



**MACIEJ
RUKAWISZNIKOW**

Contact



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WARSZAWA, PRAGA PŁD.

SKILLS

ADOBE PHOTOSHOP ●●●●●●

ADOBE ILLUSTRATOR ●●●●●●

ADOBE INDESIGN ●●●●●●

ADOBE AFTER EFFECTS ●●●●●●

BLENDER 3D ●●●●●●

KNOWLEDGE OF ZENDESK

DRIVING LICENSE

EXPERIENCE

CURRENTLY
10.2020

FREE NOW POLAND Customer Service Specialist
Multi-channel support to both customers and other departments in matters of invoicing, technical issues and customer payments. Support and cooperation in the field of social media and marketing. Testing the app.

09.2020
07.2020

NOBU HOTEL WARSAW Front Office Agent
Experience of opening first in Poland and Central Europe 5-star hotel Nobu during pandemic. Beside doing reception and concierge tasks I provided high quality service to guests cooperating with all departments.

02.2020
02.2019

DOUBLETREE BY HILTON WARSAW Front Office Agent
Challenging job in one of biggest hotels in Warsaw. I gained an experience in providing service during conferences and was responsible of cashiering, reception, invoicing and reservation. Also trained new staff.

12.2018
03.2018

VINPEARL LAND, NHA TRANG - VIETNAM Guest relation officer
Working at the biggest summer resort in Vietnam where I was responsible for relations with guests in English and providing support to my coworkers and administration.

EDUCATION

- ANIMACJA FILMOWA - WARSZAWSKA SZKOŁA REKLAMY - 03.2021 - CURRENTLY
- TEACHING ENGLISH AS A FOREIGN LANGUAGE - TEFL SCOTLAND
- CERTIFICATION CUSTOMER SERVICE EXCELLENCE - FIRMA CONCEPTCASE
- UNIVERSITY OF LIFE SCIENCES - TOURISM 2012-2013
- V HIGH SCHOOL IN GORZOW WLKP. 2008-2011

LANGUAGES



J. POLSKI - NATIVE



ENGLISH - FLUENT



INDONESIAN - COMMUNICATIVE

HOBBY

- MUSIC
- ART
- TRAVELING
- GRAPHIC DESIGN
- VJING