

## **Mackenzie Harwood**

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### **Education**

University of Maryland Baltimore County | Information Systems Major | 3.31 GPA |  
Graduation 2021

Frostburg State University | 21 Credits Transferred | August 2017 - May 2018

### **Skills**

Software - JGrasp, Windows 7/10/vista/XP/Mac OS, Microsoft Office/Excel , Photoshop,  
Powerpoint, Virtual Box

Hardware - Computer Assembly/Disassembly, User Interface Hardware

### **Certifications**

Certified Kubernetes Admin obtained December 31st 2021

### **Academic Coursework**

Java Programing	Accounting	Foundations of Data Science
Management in IS	Calculus	Statistics

### **Work Experience**

Web Developer Intern | Website Innovator| June 1 2020 - August 1 2020

- Help create websites for small businesses

Data Science Undergrad Research Intern | UMBC IS Department| January 3 2020-Present

- Use data to generate information used to improve the quality of in Baltimore

It Support Person | UMBC Facilities Management | August 28, 2019 - Present

- Provide technical support for staff of 80+ members.

- Trouble shoot and resolve issues covering a wide range of technical problems.

- Create documentation for user instruction

- Create knowledge repository for issues and resolutions

Production Technician | Daly Computers | May 28, 2019 - August 23, 2019

- Image, test, and configure hardware components.

- Inspect equipment and ensure they are of accurate quantity, type, and also acceptable quality.

Associate Technologist | Customer Value Partners | June 7, 2020 - present

- Assist with DevSecOps related issues focusing on infrastructure

**Extracurricular Activities:** UMBC Hackthon 2019 /UMD Data Challenge 2020

**Portfolio:** <https://mackenzie1.github.io/>