

# Markus Bajlo



### **Profile**

I like solving problems, optimizing processes by doing things in a simple and efficient manner.



# Work experience

now † 2023

### Cook

Ship Inn, Restaurant and Bar, Newcastle

- Mise en place, cooking and cleaning.
- Taking care of dishes.

2023

2020

### **Systems Specialist**

Nordlo Group, IT Solutions, Stockholm

- Active Directory, MDM, M365 admin, Exchange On-Prem.
- Password management, spam filtering.
- Customer support, managing tickets using ServiceNow configured for ITIL standards.
- Support for both private and public sectors.

2020 ↑ 2018

#### Senior Advisor

Teleperformance, Technical Support, Stockholm

- Support for MacOS, IOS, WatchOS etc.
- Supervision and training of junior advisors.
- Ticket handling using in-house solution.

2018

2017

2017

2016

### Carpenter

Orlandos snickeri, Stockholm

• Drilling, warehouse work and general assistance.

### Sommelier, barista

Il Bicchiere, wine bar, Stockholm

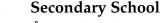
• Italian wines, espresso machines, customer service.



### **Education and certificates**

**2016** 

2013



Åva, Technical Program, Stockholm

### **Courses and Achievements:**

- Learned the basics of python.
- Physics I and II.
- Mathematics I, II, III and IV.

2023

#### White card

Card number: CGI1954452SEQ01



### **Contact**



#### **Emai**

markusbajlo@gmail.com

Phone

+61 415 335 709

Github

github.com/mackrus

#### LinkedIn

linkedin.com/in/markusbajlo



# **Skills**

- Problem Solving
- Effective Communication
- Independence
- Teamwork
- ML with TensorFlow and scikit-learn.
- Data visualization with seaborn and matplotlib.
- Web automation with Selenium and BeautifulSoup.



# Languages

Swedish	Native
English	Fluent
Croatian	Intermediate



## Code

python	Intermediate
HTML	Intermediate
LaTeX	Novice
CSS	Novice

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)