

# CURRICULUM VITAE

MA. ABEGAIL C. FERNANDEZ

Contact No: +63-927-171-40-63

Email Address: -

**Belief:** "The future in the past is now the present. And that's RPA."

---

## **WORK EXPERIENCE**

### **SMART AUTOMATION SERVICES, LTD.**

71-75 Shelton Street, Covent Garden, London,  
England, WC2H 9JQ

RPA Mentor & Developer (Philippines)

APR 2019 - PRESENT

#### **PRIMARY RESPONSIBILITIES:**

- Analysing, documenting and reengineering business processes in scope for automation and robotics
- Designing and implementing software robotics and process automation
- Lead teams of advisory professionals on robotics and automation projects and be responsible for project delivery.
- Facilitates Blue Prism Development Workshops and Mentoring onsite clients

#### **Development:**

- Developed Bank Initiate Closure Phase 2 (T00 RECON, DP MAIN - Active) – ONGOING;

#### **Management:**

- RPA Mentor – HSBC PH | 4-Month; 6 members; 4 Processes;

#### **CERTIFICATIONS:**

- Certified Blue Prism ROM Architect (2019)

### **IBM GLOBAL BUSINESS PROCESS SERVICES, INC**

2nd-4th Floors IBM Plaza, 8 Eastwood Avenue  
Eastwood City Cyberpark E. Rodriguez, Jr. Avenue  
1110 Libis, Quezon City, Philippines

Application Developer – RPA (Philippines) | RPA  
Lead Coach (Thailand)

MAR 2016 – MAR 2019

#### **PRIMARY RESPONSIBILITIES:**

- Analysing, documenting and reengineering business processes in scope for automation and robotics
- Designing and implementing software robotics and process automation
- Lead teams of advisory professionals on robotics and automation projects and be responsible for project delivery.
- Bring a level of robotics knowledge to the client and play an important role in identifying and targeting new opportunities with both existing and new clients.
- Support client for Hypercare in Production.
- Facilitates Blue Prism Development Workshops

#### **Development:**

- Developed the first cloud based Blue Prism automation of IBM for Toshiba VAT Reporting and Invoice Processing – 2 Processes; 1 bot
- Developed succeeding phases of Rio Tinto Data Privacy automation.in all Geos (APAC, EMEA, NA) – 1 Process, 1 bot

- Developed Rio Tinto Ticket Management Reporting and Dispatching for Payroll, EDM and Benefits in all Geos (AU, EMEA, NA) – 5 Processes; 4 bots
- Developed POC Automation for Genentech that includes 150 REMI documents – 1 bot
- Tested existing Genentech Data Validation - 5 Processes; 5 bots
- Developed Genentech Data Validation – 4 Processes; 4 bots
- Developed Genentech Benchmark Validation – 7 Processes; 7 bots

Management:

- RPA Lead Coach – SCB Thailand | 3-Month; Lead 3 squads; 7 Processes; 7 bots

**CERTIFICATIONS:**

- Certified Blue Prism Solution Designer (2018)
- Certified Blue Prism Professional Developer (2017)
- Certified Blue Prism Developer (2016)

**NTT DATA (WIZARDSGROUP INC.)**

Unit 2801 88 Corporate Center Seden Corner  
Valero Sts. Salcedo Village, Makati City, Philippines  
Associate Consultant  
MAR 2015 – MAR 2016

**PRIMARY RESPONSIBILITIES:**

- Requirements Gathering, Analysis, Design and Development
- Conducts any of the following activities: software evaluation, data analysis for system integration, business report, mapping of business requirements with the solution, enhancement/customization, testing, implementation
- Convert SSRS existing Reports to Telerik report
- Bug fix: UI, report data, scripts
- Part of Smoke Test and UAT, Integration Team
- Legacy data analysis

**ST. JOSEPH'S COLLEGE OF QUEZON CITY**

295 E. Rodriguez Sr., Blvd. Quezon City, Philippines  
IT Instructor  
SEPT 2013 – MAR 2015

**PRIMARY RESPONSIBILITIES:**

- Teaches programming related lessons to BSIT students.

**INFORMATION PROFESSIONALS, INC.**

Arcadia Bldg, 860 Quezon Avenue Diliman, Quezon City, Philippines  
.Net Developer  
OCT 2014 – FEB 2015

**PRIMARY RESPONSIBILITIES:**

- Requirements Gathering, Analysis, Design and Development
- Conducts any of the following activities: software evaluation, recommendation, mapping of business requirements with the solution, enhancement/customization, testing, implementation, technical support and maintenance
- Creation of Tax Annualization and Alphalist Module
- Creation of Customized 40 Reports for Clients

**OLIVE DRAB GLOBAL SERVICE, INC**

Suite 22, Zeta Building,  
191 Salcedo Street, Legazpi Village, Makati City, Philippines  
Junior .Net Developer  
APR 2014 – AUG 2014  
On-site: San Miguel Corporation, Inc.

**PRIMARY RESPONSIBILITIES:**

- Requirements Gathering, Analysis, Design and Development
- Ensures that the system solutions are delivered on time, with the highest level of quality, and meets the business needs and deliver continuous improvement and value to the enterprise

- Work with different business units within company to ensure software requirement is met.
- Conducts any of the following activities: software evaluation, recommendation, mapping of business requirements with the solution, enhancement/customization, testing, implementation, technical support and maintenance
- Designed, developed and enhanced, database – driven for inventory web system. Its function is to provide an interface for employee's documentation such as purchase order, sales order, in and out of inventory, etc. thus minimizing the amount of time to process accounts.

### **INTELLISMART TECHNOLOGY INC**

16A Catanduanes St. West Avenue, Quezon City, Philippines  
Web Developer  
MAY 2012 – DEC 2013 (1 year, 7 months)

#### **PRIMARY RESPONSIBILITIES:**

- Creation of site layout/user interface from provided design concepts by using standard; Placement and layout of web site pages given client provided content.
- Development of robust and user-friendly .NET-based web applications. SQL Server development.
- Application/ Framework design as needed; Specifications/ Requirements gathering as needed.
- Routine daily maintenance of existing sites and applications.
- Enhances application to fit the business policies of new clients
- Interact with clients to offer technical solutions to fit business policies.
- Train clients on how to operate developed system as needed.

### **TRAINING**

APR 2011 – MAY 2011

#### **WORLD VISION DEVELOPMENT FOUNDATION, INC.**

Web Developer  
On-the -Job Trainee  
389 Quezon Avenue corner West 6th St. West Triangle, Quezon City 1104 Philippines

### **TECHNICAL COMPETENCIES**

**Software:** MS Office, Visual Studio, Adobe Photoshop, Crystal Reports, Telerik Reporting, Blue Prism  
**Systems:** Windows Series, VM Linux (Ubuntu)  
**Languages:** MS SQL SERVER, HTML, CSS, ASP.net, Visual Basics, MVC C#

### **EDUCATIONAL BACKGROUND**

COLLEGE

**SAINT JOSEPH'S COLLEGE, QUEZON CITY**  
WITH DISTINCTION  
Bachelor of Science in Information Technology  
Quezon City, Philippines  
2008-2012

### **STRENGTHS**

- Works well in both front and back-end of software development
- Fast learner and able to adapt new programming language and current technology trends
- Creative and has good analytical skill