What to do if you are in a car accident Car accident Stop Switch on hazard warning lights Give as much help as possible to anyone else involved in the crash Do not touch anyone unless urgent help is required Someone injured? Left the scene? Under influence? Property damage? Yes No Call the Police and Ambulance (000) The parties involved must provide each other with the following information: - Name, address and licence details - Vehicle registration number - If not the owner of the vehicle, the name and address of the owner The other party refuses to provide particulars to you? Nφ Yes Call the Police (000) Record date, time, place of the accident Take pictures of the scene If possible, also find out: - Witness names and contact details - The police names and contact details (if the police attended the scene) Can you drive your car? No, Contact your insurance company to have the car towed Call your towing company if you have one If you cannot arrange a tow and exhaust all other options, call the Police Assistance Line on 131 444 Yes - Wait for the towing vehicle - Sign Towing Authorisation Form - Get a copy of the Towing Authorisation Form - Take personal items from th car - Make sure the car is towed away 6. Within 24 hours call the Police Assistance Line: 131 444 Go home Call your insurance company End