Disk or network error solution

Regarding the hematology problem that giving error message "Disk or network error", firstly, can you give me the serial number of this instrument? For solving this problem, please kindly follow the procedure below:

1. When the instrument giving the message "Disk or network error", press "Ctrl"+"Alt"+"Del" at the same time → "Task Manager" → "New task" → select "explorer" → "OK", you'll enter the explorer. Find the FBWF System Console in C disk, then follow **step 3** of the instruction "FBWF System Console Using Instruction V1.0" attached to close the FBWF, the instrument will restart.

2. When the instrument restart, please enter the explorer again, enter the folder "RTHemat" and find the file "Bloodcell.ldb", then delete it.

3. Enter the FBWF again, follow **step 4** of the instruction to open the FBWF, the instrument will restart again.

4. When the instrument restart again, please check if the "Disk or network error" is solved.