



Personal Info

Email
[Redacted]
[Redacted]
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Skills

- Planning and coordination
- Team collaboration
- Time management
- Creative Problem Solving

Software

- Microsoft Word
- Microsoft Excel

Languages

- Polish C2
- English B2-C1

Hobby

- Wine
- Whisky
- Good Food
- Gym

Work History

2015-05
- 2015-10

Barista

Galeria Tortów Artystycznych, Kraków

- Memorized recipes for specialty coffee beverages and seasonal offerings.
- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots and other equipment.
- Upsold specialty items with beverages, increasing store sales.

2015-12
- 2017-01

Waiter

Industrial Resto & Bar, Kraków

- Upsold drink specialty items, wine selections and desserts to increase overall sales and exceed targets.
- Monitored dining rooms for seating availability as well as service, safety and well-being of guests.
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.

2017-02
- 2017-09

Waiter

Szara Kazimierz, Kraków

- Applied comprehensive knowledge of wine, cider and beer to increase daily beverage sales.
- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Achieved monthly sales goals by using successful strategies to promote specials, desserts and alcoholic beverages.

2017-09
- 2018-06

Waiter

Zakładka Food & Wine, Kraków

- Suggested appropriate food and drink pairings to increase per-ticket sales.
- Stayed up-to-date on menu changes to help customers make food choices.
- Achieved monthly sales goals by using successful strategies to promote specials, desserts and alcoholic beverages.
- Upsold drink specialty items, wine selections and desserts to increase overall sales and exceed targets.

2018-07
- 2019-06

Waiter

Bazaar Bistro, Kraków

- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Achieved monthly sales goals by using successful strategies to promote specials, desserts and alcoholic beverages.
- Upsold drink specialty items, wine selections and desserts to increase overall sales and exceed targets.

2019-04
- 2019-08

Sommelier

Lipowa 6F/ Krakó Slow Wines, Kraków

- Set up wine tastings to bring in business and promote special offerings.
- Monitored conditions of wine cellar, keeping all bottles stored at appropriate temperature.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.

2019-09
- 2021-11

Waiter/Sommelier

*Bottiglieria 1881 *, Kraków*

- Achieved monthly sales goals by using successful strategies to promote specials, desserts and alcoholic beverages.
- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Checked identification for minimum age for sale of alcoholic beverages.
- Stayed up-to-date on menu changes to help customers make food choices.
- Managed cellar and beverage storage maintenance to prevent inventory spoilage.
- Monitored conditions of wine cellar, keeping all bottles stored at appropriate temperature.
- Coordinated wine selection and restocking for cellar with over 400 bottles.
- Increased sales significantly by upselling higher-end products to customers.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.

Education

2012-09
- 2015-06

Biology / Geography, Graduate

IV Liceum Ogólnokształcące im. Tadeusza Kościuszki , Kraków

