

# Preetha Chatterjee

ASSISTANT PROFESSOR · DREXEL UNIVERSITY

3675 Market Street, Office 1160, Philadelphia, PA 19104

✉ preetha.chatterjee@drexel.edu | 🌐 <https://preethac.github.io/> | 🐦 @PreethaChatterj

## Research Interests

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**Software engineering**, machine learning and natural language processing applications to software engineering, software data analytics, mining software repositories, empirical software engineering, human and social aspects of software engineering

## Professional Experience

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- 2021-Present **Assistant Professor**, *Department of Computer Science*, Drexel University, USA
- 2016-2021 **Research Assistant**, *Department of Computer and Information Sciences*, University of Delaware, USA
- 2014-2016 **Teaching Assistant**, *Department of Computer and Information Sciences*, University of Delaware, USA
- 2013-2014 **QA Engineer**, Integral Development Corporation, India
- 2012-2013 **Software Engineer**, Theorem Private Limited, India
- 2009-2012 **Project Engineer**, Wipro Technologies, India

## Education

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**University of Delaware** *United States of America*  
PH.D. IN COMPUTER SCIENCE *2014 - 2021*

Department of Computer & Information Sciences

Dissertation Title: *Mining Information from Developer Chats Towards Building Software Maintenance Tools*

Advisor: Dr. Lori Pollock

**University of Delaware** *United States of America*  
M.S. IN COMPUTER SCIENCE *2014 - 2016*

Department of Computer & Information Sciences

Advisor: Dr. Lori Pollock

**West Bengal University of Technology** *India*  
B.TECH. IN INFORMATION TECHNOLOGY *2004 - 2008*

Department of Information Technology

## Honors and Awards

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### 2022. Summer Research Award for Tenure/Tenure track Faculty

*Drexel University*, provided to the most meritorious research activity proposals to pursue research activities that will enhance recipient careers as well as increase their contributions to Drexel.

### 2021. Frank A. Pehrson Graduate Student Award for Outstanding Computer Science Research

*University of Delaware*, in recognition of outstanding performance and future potential in the field.

### 2020. GHC Sponsorship

*University of Delaware*, to attend virtual Grace Hopper Celebration of Women in Computing.

2019. **NSF Student Travel Support**

*U.S. National Science Foundation*, to financially support selected researchers in attending the 41st International Conference on Software Engineering (ICSE).

2017. **ACM-SIGSOFT CAPS Travel Award**

*ACM Special Interest Group on Software Engineering*, to financially support selected researchers in attending the 14th International Conference on Mining Software Repositories (MSR).

2017. **Professional Development Award**

*University of Delaware*, to help selected graduate students participate in significant professional conferences pertaining to their field of study.

2017. **WIE Conference Travel Scholarship**

*Women in Engineering Association at University of Delaware*, to help selected graduate students participate in significant professional conferences.

2017. **CRA-W Travel Scholarship**

*Computing Research Association*, to attend Grad Cohort Workshop.

2016. **Lauri Pfeffer Shinn Memorial Award**

*University of Delaware*, in recognition of academic success and contribution to the Department of Computer and Information Sciences.

2015. **GHC Travel Scholarship**

*University of Delaware*, to attend Grace Hopper Celebration of Women in Computing as a mentor to the undergraduate students.

2015. **CRA-W Travel Scholarship**

*Computing Research Association*, to attend Grad Cohort Workshop.

## Research Funding

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### AWARDED PROPOSALS

2022. **Faculty Summer Research Awards for Tenure/Tenure-Track Faculty, Drexel University**

Title: "Towards Enabling Affective Awareness in Free Open Source Software (FOSS)"

PI: **Preetha Chatterjee**

Total Award Amount: \$7,000

## Publications

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[Underlined Students are advised by me at Drexel University]

### REFEREED JOURNAL PUBLICATIONS

2021. **Preetha Chatterjee**, Kostadin Damevski, Nicholas A. Kraft, and Lori Pollock, "Automatically Identifying the Quality of Developer Chats for Post Hoc Use", *Transactions on Software Engineering and Methodology (TOSEM)*, Volume 30, Issue 4, October 2021 (Impact factor: 2.674).

2020. **Preetha Chatterjee**, Minji Kong, and Lori Pollock, "Finding Help with Programming Errors: An Exploratory Study of Novice Software Engineers' Focus in Stack Overflow Posts", *Journal of Systems and Software (JSS)*, Research Paper, Volume 159, Jan 2020 (Impact factor: 2.829).

### REFEREED CONFERENCE PUBLICATIONS

2023. Amirali Sajadi, Kostadin Damevski, and **Preetha Chatterjee**, "Interpersonal Trust in OSS: Exploring Dimensions of Trust in GitHub Pull Requests", in *Proceedings of the 45th International Conference on Software Engineering (ICSE)*, New Ideas and Emerging Results Track, May 2023 (Acceptance rate: 22%).

2023. Ramtin Ehsani, Rezvaneh Rezapour, and **Preetha Chatterjee**, “Exploring Moral Principles Exhibited in Software-related Text: A Case Study on GitHub Locked Issues”, in Proceedings of the 31st ACM Joint European Software Engineering Conference and Symposium on the Foundations of Software Engineering (ESEC/FSE), Ideas, Visions and Reflections Track, Dec 2023.
2023. Amirali Sajadi, Kostadin Damevski, and **Preetha Chatterjee**, “Towards Understanding Emotions in Informal Developer Interactions: A Gitter Chat Study”, in Proceedings of the 31st ACM Joint European Software Engineering Conference and Symposium on the Foundations of Software Engineering (ESEC/FSE), Ideas, Visions and Reflections Track, Dec 2023.
2023. Layla Bouzoubaa, Ramtin Ehsani, **Preetha Chatterjee**, and Rezvaneh Rezapour, “The Evolution of Substance Use Coverage in the Philadelphia Inquirer”, in Proceedings of the 17th International AAAI Conference On Web And Social Media (ICWSM), Data Challenge, Jun 2023.
2022. Mia Mohammad Imran, Yashasvi Jain, **Preetha Chatterjee**, and Kostadin Damevski, “Data Augmentation for Improving Emotion Recognition in Software Engineering Communication”, in Proceedings of the 37th IEEE/ACM International Conference on Automated Software Engineering (ASE), Research Track, Oct 2022 (Acceptance rate: 18%).
2022. Keerthana Muthu Subash, Lakshmi Prasanna Kumar, Sri Lakshmi Vadlamani, **Preetha Chatterjee**, and Olga Baysal, “DISCO: A Dataset of Discord Chat Conversations for Software Engineering Research”, in Proceedings of the 19th International Conference on Mining Software Repositories (MSR), Data Showcase Track, May 2022.
2022. **Preetha Chatterjee**, Tushar Sharma, Paul Ralph, “Empirical Standards for Repository Mining”, in Proceedings of the 19th International Conference on Mining Software Repositories (MSR), Tutorial, May 2022
2021. **Preetha Chatterjee**, Kostadin Damevski, and Lori Pollock, “Automatic Extraction of Opinion-based Q&A from Online Developer Chats”, in Proceedings of the 43rd International Conference on Software Engineering (ICSE), Technical Track, May 2021 (Acceptance Rate: 22.4%).
2020. **Preetha Chatterjee**, Kostadin Damevski, Nicholas A. Kraft, and Lori Pollock, “Software-related Slack Chats with Disentangled Conversations”, in Proceedings of the 17th International Conference on Mining Software Repositories (MSR), Data Showcase Track, May 2020 (Acceptance Rate: 38.8%).
2020. **Preetha Chatterjee**, “Extracting Archival-Quality Information from Software-Related Chats”, in Proceedings of the 42nd International Conference on Software Engineering (ICSE), Doctoral Symposium Track, May 2020 (Invited Talk Acceptance rate: 34.6%).
2019. **Preetha Chatterjee**, Kostadin Damevski, Lori Pollock, Vinay Augustine, and Nicholas A. Kraft, “Exploratory Study of Slack Q&A Chats as a Mining Source for Software Engineering Tools”, in Proceedings of the 16th International Conference on Mining Software Repositories (MSR), Research Track, May 2019 (Acceptance rate: 25.4%).
2017. **Preetha Chatterjee**, Benjamin Gause, Hunter Hedinger, and Lori Pollock, “Extracting Code Segments and Their Descriptions from Research Articles”, in Proceedings of the 14th International Conference on Mining Software Repositories (MSR), Research Track, May 2017 (Acceptance rate: 30.6%).
2017. **Preetha Chatterjee**, Manziba Akanda Nishi, Kostadin Damevski, Vinay Augustine, Lori Pollock, and Nicholas A. Kraft, “What Information about Code Snippets Is Available in Different Software-Related Documents? An Exploratory Study”, in Proceedings of the 24th IEEE International Conference on Software Analysis, Evolution, and Reengineering (SANER), Early Research Achievements Track, Feb 2017 (Acceptance rate: 32.5%).

## REFEREED WORKSHOP PUBLICATIONS

2022. **Preetha Chatterjee**, “Automatic Identification of Informative Code in Stack Overflow Posts”, in Proceedings of the 1st International Workshop on Natural Language-based Software Engineering (NLBSE), co-located with ICSE, May 2022.

## OTHER PUBLICATIONS

2021. **Preetha, Chatterjee**, “Mining Information from Developer Chats Towards Building Software Maintenance Tools”, University of Delaware, Ph.D. Thesis, 2021.
2015. **Preetha, Chatterjee**, “Exploring the Generality of a Java-based Loop Action Model for the Quorum Programming Language”, University of Delaware, Ph.D. Prelims, 2015.

## Talks and Presentations

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### INVITED TALKS

2023. *Emotion Awareness in Software Engineering*,  
Lightning Talk, It Will Never Work in Theory (NWiT) April, 2023 series
2022. *Mining Software Repositories*,  
Comcast Software Engineering Research Presentation, Drexel University, USA.
2022. *ACM SIGSOFT Empirical Standards of Mining Software Repositories*,  
Tutorial at the 19th International Conference on Mining Software Repositories (MSR).
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Keynote Talk at Drexel Society of Artificial Intelligence, Drexel University, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at University of Maryland Baltimore County, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Carleton University, Canada.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Auburn University, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Drexel University, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Oakland University, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Boise State University, USA.
2021. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at George Mason University, USA.
2020. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Inria, France.
2020. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at University of Zurich, Switzerland.
2020. *Mining Software Developer Chats Towards Improving Software Maintenance Tools*,  
Seminar at Delft University of Technology (TU Delft), Netherlands.
2017. *Mining Code Examples with Descriptive Text from Software Artifacts*,  
Seminar at the Special Interest Group in Software Systems at University of Delaware, USA.

## RESEARCH PRESENTATIONS

2022. *Automatically Identifying the Quality of Developer Chats for Post Hoc Use*, 37th IEEE/ACM International Conference on Automated Software Engineering (ASE), Journal-first Paper Presentation.
2022. *Automatic Identification of Informative Code in Stack Overflow Posts*, International Workshop on Natural Language-based Software Engineering (NLBSE), Paper Presentation (co-located ICSE events).
2021. *Automatic Extraction of Opinion-based Q&A from Online Developer Chats*, Journal of Systems and Software (JSS), Invited Paper Video, prerecorded.
2021. *Mining Information from Developer Chats Towards Building Software Maintenance Tools*, University of Delaware, PhD Thesis Dissertation, Newark, USA.
2021. *Automatic Extraction of Opinion-based Q&A from Online Developer Chats*, 43rd International Conference on Software Engineering (ICSE), Paper Presentation Talk.
2021. *Finding Help with Programming Errors: An Exploratory Study of Novice Software Engineers' Focus in Stack Overflow Posts*, Journal of Systems and Software (JSS), Featured Paper Video, prerecorded.
2020. *Extracting Archival-Quality Information from Software-Related Chats*, 42nd International Conference on Software Engineering (ICSE), Paper Presentation Talk.
2020. *Software-related Slack Chats with Disentangled Conversations*, 17th International Conference on Mining Software Repositories (MSR), Paper Presentation.
2019. *Exploratory Study of Slack Q&A Chats as a Mining Source for Software Engineering Tools*, 16th International Conference on Mining Software Repositories (MSR), Paper Presentation Talk, Montreal, Canada.
2019. *Extracting Archival-Quality Information from Software-Related Chats*, University of Delaware, PhD Proposal Presentation Talk, Newark, USA.
2018. *Finding My Solution in the Haystack of a Post: An Exploratory Study of Stack Overflow*, CIS Department 55 Years Anniversary Showcase at University of Delaware, Poster Presentation, Newark, USA.
2017. *Extracting Code Segments and Their Descriptions from Research Articles*, 14th International Conference on Mining Software Repositories (MSR), Paper Presentation Talk, Buenos Aires, Argentina.
2017. *What Information about Code Snippets Is Available in Different Software-Related Documents? An Exploratory Study*, CRA-W Grad Cohort Workshop, Poster Presentation, Washington D.C., USA.
2015. *Exploring the Generality of a Java-based Loop Action Model for the Quorum Programming Language*, University of Delaware, PhD Prelims Presentation Talk, Newark, USA.

## Teaching Experience

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### DEPARTMENT OF COMPUTER SCIENCE, DREXEL UNIVERSITY

Spring 2023	<b>CS T680: Software Analytics (2 sections)</b> , Instructor	<i>Enrollment:13</i>
Fall 2022	<b>SE 181: Introduction to Software Engineering and Development</b> , Instructor	<i>Enrollment:55</i>
Spring 2022	<b>SE 181: Introduction to Software Engineering and Development</b> , Instructor	<i>Enrollment:55</i>
Fall 2021	<b>SE 181: Introduction to Software Engineering and Development</b> , Instructor	<i>Enrollment:85</i>

## DEPARTMENT OF COMPUTER AND INFORMATION SCIENCES, UNIVERSITY OF DELAWARE

Summer 2019 **CISC 181: Introduction to Computer Science II**, Instructor  
Fall 2018 **CISC 367: Intro to Computer Science Research**, Substitute Instructor  
Spring 2018 **CISC 667: Communication Skills for CS Researchers**, Substitute Instructor  
Fall 2017 **CISC 879: Text Analysis for Software Engineering**, Substitute Instructor  
Spring 2016 **CISC 474: Advanced Web Technologies**, Teaching Assistant  
Fall 2015 **CISC 103: Web Applications using Computer Science**, Teaching Assistant  
Spring 2015 **CISC 106: General Computer Science for Engineers**, Teaching Assistant  
Fall 2014 **CISC 181: Introduction to Computer Science II**, Teaching Assistant

## Student Research Mentoring

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### DISSERTATION COMMITTEE CHAIR

WI'23-Present **Ramtin Ehsani**, Ph.D. in CS, Drexel University  
FA'22-Present **Amirali Sajadi**, Ph.D. in CS, Drexel University

### DISSERTATION/CANDIDACY COMMITTEE MEMBER

2023-Present **Chaewon Yun**, Drexel University  
2022-Present **Sergey Matskevich**, Drexel University  
2022-Present **Jason Lefever**, Drexel University

### MASTERS STUDENTS

SU'23-Present **Shyamal Mishra**, Drexel University (Co-op program)  
Chatbot-based applications in software engineering

### UNDERGRADUATE STUDENTS

WI' 2023 **Vanessa Martinez**, Drexel University (Pathway to SuperNova Research Fellows program)  
Analysis of human and social aspects in software engineering  
2022 **Thomas Do**, Drexel University (Pathway to SuperNova Research Fellows program)  
Analysis of human aspects in software engineering  
2021-2022 **Yashasvi Jain**, Drexel University  
Analysis of emotions in developer communication channels in FOSS projects  
2020 **Kevin Mason**, University of Delaware  
Data analysis of software developer chat conversations  
2019-2020 **Brian Phillips**, University of Delaware  
Data analysis and case study of software developer communications  
2019-2020 **Humphrey Owusu**, University of Delaware  
Data analysis and case study of software developer communications

- 2018 **Minji Kong**, University of Delaware  
Qualitative analysis of novice developers' focus in Stack Overflow [JSS '2020']
- 2017 **Qilin Ma**, University of Delaware  
Research tool development for mining software-related Q&A forums
- 2016 **Benjamin Gause**, University of Delaware  
Automatic extraction of code descriptions from research articles [MSR '2017']
- 2016 **Hunter Hedinger**, University of Delaware  
Automatic extraction of code descriptions from research articles [MSR '2017']

## Professional Service

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### ACADEMIC SERVICE

#### Editorial Board

2021 - Present    Publicity Chair, Journal of Systems and Software (JSS)

#### Organizing Committee

- 2024 *Journal-first* Co-Chair, 32nd IEEE/ACM Intl. Conf. on Program Comprehension (ICPC)
- 2024 *Mining Challenge* Co-Chair, 21st Intl. Conf. on Mining Software Repositories (MSR)
- 2023 *NIER* PC co-Chair, 23rd IEEE Intl. Conf. on Source Code Analysis and Manipulation (SCAM)
- 2023 PC co-Chair, 3rd Intl. Workshop on Software Engineering and AI for Data Quality in Cyber-Physical Systems/Internet of Things (SEA4DQ) *at FSE'24*
- 2023 Diversity and Inclusion co-Chair, Intl. Conf. on Mining Software Repositories (MSR)
- 2022 PC co-Chair, 1st Intl. Workshop on Recruiting Participants for Empirical SE (RoPES) *at ICSE'23*
- 2022 Sessions Chair, Intl. Conf. on Software Engineering (ICSE)
- 2022 Sessions Chair, Intl. Conf. on Mining Software Repositories (MSR)
- 2022 Social Media Chair, Intl. Conf. on Mining Software Repositories (MSR)
- 2021 Sessions co-host, Intl. Conf. on Automated Software Engineering (ASE)
- 2020 Social Media Chair, Intl. Conf. on Mining Software Repositories (MSR)

#### Program Committee

- 2024 Intl. Conf. on Software Engineering (ICSE), Technical Track
- 2024 ACM Conf. on the Foundations of Software Engineering (ESEC/FSE), Technical Track
- 2024 Intl. Conf. on Mining Software Repositories (MSR), Technical Track
- 2023 ACM Conf. on the Foundations of Software Engineering (ESEC/FSE), Technical Track
- 2023 Intl. Conf. on Software Engineering (ICSE), SEIP Track
- 2023 Intl. Conf. on Mining Software Repositories (MSR), Technical Track
- 2023 Intl. Workshop on Natural Language based Software Engineering (NLBSE), Research Track
- 2022 Intl. Conf. on Mining Software Repositories (MSR), Technical Track
- 2022 Intl. Conf. on Software Analysis, Evolution, and Reengineering (SANER), ERA Track

- 2022 Intl. Conf. on Software Engineering (ICSE), SEET Track
- 2021 Intl. Conf. on Software Maintenance and Evolution (ICSME), Tool Demo Track
- 2021 Intl. Conf. on Mining Software Repositories (MSR), Mining Challenge Track
- 2021 Intl. Conf. on Software Analysis, Evolution, and Reengineering (SANER), ERA Track

### Journal Reviewer

- 2022-present Journal of Systems and Software (JSS), Elsevier
- 2022-present Transactions on Software Engineering (TSE), IEEE
- 2021-present Empirical Software Engineering (EMSE), Springer
- 2021-present Transactions on Software Engineering and Methodology (TOSEM), ACM

### External Reviewer

- 2018 Reviewer, Journal of Software: Practice and Experience
- 2017 Reviewer, ACM Joint European Software Engineering Conference and Symposium on the Foundations of Software Engineering (ESEC/FSE)

### DEPARTMENT AND UNIVERSITY SERVICE ACTIVITIES at Drexel University

- 2023 **Review Committee**, Drexel University Provost's Award for Pedagogical Innovation
- 2022-2023 **Committee Member**, Dept. of CS Faculty Recruiting Committee
- 2022-2023 **Committee Member**, Dept. of CS Graduate Software Engineering Committee
- 2022-2023 **Committee Member**, Dept. of CS Undergraduate Software Engineering Committee
- 2021-2022 **Committee Member**, Dept. of CS Faculty Recruiting Committee
- 2021-2022 **Committee Member**, Dept. of CS Graduate Software Engineering Committee
- 2021-2022 **Committee Member**, Dept. of CS Undergraduate Software Engineering Committee

### DIVERSITY AND OUTREACH ACTIVITIES

- 2023 **Invited Speaker**, ACM-W Alumni Panel, University of Delaware
- 2022 **Faculty Volunteer**, Women in Tech Reception, Drexel University
- 2020 **Participant**, Grace Hopper Celebration of Women in Computing, University of Delaware
- 2016 - 2017 **Founder and Chair**, University of Delaware ACM-W Student Chapter
- 2015 - 2016 **Vice-Chair**, CISTers, Women in Computer Science, University of Delaware
- 2015 **Mentor**, Grace Hopper Celebration of Women in Computing, University of Delaware
- 2015 - 2016 **Technical Administrator**, Indian Graduate Student Association, University of Delaware

### LEADERSHIP AND OTHER PROFESSIONAL DEVELOPMENT

- 2023 **Attendee**, Drexel Library Workshop: ChatGPT as a learning tool in higher education
- 2023 **Attendee**, Drexel TLC Workshop: Practice and Feedback Make Perfect—or at Least Better!
- 2023 **Attendee**, NSF CAREER Workshop



- 2022 **Attendee**, ICSE New Faculty Symposium
- 2022 **Attendee**, NSF CAREER Workshop
- 2021 **Panelist and Recruiting Faculty**, CS[-ish] PhD Recruiting Event
- 2021 **Contributor**, ACM SIGSOFT Empirical Standards for Repository Mining
- 2021 **Attendee**, ICSE New Faculty Symposium
- 2021 **Attendee**, NSF Virtual Grants Conference

## Professional Memberships and Affiliations

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- Lifetime Member, Association for Computing Machinery (ACM) *Member since: 2016*
- Member, Institute of Electrical and Electronics Engineers (IEEE) *Member since: 2023*
- Member, Association for Computing Machinery, Special Interest Group on Software Engineering (ACM-SIGSOFT)
- Member, Association for Computing Machinery, Women (ACM-W)

## Industry Experience

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### QA Engineer

2013–2014

*Integral Development Corp.  
Bangalore, India*

Domain: Foreign Exchange Trading

- Performed Web-based Testing, Functional and Regression Testing of in-house Foreign Exchange Trading tool, and ensured adherence to quality norms throughout the testing process.
- Performed debugging of multiple logs of application workflows for failed scenarios.
- Contributed to building the in-house automation test framework using Groovy.

### Software Engineer

2012–2013

*Theorem Private Ltd.  
Bangalore, India*

Domain: Computational Advertising

- Single point of contact for the testing team of BRT (Business Response Team), which handled bug/enhancement requests from production. Analyzed software requirement specifications, prepared test plans, test scenarios (using TestLink), created and executed test cases, logged and tracked defects in JIRA and Bugzilla.
- Performed Functional and Regression Testing for the user interface to validate software component functionalities.
- Performed Scoping and estimated the timeline of the project, considering the efforts and number of resources available for a particular production release.

### Project Engineer

2009–2012

*Wipro Technologies  
Bangalore, India*

Domain: Online equity trading

- Developed the automation suite for regression testing and debugging of Perl/Shell scripts to run batch processes.
- Created and executed test cases, identified and logged defects/bugs using Clear Quest.
- Performed Sanity testing for new builds & version controlling using Clear-Case.

Domain: Multi Functional Peripheral firmware testing

- Created test plans and test sessions in QC, performed testing on builds - both in development as well as delivery phase using in-house testing tools HP DSS, HP Web Jet Admin.
- Found critical defects through ad-hoc/ exploratory testing, reviewed and fixed bugs in the source code.
- Performed build qualification with Smoke & Sanity testing.

## References

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Available on request