

Marketing Research and Analytics





Overview



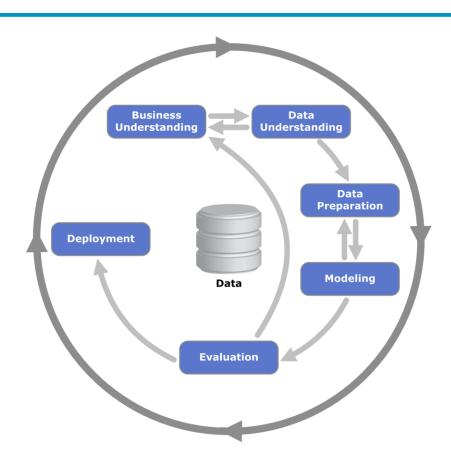
- CRISP-DM data science workflow
- The Tidyverse for R





Cross-industry standard process for data mining (CRISP-DM)





- 1. Business understanding What is the business problem/need?
- 2. Data understanding What data do we have/need? Sources? Structure?
- 3. Data preparation Organize the data for modeling
- 4. Modeling What modeling techniques should we used?
- **5. Evaluation** Which model best meets the business objectives
- **6. Deployment –** How do stakeholders access the results?



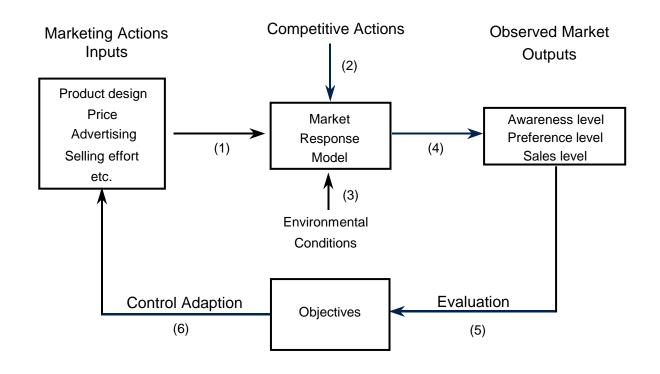




Business understanding



Example Structure of a marketing-model



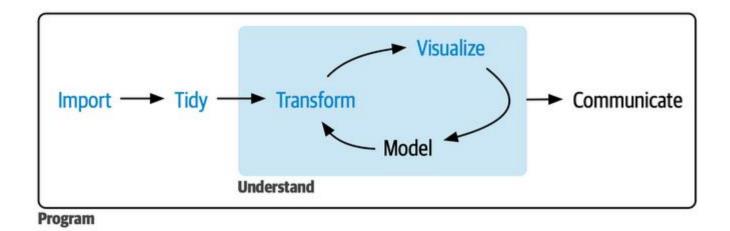






Tools needed for data science





Tidyverse



- Tidyverse is a collection of R packages
- Consistent Syntax and Philosophy
- Data Manipulation
 - dplyr provides powerful functions for data manipulation
- Data Tidying
 - tidyR helps in reshaping and tidying data
- Visualization
 - ggplot2 is a highly flexible and powerful tool for creating visualizations
- Integration and Ecosystem
- Community and Documentation
- Reproducibility
 - The code written using Tidyverse is generally more readable and reproducible.









Some notes for the practical application



Pipes %>%

Pipes let you compose a sequence of function calls in a more readable way. The following two lines do the same.

Standard functional form in R using nested functions: print(head(iris)) Using pipes as a sequence of operations: iris %>% head() %>% print()

The pipe supplies the result of the previous function as the first argument to the next function.



Tidy data



"Happy families are all alike; every unhappy family is unhappy in its own way."

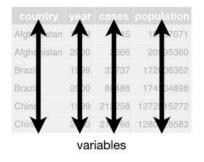
Leo Tolstoy

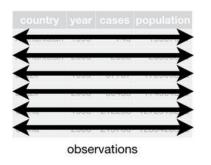
"Tidy datasets are all alike, but every messy dataset is messy in its own way."

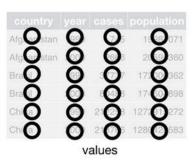
- Hadley Wickham

What makes a dataset tidy?

- 1. Each variable is a column; each column is a variable.
- 2. Each observation is a row; each row is an observation.
- 3. Each value is a cell; each cell is a single value.











ggplot2



https://ggplot2.tidyverse.org/articles/ggplot2.html

