

Project Scope

Objectives

- Investigate strategies for integrating and optimizing artificial intelligence on the agency's public website.
- Enhance citizen engagement and streamline user experience through AI-driven solutions.

Data Sources

Web pages from the HDB public website on the following topics:

- Understanding eligibility and housing loan options
- Buying procedures for resale flats
- Buying procedures for new flats

Features and Use Cases

- **AI-Generated Quizzes:**
Interactive quizzes designed to assess the understanding of both staff and citizens on the new flats buying process, aimed at enhancing knowledge retention.
- **Chatbot Assistance:**
An AI-powered chatbot to provide citizens with quick, accurate answers to questions about resale flat buying procedures.
- **Personalized AI Advisor:**
A virtual advisor offering customized guidance on eligibility criteria and housing loan options, empowering users to make informed decisions.