



# Markus Bajlo



## Profile

I like solving problems, optimizing processes by doing things in a simple and efficient manner.



## Work experience

now

↑  
2023

### Cook

*Ship Inn, Restaurant and Bar, Newcastle*

- Mise en place, cooking and cleaning.
- Taking care of dishes.

2023

↑  
2020

### Systems Specialist

*Nordlo Group, IT Solutions, Stockholm*

- Active Directory, MDM, M365 admin, Exchange On-Prem.
- Password management, spam filtering.
- Customer support, managing tickets using ServiceNow configured for ITIL standards.
- Support for both private and public sectors.

2020

↑  
2018

### Senior Advisor

*Teleperformance, Technical Support, Stockholm*

- Support for MacOS, IOS, WatchOS etc.
- Supervision and training of junior advisors.
- Ticket handling using in-house solution.

2018

↑  
2017

### Carpenter

*Orlandos snickeri, Stockholm*

- Drilling, warehouse work and general assistance.

2017

↑  
2016

### Sommelier, barista

*Il Bicchiere, wine bar, Stockholm*

- Italian wines, espresso machines, customer service.



## Education and certificates

2016

↑  
2013

### Secondary School

*Åva, Technical Program, Stockholm*

#### Courses and Achievements:

- Learned the basics of python.
- Physics I and II.
- Mathematics I, II, III and IV.

2023

### White card

Card number: CGI1954452SEQ01



## Contact



### Email

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### Phone

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### Github

github.com/mackrus



### LinkedIn

linkedin.com/in/markusbajlo



## Skills

- Problem Solving
- Effective Communication
- Independence
- Teamwork
- ML with TensorFlow and scikit-learn.
- Data visualization with seaborn and matplotlib.
- Web automation with Selenium and BeautifulSoup.



## Languages

Swedish

Native

English

Fluent

Croatian

Intermediate



## Code

python

Intermediate

HTML

Intermediate

LaTeX

Novice

CSS

Novice