for its natural beauty and cool climate.
- Offering respite for those wishing to make a quick escape from Mumbai and Pune, Lonavala and its twin city Khandala are the ideal getaway spots.
- It is situated at 625 meters above sea level.

# Bhor Ghat (28.8 km) (40 min)

- Bhor Ghat is a mountain passage located between Karjat and Khandala in Maharashtra, India along the railway line and between Khopoli and Khandala for road Old Mumbai Pune Road and the Mumbai Pune Expressway.
- Situated on the crest of the Wester Ghat mountain ranges, Bhor Ghat is noted for its scenic and dense woods.

# Adlabs Imagica (27.4km) (39 min)

- Adventure Theme Park near Karjat, is one of the best place getaways with family and friends. It's a place so interesting you'd wish you were here every day.
- A place where the fun begins and never ends.
- A place where you'd be friends with a talking dog, dine with a lion chef and fly with an elephant.
- A place where you'd experience zero gravity, fight with Mogambo, feel the thrill of exciting rides and even save a pirate.
- Open all the days from 0930 hrs. to 2000 hrs.

# Alibag (56 km) (1 hr 30 min)

- Alibag (also spelled as Alibaug) is a coastal town and a municipal council in Raigad District of Maharashtra.
- It is the head-quarters of the Raigad district.
- Alibaug was developed in the 17th century by Sarkhel Kanhoji Angre the naval chief of King Shivaji's Kingdom.
- Alibag is a coastal town and municipal council in Raigad district of Maharashtra, India. It is the head-"Kulaba". Today's Ramnath was the main village.
- A Bene Israelite named Ali used to live there at that time.
- He was a rich man and owned many plantations of mangoes and coconuts in his gardens. Hence, the locals used to call the place "Alichi Bagh" (Marathi for "Gardens of Ali\*), or simply "Alibag", and the name stuck.

# Korigad (53.8 km) (1 hr 25 min)

- Korigad (also called Koraigad, Koarigad or Kumwarigad) is a hill fort located about 20 km (1 2 mi) south of Lonavala in Pune district, Maharashtra India.
- Its date of construction is not known but likely predates 1500.
   It is about 923 m above sea level. The planned township of Aamby Valley is built over the fort's southern and eastern foothills.
- The closest village is Peth Shahpur, about 1 km (0.62 mi) north of the fort.
- A temple to its patron goddess Koraidevi also exists along with several smaller temples to dedicate to Vishnu and Shiva.
- The former has been recently renovated and has a 3 foot high Deepmala (tower of lamps). The interesting part of the fort is that its wall is completely intact and one can walk along its entire perimeter (about 2 km).
- Its massive gate is also intact. Several ruins of older structures within the fort still exist. It has six cannons the largest of which called the Laxmi Toph is located near the Korai devi temple.

# Lingana (181.7 km) (3 hr 46 min)

- Lingana is a massive pinnacle on the mainline of the Sahyadris between Raigad and Torna. It is in the Mahad Taluka of Raigad district. It is 35 km away from Mahad town.
- It takes its name from its shape which is like a linga.
- It is 2969 feet high with an ascent of four miles, the first half is easy to climb while the second is difficult tock cut steps have been destroyed and the fort is almost completely inaccessible.
- The top of the fortified rock is 2500 feet square.
- No fortification or buildings remain but there are traces of a grain store and some cisterns.

# Raigad Fort (60.9 km) (1 hr 20 min)

- Raigad is a hill fort situated in the Mahad, Raigad district of Maharashtra, India.
- The Maratha king (Shivaji Mahara) built this fort and made his capital in 1674 when he was crowned king of a Maratha Kingdom which later developed into the Maratha Empire eventually covering majority of modern-day India.
- The fort, which rises 820 meters (2,700 ft.) above sea level, is located in the Sahyadri mountain range.
- There are approximately 1737 steps leading to the fort, though today Raigad Ropeway, an aerial tramway, exists to reach the top of the fort in 20 minutes.
- The fort was looted and destroyed by the British after its capture in 1818.

# Varandha Ghat (181.2 km) (3 h 23 min)

- Varandha Ghat is a mountain passage located between NH4 the crest of the Western Ghat mountain ranges, Varandha Ghat is noted for its surroundings, comprising of scenic waterfalls, lakes and dense woods.
- The Varandha Ghat cuts the Sahyadri range to join Bhor to Mahad and is one of the routes between Konkan and Pune.
   It is 108 kilometers (67 mi) from Pune.
- · This ghat stretches almost 10 kilometers (6.2 mi).
- The route from Niradevphar Dam up to the start of the ghat has many twists and turns and skirts the backwaters of the dam.

# EMERGENCY PROCEDURES

#### Plan Ahead

- Please read the Fire Exit Plan on the back of the main door to locate the nearest emergency exit.
- In case of an emergency, take the room key card along. Be sure to close the door. Carrying a small flashlight may prove to be valuable.
- Do not use an elevator as a fire exit. Elevator mechanism can easily malfunction during a fire, causing persons to be trapped inside, or to be transported to the exact location of the fire.
- Do not panic. Panic can be avoided by being familiar with the surrounding and by following a specific plan of action if caught in a fire.
- The Fire Exit plan is specific for this requirement.

#### If there is a fire

- If there is any indication or even suspicion of fire, call the Hotel Operator immediately, or dial the Emergency no. 555. Caller identifies by name, room number, and a brief description of the situation.
- Feel the door with the palm of hand. If the door is warm, do not open. If the door is not warm, drop to the knees and slowly open the door, but be ready to slam it shut should a cloud of smoke roll in. If the corridor is clear, head for the exit, not the elevator. Ensure to close the door. Carry the room key card.
- Do not stand upright, but crawl or keep low to the floor to avoid smoke and odur less carbon monoxide. Stay on the same side of the wall to exit, counting the number of doors to the exit.
- On reaching the exit, walk quickly, but cautiously down the stairs following the emergency trail. If smoke is encountered, do not try to run through it, crawl on knees and proceed to the nearest open area or the poolside.
- Fill the bathtub with water. Wet towels and sheets and stuff them around the door and any vent that is allowing smoke to enter the room.
- If the doors and walls are hot, put water on them. The ice bucket in the room will come handy. Place the mattress up against the door and keep it wet to prevent the fire reaching the room. Tie a wet towel around the nose and mouth window.
- Do not jump from the room. It can cause serious injury. Signal from the room window for help.



FEEL THE DIFFERENCE