

Tyler MacDonald

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Objectives

Seeking a customer-service oriented position where I can leverage my 6+ years of experience in customer service, strong communication skills, and the ability to work both independently and in a team to contribute to a dynamic environment.

Qualifications

- 6+ years of customer service
- Ability to work independently, as well as working in team
- Proactive approach to problem-solving and process improvement
- Strong attention to detail and time management skills

Skills and Experience

- Proficient in serving customers efficiently and addressing their needs
- Experienced in managing currency accurately
- Skilled in assisting customers with product selection and providing guidance
- Knowledgeable in inventory management and ensuring product availability
- Adherence to cleanliness and sanitation practices
- Proficient in problem-solving and time management

Employment History

Meat Dept.

2019-2023

No Frills, Halifax, NS

Team Member

2017-2019

Tim Hortons, Halifax, NS

Volunteer Experience

Volunteer

Maritime JiuJitsu, Halifax, NS

- Assisted in renovating training area
 - Cleaned and sanitized mats regularly to maintain hygiene standards
 - Managed waste disposal to ensure clean environment
- 2019-Present**

Education

**Bachelor of Applied Computer
Science**

Dalhousie University

Current

Bachelor of Science

Saint Mary's University

2018-2020

High School Diploma

JL Ilsley High

2018

References Available Upon Request