

[REDACTED]

[REDACTED]

[REDACTED]

A challenging position in an esteemed and progressive organization is my ultimate ambition as an enthusiastic and self-motivated individual. Possessing the ability to adopt a way quickly to change an ambience completely different to my present atmosphere.

### EXPERIENCE

#### **CUSTOMER CARE AGENT – 2020** **DSTV – City: Harare, Country: Zimbabwe**

- Effective and efficient communication with all customers
- Providing resolution to customer issues without distraction
- Empathizing with and prioritize customer needs as assigned
- Helping customers with subscriptions on their decoder

#### **5TH GRADE ENGLISH TEACHER – 2019** **St. Mark Primary School** **City: Harare, Country: Zimbabwe**

- Helping the students ramp up their reading skills
- Day to Day assessment of students homework
- Helping students to learn vocabulary and expand their knowledge

#### **SALES PERSON 2017 -2018**

##### **SOUND CITY MOTORPARTS –**

##### **City: Harare, Country: Zimbabwe**

- Proper greetings and welcoming of customers
- Helping customers find items in the store
- Advertising of products
- Calculation of customers purchase
- Preparation of invoices to customers

### EDUCATION

UNIVERSITY OF ECONOMICS AND HUMAN  
SCIENCE – Warsaw, Poland  
BSC IN INTERNATIONAL RELATIONS – 03/2020  
–PRESENT

### LANGUAGES

ENGLISH – NATIVE  
POLISH – ELEMENTARY PROFICIENCY

### SKILLS

EFFECTIVE COMMUNICATION  
PROBLEM SOLVING  
CUSTOMER SERVICE  
LEADERSHIP  
MS OFFICE APPLICATIONS  
MULTITASKING

### INTERESTS

READING BOOKS  
TRAVELING  
MEETING NEW PEOPLE