# MARK ANTHONY

ABARCA



**SOFTWARE SUITE** 

Adobe Photoshop, Adobe Premier,
Canva, Adobe Acrobat, Vector Magic

**PROGRAMMING** 

HTML, CSS, GitHub, VS Code, VB6.0, WordPress, GoHighLevel

## PORTFOLIO

### WEBSITES MADE WITH WORDPRESS

https://creditrepair.legacyforlifewp.com/

https://ebcorp.tech/

https://elmerbernardo.com/

https://indy.tk/

### WEBSITES MADE WITH GoHighLevel

https://yothatsketo.com//

https://www.johnsonsolutionzllc.net/

https://app.elitecapitolgroup.com/

https://millenniummillionaire.com

#### LINK TO MY GRAPHIC DESIGN

**Graphics for Social Media Posting** 

Company Logos

Video Graphics

# CONTACT



maabarca26@gmail.com





I am a highly creative and multi-talented Graphic

Designer with extensive experience in multimedia,
marketing and print design. Exceptional collaborative
and interpersonal skills, and a dynamic team-player with
well-developed written and verbal communication
abilities.

# EXPERIENCE

# GRAPHIC DESIGNER IT/WEB DEVELOPER/WEB DESIGNER

### **EBERNARDO**

November 2021-PRESENT

- Maintaining and repairing hardware & software components of the organization's computers.
- Creating and Designing website, funnel and landing page using Gohighlevel Platform and Wordpress.
- Creating Automations /Campaign in GohighLevel Platform to capture leads using landing pages, forms, and calendars.
- Configuring computer networks.
- Creating Graphic Design for client's Social Media.

### GRAPHIC ARTIST/ILLUSTRATOR

MACIE'S INTERNET AND PRINTING SHOP

June 2016- October 2021

- Installing hardware and software systems.
- · Maintaining and repairing equipment.
- Troubleshooting a variety of computer issues.
- Configuring computer networks.
- Creating Lay-out for invitations and tarpaulin.

## EDUCATION

Associate in COMPUTER SCIENCE AISAT - Quezon City June 2009 to May 2011

Vocational Course in BUILDING WIRING AND ELECTRICAL Social Services Development Department - Quezon City August 2008 to October 2008

Vocational Course in
HOTEL AND RESTAURANT SERVICES
Social Services Development
Department - Quezon City
November 2007 to Feb 2008



SITEL Philippines

October 2018 to January 2019

- Actively listen to customers to understand their issues or concerns.
- Conducting research to obtain information. useful in addressing customers' issues.
- Receive customer calls to provide step-by-step guidelines for the resolution of a technical issue.
- Assist customer in troubleshooting via remote.

# CUSTOMER SERVICE REPRESENTATIVE /PLDT SME (Local Account)

SPi CRM Philippines—A Relia Group Company February 2017 to July 2018

- Provide product and service information.
- Answer questions, and resolve any emerging problems that the customer accounts might face with accuracy and efficiency.
- Acknowledging and resolving customer complaints.

# TECHNICAL SUPPORT REPRESENTATIVE / Smart Bro and Sun Cellular (Local Account)

SPi CRM Philippines—A Relia Group Company November 2015 to January 2017

- Provides answers to questions from customers regarding the use and trouble-shooting of equipment.
- Follow standard processes and procedures.
- Diagnose and resolve technical hardware and software issues involving internet connectivity.

# **GRAPHIC ARTIST / ILLUSTRATOR**

MEGA Banner Printing and Advertising Company August 2015 to October 2015

- Creating Lay-out for invitations, T-shirt Design and tarpaulin.
- Develop corporate logos, marketing materials and publication.
- Fixing problems regarding software and hardware.