

Joe Pauker

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SUMMARY

I am a flexible, self-motivated student with excellent knowledge in software programming, leadership, industry, and customer service. Prior to voluntarily stepping down to pursue a career change I spent over five years as a manager where I gained extensive knowledge in customer satisfaction as well as time, project, and employee management.

EDUCATION

Kean University, Union, NJ

Bachelor's Degree, Computer Science, Minor Mathematics

GPA: 3.77

Expect Graduation May 2020

Triangle Tech, Bethlehem, PA

Associates Degree in Specialized Technology, Carpentry and Construction Technology

GPA: 4.00

Graduated 2010

COURSE WORK

Data Structures, Computer Organization and Programming, Discrete Systems, Database Management, Computer Architecture, Assembly Language, Linear Algebra, Intro to Proofs, Data Visualization

TECHNICAL SKILLS

Java, Assembly Language, HTML, PHP, MySQL, CCS, JavaScript, C, jQuery

PROJECTS

Data Visualization

September 2019-December 2019

- Create a website using MySQL, HTML, JavaScript, jQuery, AJAX methods, PHP and CCS that will allow the user to upload a data file or retrieve from database and translate the data into various graphs. It also shows how different data and programming languages can interact.
- Project Link: <http://eve.kean.edu/~paukerj/CPS4745/>

Online Banking

February 2019-May 2019

- Design a mock online banking system coded with PHP, HTML and MySQL. The Project utilized PHP and MySQL skills such as creating tables, insert, delete, and select statements
- Project Link: <http://eve.kean.edu/~paukerj/CPS3740/>

Database Functions and Procedures

April 2019-May 2019

- Created a variety of functions and procedures using MySQL to search a database and display results and/or tables. Program displayed a message in the event of an error or indicated that no results were found.

Online Banking Design

March 2019-May 2019

- Object-Oriented Design, collaborative, group project to create and design an online banking system. Developed a customer proposal to include business analysis, use cases diagrams, UML diagrams, communication diagrams, and user interfaces. An oral presentation was completed to present the project.

EXPERIENCE

Code Samurai

September 2019-Present

- Volunteer Computer Science tutor, specializing in database (MySQL), PHP, Javascript and basic Java skills

Part-time Customer Service Associate, Lowe's, Piscataway, NJ

September 2017-Present

- Ensure customers have a high-level shopping experience by utilizing five years of management experience to ultimately help the company to continue to succeed.
- Trained new management to streamline the integration and transition process

Back-End Support Manager, Lowe's, Piscataway, NJ

January 2017-September 2017

- Managed 20+ employees, across 5 departments, at a \$28million store
- Ensured groups consistently maintained high performance standards by resolving customer and employee conflicts when they arose.

Department Manager, Lowe's, Piscataway, NJ

March 2013-January 2017

- Oversaw biannual, full department, floor resets for spring and winter season
- Maintained departments with weekly store updates to meet and exceed overall sales and customer service experience
- Reviewed weekly sales plans, vital stats and operational reports to oversee the overall department progress and inform associates and upper management with weekly store updates

Delivery and Receiving Associate, Lowe's, Piscataway, NJ

March 2012-March 2013

- Coordinated the receiving and delivery of company product, customer service and maintenance

HONORS AND ACHIEVEMENTS

- **Kean University:** Dean's List: 2017 – Fall | 2018 – Spring, Summer and Fall | 2019 – Spring
- **Triangle Tech:** High Honors: all four semesters
- **Lowe's:** Mid-Year Employee Excellence Award: Summer 2018
- **Lowe's:** Manager of the Quarter: February 2015, June 2016
- **Lowe's:** Excellent Employee Award: 6 times over the past 6 years