# Mark Alfred Pamugas

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PROFILE

Adept in verifying data, compiling information, and creating detailed financial reports. Skilled in performing research to ensure accuracy for all financial transactions. A creative thinker, adept in software development and working with various data structures.

#### EMPLOYMENT HISTORY

Jan 2023 - Present

#### Finance Staff, 'The Lord's Grace Medical and Industrial Clinic Co.

Pasay City

- Worked to motivate and support all creative staff, resulting in excellent workflow and productivity.
- Worked to support the senior creative staff with day-to-day tasks.
- · Created weekly labor finance reports and presented the results to management.
- Handled paperwork, billing, and scheduling.

Jul 2022 - Dec 2022

# Officer-in-Charge Of Cashiers, The Lord's Grace Medical and

Pasay City

- Industrial Clinic Co.
  - Brought forth an in-depth understanding of processes and technologies used in the company.
  - Worked with the mission of the company in mind and served as a dedicated and enthusiastic part of the sales team.

Jan 2022 — Jun 2022

### Cashier, The Lord's Grace Medical and Industrial Clinic Co.

Pasay City

- Responsible for processing and receiving payments and issuing receipts to customers as they leave with their specific test availed.
- · Brought forth a self-motivated attitude, as well as the ability to collaborate.

Mar 2021 - Dec 2021

# Data Encoder, The Lord's Grace Medical and Industrial Clinic Co.

Pasay City

- · Protected the privacy and confidentiality of patient documents and records.
- · Responsible for accurately encoding patient records and results in the clinic information system

May 2020 - Jan 2021

# Encoder/Medical Staff, BT Diagnostic Clinic

Ermita, Manila

- An encoder is a data entry professional who helps organize and maintain information for their employer.
- · Processed data to make proper paperwork for each client's patient record to be encoded.
- Assisted leads in taking hourly numbers of encoders, helping in setting up of computers.
- Gave an informative data that work under pressure in order to deliver fast and accurate information in every kind of entity.
- Compared data with source documents, or re-enter data in verification format to detect errors.

Oct 2018 — Dec 2019

### Merchandiser, Puregold (Nestle)

Makati, Manila

- · Worked to ensure a positive and hassle-free customer experience.
- Settled any customer disputes in a professional and pleasant manner.
- Worked to achieve high customer satisfaction rates by providing optimal customer service and.

EDUCATION

Jun 2013 — May 2015 Computer Technology, Universidad de Manila

Ermita, Manila

SKILLS	Computer Skills	Skillful	Microsoft Excel	Skillful
	Fast Learner	Experienced	Microsoft Office	Skillful
	Adaptability	Experienced		

REFERENCES