Thank you for your request for information relating to How much compensation was paid to individuals for property damage and personal injury due to potholes which we received on 04/03/2022.

Please find Sheffield City Council’s response to your request set out below:

1. In the last financial year (2020/21) (a) how much money was paid as compensation for property damage and personal injury caused by potholes (please include legal expenses),

and (b) how many individual claims did this represent?

* Total compensation paid for damage and injury (including legal expenses) for pothole claims for financial year 20/21- £4841.53
* No of individual claims this represents –34 claims in total, 11 Paid claims

2. Please tell me the value of the biggest claim settled in 2020/21, and the location of the pothole that caused the incident. Please provide a brief description of the incident

(e.g. cyclist fell off bike going over pothole and broke their leg). If possible, please break up the cost of the claim between compensation paid and legal expenses.

* The Biggest value claim cost was £1600
* The location was Stony Ridge Road, Sheffield
* Vehicle hit pothole in carriageway - This was a vehicle damage only claim - No injuries were reported or claimed for

If you have any queries about this response, please do not hesitate to contact us.

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If you are unhappy with the response you have received in relation to your request, you are entitled to have this reviewed. You can ask for an internal review by replying to this email. Internal review requests should be submitted within 40 working days from the date of this response.

If you remain dissatisfied with the outcome of your internal review, you can contact the Information Commissioner’s Office. Please see <https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern> for further details.

Kind Regards,

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